# **PREA Facility Audit Report: Final**

Name of Facility: Residential Transitional Reentry Center for Males Facility Type: Community Confinement Date Interim Report Submitted: NA Date Final Report Submitted: 03/20/2020

Auditor Certification		
The contents of this report are accurate to the best of my knowledge.		
No conflict of interest exists with respect to my ability to conduct an audit of the agency under review.		
I have not included in the final report any personally identifiable information (PII) about any inmate/resident/detainee or staff member, except where the names of administrative personnel are specifically requested in the report template.		
Auditor Full Name as Signed: Andrew George LeClair       Date of Signature: 03/2		0/2020

AUDITOR INFORMAT	AUDITOR INFORMATION	
Auditor name:	LeClair, Andy	
Address:		
Email:	andy@lawofficeagl.com	
Telephone number:	617-653-6815	
Start Date of On-Site Audit:	07/22/2019	
End Date of On-Site Audit:	07/24/2019	

FACILITY INFORMAT	FACILITY INFORMATION	
Facility name:	Residential Transitional Reentry Center for Males	
Facility physical address:	3501 Westrac Dr, Fargo, North Dakota - 58103	
Facility Phone	701-365-4199	
Facility mailing address:	PO BOX 1269, Fargo, North Dakota - 58107	

Primary Contact	
Name:	
Email Address:	
Telephone Number:	

Facility Director	
Name:	Heather Brandt
Email Address:	Heatherbr@centreinc.org
Telephone Number:	701-365-4175

Facility PREA Compliance Manager		
Name:		
Email Address:		
Telephone Number:		
Name:	Heather Flemmer	
Email Address:	heatherfl@centreinc.org	
Telephone Number:	M: 701-373-8310	

Facility Health Service Administrator On-Site	
Name:	
Email Address:	
Telephone Number:	

Facility Characteristics		
Designed facility capacity:	206	
Current population of facility:	171	
Average daily population for the past 12 months:		
Has the facility been over capacity at any point in the past 12 months?	No	
Which population(s) does the facility hold?		
Age range of population:		
Facility security levels/resident custody levels:	low	
Number of staff currently employed at the facility who may have contact with residents:	74	
Number of individual contractors who have contact with residents, currently authorized to enter the facility:		
Number of volunteers who have contact with residents, currently authorized to enter the facility:		

AGENCY INFORMATI	AGENCY INFORMATION	
Name of agency:	Centre, Inc.	
Governing authority or parent agency (if applicable):	Centre Inc. Board of Directors	
Physical Address:	3501 Westrac Dr., Fargo, North Dakota - 58103	
Mailing Address:	PO Box 1269, Fargo, North Dakota - 58107-1269	
Telephone number:	701-365-4157	

Agency Chief Executive Officer Information:	
Name:	Joshua Helmer
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Telephone Number:	701-365-4162

Agency-Wide PREA Coordinator Information			
Name:	Chris Shotley	Email Address:	chrissh@centreinc.org

# **AUDIT FINDINGS**

#### Narrative:

The auditor's description of the audit methodology should include a detailed description of the following processes during the pre-audit, on-site audit, and post-audit phases: documents and files reviewed, discussions and types of interviews conducted, number of days spent on-site, observations made during the site-review, and a detailed description of any follow-up work conducted during the post-audit phase. The narrative should describe the techniques the auditor used to sample documentation and select interviewees, and the auditor's process for the site review.

The 123 15th Street Residential Reentry Center for Males (123 15th Street) is located in Fargo North Dakota. Please note that the above-referenced address on page two of this final audit report is incorrect. The correct address of the facility is: 123 15th Street, North Fargo, North Dakota 58102. The abovereferenced information cannot be changed by the auditor. 15th Street is one of four residential reentry centers operated by Centre, Inc. (Community Extended Nuclear Transitional Resident for Ex-Offenders). Agency representatives contacted this auditor to conduct a single auditor audit of their male and female reentry centers located in Fargo North Dakota. The audit was completed by Certified Department of Justice PREA Auditor Andy LeClair. The onsite portion of this audit occurred on July 22-23, 2019 with some follow-up interviews and document reviews being conducted on July 26, 2019. 123 15th Street was previously audited by auditor Dave Andraska, report dated September 7, 2016. Centre, Inc. and this auditor began the contract procurement process for this audit in September of 2018. This auditor has never been employed by, or have received financial compensation outside of payment for this audit, from Centre, Inc. On October 4, 2018, this auditor sent Centre, Inc. a notice that this auditor was on probationary certification status for newly certified Prison Rape Elimination Act (PREA) auditors. On October 15, 2018, this auditor and Centre, Inc. executed a contract for the completion of two PREA audits (123 15th Street and another facility located in Fargo, ND).

#### Pre-Onsite Audit Phase

The pre-onsite audit phase began with a kick-off conference call between this auditor and the agency's Prison Rape Elimination Act (PREA) Coordinator. This was held on march 21, 2019. During this meeting the following topics were discussed: established primary point of contact; logistics of the field training audit; reviewed the audit process and role of the auditor, purpose, and goals along with expectations; an introduction to the purpose of corrective action; established timelines and milestones for both the pre-onsite and onsite portions of the audit; and discussed the expectation that the auditor will have unimpeded access to facility, documentation, and staff. Following this meeting, this auditor sent a process map to the facility detailing the audit process and expected time allocations while onsite.

On Friday May 10, 2019, notices of the audit were posted in English and Spanish throughout 123 15th Street. The facility exceeded the six-week minimum posting requirement. Audit notices were posted in the kitchen/dining area and at the elevator on both the North and South units, which are located in the lobby. The posting of notices was evidenced by an email from the facility on May 10, 2019 that contained photographs of notices being posted in the above locations. These postings included the auditor's mailing address for staff and residents to mail confidential correspondence to the auditor in advance of the audit. The notices were printed on lime green paper and were posted in both English and Spanish. During the kick-off meeting with the facility, the facility ensured that any mailings to this auditor would be kept confidential. While onsite this auditor met with staff responsible for the collection and distribution of resident mail. This staff person reported that no outgoing mail is screened by the facility (only incoming). This staff person further informed this auditor that residents typically put any mail directly in the United States Postal Service (USPS) mail boxes outside the facility. The postings were observed while onsite. The postings were observed while onsite. Prior to the onsite portion of this audit, the auditor did not receive any contacts or correspondence with residents or staff from this facility. During the onsite portion of the audit, this auditor verified during resident and staff interviews that the postings had been displayed since May 10, 2019.

As part of the pre-onsite portion of this audit, the facility completed and uploaded into the Online Audit System (OAS) answers and documentation supporting its position as to compliance into a Pre-Audit Questionnaire. The OAS provides an online interface for Department of Justice-certified PREA auditors and confinement facilities staff in the United States to complete audits on compliance with the Department of Justice's National PREA standards. The facility was asked to upload supporting documentation/content into the OAS by May 1st, 2019. The facility completed this task and notified the auditor on April 29, 2019. The auditor reviewed the contents of the PAQ, which consisted of: policy, procedures, supporting documentation, and notes from the facility. A comprehensive issue log was developed and reviewed with the facility on July 1, 2019. The issue log is created to identify gaps, missing information, or areas where additional information is needed. The facility provided additional information, as reviewed, on July 19, 2019.

Request for Identification of Residents, Staff and Documents

Prior to conducting the onsite visit to the facility, the auditor requested that the facility identify a comprehensive list of residents, staff, volunteers, and contractors along with relevant facility records to determine the universe of information from which the auditor would sample during the onsite portion of the PREA audit. From these listings, the auditor selected representative samples for interviews (i.e., resident and staff) and document reviews during the onsite portion of the audit. The listings requested by the auditor in the pre-onsite audit phase included:

1. Complete inmate roster (provide based on actual population on the first day of the onsite portion of the audit)

- 2. Youthful inmates (if any)
- 3. Inmates with disabilities (i.e., physical disabilities, blind, deaf, hard of hearing, cognitive disabilities)
- 4. Inmates who are Limited English Proficient (LEP)

5. Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) Inmates (identify all inmates in each category)

- 6. Inmates in segregated housing
- 7. Inmates who reported sexual abuse
- 8. Inmates who reported sexual victimization during risk screening
- 9. Complete staff roster (indicating title, shift, and post assignment)
- 10. Specialized staff which includes:

Agency contract administrator

Intermediate- or higher-level facility staff responsible for conducting and documenting unannounced rounds to identify and deter staff sexual abuse and sexual harassment

Line staff who supervise youthful inmates, if any

Education staff who work with youthful inmates, if any

Program staff who work with youthful inmates, if any

Medical staff

Mental health staff

Non-medical staff involved in cross-gender strip or visual searches

Administrative (human resources) staff

SAFE and/or SANE staff

Volunteers who have contact with inmates

Contractors who have contact with inmates

Criminal investigative staff (e.g., at agency level, facility level, external entity, etc.)

Administrative investigative staff (e.g., at agency level, facility level, external entity, etc.)

Staff who perform screening for risk of victimization and abusiveness

Staff who supervise inmates in segregated housing

Staff on the sexual abuse incident review team

Designated staff member charged with monitoring retaliation

First responders, security staff (individuals who have responded to an incident of sexual abuse) First responders, non-security staff (individuals who have responded to an incident of sexual abuse) Intake staff

- 11. All grievances made in the 12 months preceding the audit
- 12. All incident reports from the 12 months preceding the audit

13. All allegations of sexual abuse and sexual harassment reported for investigation in the 12 months preceding the audit including:

Total number of allegations

Number determined to be substantiated, unsubstantiated, or unfounded

Number of cases in progress

Number of criminal cases investigations

Number of administrative case investigations

14. All hotline calls made during the 12 months preceding the audit.

In response to the PAQ (Standard 115.364), the facility indicated that there was one allegation of sexual abuse and sexual harassment reported in the twelve months preceding the audit. 123 15th Street indicated in the PAQ that there was one allegation forwarded to the facility's investigative body for administrative investigations. The auditor was also made aware that same allegation was referred for criminal investigation. While onsite 123 15th Street provided the auditor with the administrative and criminal investigative packets pertaining to that allegation. While onsite this auditor attempted to identify additional incidents of sexual abuse or sexual harassment during resident and staff interviews. The auditor was not made aware of any additional incidents or allegations.

The auditor contacted the facility's designated local advocate group: Rape and Abuse Crisis Center (RACCFM). RACCFM provides crisis intervention, advocacy, counseling, and prevention education services for those impacted by domestic violence, sexual assault and child sexual abuse. RACCFM provides confidential services to victims at no charge and are available to female and male children, adolescents, adults, and elders. A representative at RACCFM indicated that they have a memorandum of understanding with the facility to provide confidential emotional support services to residents residing at 123 15th Street. RACCFM reports that it provides emotional support services to over 3, 000 individuals annually. RACCFM provides services to any individual that has been impacted by sexual abuse, sexual harassment, domestic violence, child sexual abuse, dating violence, and stalking. RACCFM also has a batterers program that is facilitated on an evening when no victim services are offered. In addition to emotional support services, RACCFM provides the Fargo-Moorhead area with legal advocacy and community education. The auditor also contacted Justice Detention International (JDI). A representative of JDI informed this auditor that JDI had not received any information regarding 123 15th Street.

This auditor was able to make contact with the Emergency and Trauma Department at Sanford Health in Fargo North Dakota. A representative informed this auditor that Sanford Health and Centre Inc. have an existing relationship and Sanford Health would conduct Sexual Assault Nurse Examinations (SANEs) and Sexual Assault Forensic Examinations (SAFEs) for residents of Centre Inc. that report an instance of sexual abuse.

An internet research revealed a number of articles on Centre, Inc., none pertaining to sexual safety. A review of Centre, Inc.'s website – http://centreinc.org/prea/ – revealed the agency has a PREA page that includes the following content: annual PREA reports and assessments, prior PREA audit reports, Sexual Abuse Prevention and Intervention policy, Coordinated Response to PREA Incidents informational,

memorandums of understanding with the local police department. North Dakota has a comprehensive mandatory reporting statute, Mandatory Reporting: Abuse and Neglect of a Vulnerable Adult. A review of this statute indicates that all correctional staff are included as mandatory reporters and that the statute covers any intentional or negligent act that causes harm or serious risk to any person older than age 18, or emancipated by marriage that has a substantial mental or functional impairment (2017 N.D. Senate Bill 2322). As of this writing the audit team did not receive any confidential correspondence from residents or staff.

#### **Onsite Audit Phase**

The auditor arrived to 123 15th Street facility on July 22, 2019 to begin the onsite portion of the audit. The final day of the onsite portion of this audit was July 24, 2019. An introduction and security in-brief was conducted with Centre, Inc. administration and leadership, which included: Josh Helmer, Executive Director; Chris Shotley, Director of Operations and PREA Coordinator, and other facility administrators, case management staff, and direct care staff. During this introduction, the auditor reviewed the onsite PREA audit process, methodology, and other logistical information. After the introduction, 123 15th Street staff members escorted the PREA auditor throughout the facility.

SCYDF is a 134-bed facility with a resident population of 130 on the first day of the onsite portion of the audit. Residents are housed in one of three housing units has between four and twelve bedrooms that house two to five residents each. Each housing unit has its own living room and the facility has two separate dining rooms differentiated by North and South programs. The facility has one commercial kitchen that prepares and serves food to the two dining rooms. Each bedroom has a corkboard/message board, lockers, night stand, and desk. Two bedrooms share one bathroom. The facility has two outdoor enclosed patios.

The auditor observed daily operations to include: intake/booking process, classification, record storage area, resident education process, grievance system, cross-gender announcements when entering a resident bedroom of the opposite gender, and phone systems. This auditor was able to observe an intake/admission being conducted in the South Unit during the onsite portion of audit. Staff introduced themselves and began reviewing program expectations and rules. Staff conducted a risk screening analysis and assigned the resident his bed assignment and case manager. This auditor then observed this staff enter the risk screening results into SecurManage. SecurManage is a web-based software application that tracks and manages aspect of a resident's stay in the facility, including: security and accountability, case management and clinical services, financial obligations and information, employment status, and intake and discharge components. This auditor requested staff to demonstrate the resident education process; staff informed this auditor that after count they would be watching the PREA video with the resident and review program-specific rules relating to PREA. While touring the facility, this auditor observed staff announcing their presence prior to entering a resident bedroom of the opposite gender; however, this auditor did not observe staff of the opposite gender announce their presence prior to entering the respective housing unit. This auditor was able to test the functioning of the phone system throughout the facility and test reporting lines posted throughout the facility.

While conducting the site review, the auditor reviewed: privacy issues, supervision practices and ratios, programming and education areas, work areas, camera placement and the location of any blind spots, the food service area, storage areas, as well as the basement and roof. This auditor observed no less than two residential specialists present in the facility on each shift (7-3p, 3-11p, & 11-7a). This auditor was able to observe an adaptive-life skills resident group being facility by program staff. This auditor was

able to locate camera placements throughout the facility and review the and manipulate the display settings at staff computer stations. All areas of the facility were monitored except for certain locations that were restricted by keycard access or hard key access. This auditor observed the roof access and had staff employ key control measures to provide this auditor with access to the roof. During the site review, the auditor conducted informal interviews with residents and staff. The informal interviews covered a wide-range of topics; the overwhelming response and feeling while engaging with residents and staff at the program was that they felt like they resided and worked in a sexually safe environment, Additionally, the auditor requested the facility to demonstrate use of interpreter services while conducting an interview with a non-English speaking resident. PREA resident education materials were observed in the intake/booking area, centrally located at the elevator, and in the dining area.

#### Document Sampling and Review

The facility provided the auditor the requested listings of documents, files and records. From this information, the auditor selected and reviewed a variety of files, records and documents summarized in the following table and discussed in detail below:

Personnel, Training Files, and Background Check Records. The facility has 45 full and part-time staff. The auditor reviewed 11 personnel records that included four individuals hired within the past 12 months as well as seven existing staff members. Additionally, the auditor reviewed one staff who received promotions in the last year. The sample included a variety of job functions and post assignments, including both supervisory and line staff. Files for one volunteer and two contractors who have contact with inmates were sampled randomly across functional service areas. The methodology employed for this audit was selection of the fourth name from the top of a staff roster provided by the facility. The auditor made adjustments to the random sample to reflect a diverse interview pool by selecting the name above the randomly identified selection. Effort was made to corroborate information obtained during staff interviews by reviewing personnel and training files of those staff previously interviewed. Additionally, this auditor reviewed three contractor and volunteer training records.

Resident Files. On the first day of the onsite phase of the audit, the resident population was 130. A total of 13 resident records were reviewed by the auditor. These records included resident education materials, risk screening and processing records, community medical and mental health records. Thirteen resident records were sampled across all housing units in the facility; additionally, the auditor reviewed the records for seven targeted residents that were interviewed. There were no resident files of residents that had reported sexual abuse available for the auditor to review. There were four residents available that reported prior sexual victimization. The auditor reviewed the resident file these four residents (the facility does not employ medical or mental health staff and instead utilizes community-based agencies for these services). The random methodology employed during this audit was a selection of the eleventh resident from the top of a facility provided roster. Additionally, the audit team attempted to corroborate information obtained during resident interviews by reviewing files of those residents that were previously interviewed.

Grievances. In the past year, the facility received 10 grievances; the facility identified that none of those grievances alleged sexual abuse or sexual harassment. The auditor reviewed all 10 grievances.

Incident Reports. The facility reported there was one incident report alleging sexual harassment and one incident alleging sexual abuse for the 12 months prior to the audit. The auditor reviewed both of these

reports.

## Investigative files.

123 15th Street provided the audit team with a list of PREA-related allegations from the previous twelve months. There was one allegation involving staff sexual misconduct that was initially reported as sexual harassment; during the investigation information was provided that the staff may have engaged in a sexual relationship with that client. As a result of this information, the facility referred this matter to the Cass County Sheriff's Department for criminal investigation. The auditor received, reviewed, and retained an investigative packet that included the administrative and criminal investigation into a staff-on-resident substantiated allegation of sexual harassment, as well as prosecutorial referral and decision not to prosecute the matter by the agency having jurisdiction. 123 15th Street indicated that there had been a total of ten grievances during the preceding 12-month period, none of which were PREA-related.

## Interviews: Staff

The auditor conducted interviews with the following agency leadership: Josh Helmer, Executive Director, and Chris Shotley, Director of Operations and PREA Coordinator. The PREA Auditor Handbook (August 2017) specifies "auditors are required to conduct at least 12 interviews with randomly selected staff during the onsite portion of the audit" (p. 54). Due to the nature of this agency's allocation of job responsibilities, some interviewees were asked multiple interview protocols. Additionally, due to the size of the overall staffing pool, all interviewees were asked the random staff protocol. The interviews were conducted in the conference room off of the North Unit's Dining Room. While on the South Unit, the interviews were conducted in the second-floor conference room. These interviews were conducted in private with just the auditor and resident/staff in the room.

The Auditor conducted interviews with the following agency leadership (not counted in totals below): Mr. Josh Helmer, Agency Head Mr. Christopher Shotley, PREA Coordinator

PREA Compliance Manager was vacant during onsite portion of this audit

The Auditor conducted the following number of staff interviews during the onsite phase of the audit:

Random Staff (Total) = 12 Specialized Staff\* (Total) = 12 Total Staff Interviewed = 12

The breakdown of the specialized staff interviews is as follows:

Agency contract administrator: (1)

Intermediate- or higher-level facility staff responsible for conducting and documenting unannounced rounds to identify and deter staff sexual abuse and sexual harassment (1) Line staff who supervise youthful inmates (0 – no youthful residents in the facility) Education staff who work with youthful inmates (0 – no youthful residents in the facility) Program staff who work with youthful inmates (0 – no youthful residents in the facility) Medical staff (0 – no medical/mental health staff employed by the agency) Mental health staff (0 – no medical/mental health staff employed by the agency) Non-Medical staff involved in cross-gender strip or visual searches (1) Administrative (human resources) staff (1) SAFE and SANE staff (0 – community-based agency interview) Volunteers who have contact with inmates (1) Contractors who have contact with inmates (2) Investigative staff – Criminal investigations (agency level) (0 – agency does not conduct criminal investigations) Investigative staff – Administrative investigations (facility level) (1) Staff who perform screening for risk of victimization and abusiveness (3) Staff who supervise inmates in segregated housing (0 – facility does not have a segregated housing unit) Staff on the sexual abuse incident review team (1) Designated staff member charged with monitoring retaliation (1) First responders, security staff (2) First responders, non-security staff (1) Intake staff (2) Mailroom staff (1)

Total specialized staff interviews\* = 19

\*Note: many of the 19 specialized staff interviewed were responsible for more than one of the specialized staff duties; therefore, the number of specialized staff interviews presented in the table above exceeds the number of specialized staff interviewed. Additionally, due to the total sample size of available staff (45 full and part-time staff), this auditor interviewed all facility-level staff utilizing the random staff interview protocol in addition to any specialized staff interview protocols.

The random staff were selected across all shifts and housing units. The methodology employed for this audit was selection of one person from each shift during the dates of this auditor's audit. The auditor utilized this methodology as a selection based on the staff roster proved not feasible. The staff roster included part-time/relief staff and staff who were currently out on vacation time, etc. The auditor was given complete discretion to select interviewees independently without input from the facility (excerpt identification of specific staff that performed specialized functions). Random interviews were conducted using the Interview Guide for a Random Sample of Staff developed by the Department of Justice. Specialized staff were interviewed utilizing the Interview Guide for Specialized Staff developed by the Department of Justice. All staff in this facility perform specialized functions (e.g., Residential Specialists perform risk screening and classification). As a result, all random staff interviewed were additionally interviewed utilizing the specialized protocol that was applicable to their job responsibility.

#### Interviews: Residents

Based upon the resident population of 130 at the facility on the first day of the onsite portion of the audit, the PREA Auditor Handbook (August 2017) specifies that a minimum of 20 resident interviews must be conducted; a minimum number of ten random resident and ten targeted resident interviews are required.

The auditor conducted the following number of resident interviews during the onsite phase of the audit:

Random Inmates (Total) = 10 Targeted Inmates (Total) = 10 Total Inmates Interviewed = 20 The breakdown of the number of targeted inmate interviews is as follows: Youthful Inmates (0 – adult facility) Inmates with a Physical Disability (2 identified – 2 interviewed) Inmates who are Blind, Deaf, or Hard of Hearing (none identified) Inmates who are LEP (1 identified – 1 interviewed) Inmates with a Cognitive Disability (2 identified – 2 interviewed) Inmates who Identify as Lesbian, Gay, or Bisexual (1 identified – 1 interviewed) Inmates who Identify as Transgender or Intersex (none identified) Inmates in Segregated Housing for High Risk of Sexual Victimization (none identified; facility does not have a segregated housing unit) Inmates Who Reported Sexual Abuse (2 identified – 0 interviewed)\* Inmates Who Reported Sexual Victimization During Risk Screening (2 identified – 4 interviewed)\*

Total targeted inmate interviews = 10

\*Note: the two residents that were identified as resident who reported sexual abuse were identified as this auditor as being residents who reported sexual victimization during risk screening as neither reported sexual abuse occurring in the facility or abuse that was previously unreported. Both were interviewed utilizing the Resident Who Reported Sexual Victimization During Risk Screening protocol.

The random residents were selected across all housing units. The random methodology employed during this audit was a selection of the eleventh resident from the top of a facility provided roster. The auditor proceeded by selecting the eleventh name down until all housing units were covered. Interviews were conducted using the Interview Guide for Residents developed by the Department of Justice.

Targeted residents were identified from listings of residents provided by the facility at the beginning of the onsite portion of the audit. The auditor interviewed all identified residents for this audit. Interviews were conducted using the Interview Guide for Residents that includes questions for targeted residents.

Exit Briefing:

An exit meeting was conducted by this auditor at the completion of the onsite portion of this audit. The exit briefing identified areas of strength evidenced by the facility during the onsite portion of this audit and areas that were under focus. The areas of strength discussed were the following: 1) organization and cleanliness of the facility, 2) clear reporting culture exhibited, 3) entrusting staff with expansive roles, 4) the emphasis of a sexually safe housing placement and plan for residents, and 5) the compassionate environment. The areas under focus that were identified were the following: 1) the efficacy and content areas of select trainings, 2) practices around the recruitment, onboarding, and promotion of staff, 3) staff access to sensitive information, 4) accessibility to outside reporting and support services being readily available, and 5) utilization of risk screening for purposes other than housing placement.

Post-Onsite Audit Phase

The auditor submitted an interim audit report to the facility on September 22, 2019. The auditor had numerous follow-up conversations with the PREA Coordinator/Director of Operations, the Facility Director, as well us follow-up conversations with representatives from various community-based partners (to include: the Fargo Police Department and the Rape and Abuse Crisis Center). The Agency provided the auditor with a response and proposed corrective action plan on October 22, 2019. The Agency and auditor formulated a definitive action plan, corrective action milestones, and expected deliverables. Deliverables included: review of updated policy and procedures, re-interviewing staff or collaterals, and review of documentation. Due to existing monitoring and accreditation obligations within the Agency and the varying scope of the corrective action needed, timeframes varied from January 1, 2020 to March 15, 2020. Due to the efforts needed to combat the spread of COVID-19 ("Coronavirus") and its impact on resources and staff attention during this time, the Agency was given until March 20, 2020 to demonstrate compliance for standards where corrective action was required by March 15, 2020.

Throughout the first quarter if 2020, the Agency provided the Auditor with corrective action deliverables, pursuant to the milestones previously agreed upon. Upon receipt of these deliverables, the auditor verified if these items met the agreed upon corrective action plan and the applicable provision/standard. Following deliverables, interviews were scheduled on an "as needed" basis. The Agency completed all corrective action milestones and the corrective action plan was closed out on March 19, 2020. The final report was submitted to the Agency on March 20, 2020.

# **AUDIT FINDINGS**

#### **Facility Characteristics:**

The auditor's description of the audited facility should include details about the facility type, demographics and size of the inmate or resident population, numbers and type of staff positions, configuration and layout of the facility, numbers of housing units, description of housing units including any special housing units, a description of programs and services, including food service and recreation. The auditor should describe how these details are relevant to PREA implementation and compliance.

Community Extended Nuclear Transitional Residence for Ex-Offenders (Centre, Inc.) is a private nonprofit corporation with its administrative officed located in Fargo North Dakota. Centre, Inc. was founded in 1976 to provide rehabilitative services to individuals to achieve social reintegration. Centre defines its role as providing for public safety by offering specialized programs in the state that can effectively monitor and house individuals outside of institutions, jails, and prisons. Centre currently has four residential reentry centers in North Dakota: two in Fargo, one in Mandan, and another in Grand Forks. The audited facility is the 123 15th Street Residential Reentry Center for Males (123 15th Street) is located in Fargo North Dakota. The facility is opened in 1987 and maintains contracts with the Federal Bureau of Prisons, U.S. Marshals Service (through its Federal Bureau of Prisons contract), the North Dakota Department of Corrections and Rehabilitation, and the Department of Veteran Affairs. The facility has a capacity of 134 residents.

123 15th Street reports an average daily population over the last 12 months as 118 residents. On the first day of the onsite portion of this audit, the population was 130 residents. 123 15th Street services residents that are predominantly Caucasian and American Indian. Typically, English is the only spoken language amongst residents and staff, however the facility has supervised non-English speaking residents, providing language line or other forms of interpreter services. Residents range from the ages of 19 to 81 years-old and, on average, reside at the facility for 65 days.

123 15th Street reports a total staff size of 66 between this facility and the Westrac Residential Reentry Center for Women. 123 15th Street employs a total of 30 Residential Specialists, which are its designated security staff. Additionally, the facility has one intern/volunteer and two contractors, 12 case management staff members, and three high-level supervisory personnel.

123 15th Street operates in a single building comprised of three housing units for the community confinement of its residents. 123 15th Street is a non-secure residential reentry facility that schedules staff 24/7, the operations of which are video monitored and recorded. The first floor of the facility is separated into the North and South Units, divided by the commercial kitchen. Each unit has its own dining room, recreation space, and outdoor patio. On the North Unit, resident rooms are in clusters of two where both rooms share a single bathroom. The South Unit has larger bathrooms that have individual shower stalls that are curtained. Both units have rooms that house two to five residents; there are no single occupancy rooms or segregated housing units. Each bedroom has a corkboard/message board, lockers, night stand, and desk. The facility does not have any segregation/isolation units. Additionally, the facility does not have any closed or not in use units within the facility. The facility does not have a medical or mental health unit.

Both the North and South Units have independent control rooms where security staff observe the surveillance cameras, check residents in and out of the program, accept accountability calls, and conduct pat/bag searches. Inside the control room a double-locked medication cabinet allows for the distribution of medications during predetermined times. The facility is controlled by a master keycard system as well

as a hard key to access secure storage areas, non-utilized areas, and the roof. The hard key must be signed out through the shift supervisor in order to obtain access to these areas.

Centre Inc.'s programming focuses on treating criminogenic and/or destructive behavior and thinking, with services tailored to each individual's needs. The agency strives to ensure its programming continues to evolve and improve with attention given to an expanded array of issues. Cognitive behavioral treatment is a core program component. Addiction programming is mandatory for substance dependent individuals. Vocational counseling, job training, and job placement are priority program objectives for all clients. The staff teaches accountability and personal responsibility to residents/clients within a highly structured program. Consistency of effort and clarity of expectations are the valued underpinning of the case management effort. Each residents program within the context of the larger program is individualized and addresses the individual's issues/risks with a coherent, mutually agreed-upon treatment plan. Residents are referred to and utilize community-based organizations for medical and mental health services.

# **AUDIT FINDINGS**

## Summary of Audit Findings:

The OAS will automatically calculate the number of standards exceeded, number of standards met, and the number of standards not met based on the auditor's compliance determinations. If relevant, the auditor should provide the list of standards exceeded and/or the list of standards not met (e.g. Standards Exceeded: 115.xx, 115.xx..., Standards Not Met: 115.yy, 115.yy ). Auditor Note: In general, no standards should be found to be "Not Applicable" or "NA." A compliance determination must be made for each standard. In rare instances where an auditor determines that a standard is not applicable, the auditor should select "Meets Standard" and include a comprehensive discussion as to why the standard is not applicable to the facility being audited.

Number of standards exceeded:	0
Number of standards met:	41
Number of standards not met:	0

The auditor has determined the facility meets all standards for community confinement facilities (41 total standards). Prior to this determination the facility went into a period of corrective action on October 22, 2019 for a total of 16 standards. The timeline for the facility to demonstrate compliance (and complete the corrective action plan) was March 15, 2020. As stated above, the facility was given additional time due to the necessity to mitigate the spread of COVID-19.

The deficiencies initially observed were: the need to have a staffing plan that is the result of an objective analysis of facility, population, and staffing patterns; opposite gender announcement upon entering the "housing unit" as defined by PREA; training on North Dakota mandatory reporting laws and how to professionally and respectfully pat search LGBTI residents; ensuring institutional reference checks are being completed prior to hiring an employing; access to emotional support services for residents classified as "potential abusers"; the use of risk screening results and information for programming purposes other than housing; updating resident disciplinary policies to safeguard good faith reports of sexual abuse or sexual harassment even if they are later unsubstantiated; ensure time standards are tracked during sexual abuse incident reviews; and making sure the annual report has a comparison of the current year's data with those for prior years to assess progress being made.

The Agency took many actions to ensure compliance with the previously identified deficient standards. These efforts included, but are not limited to: expanded existing community partnerships to ensure services are being provided, as required; enhanced and added additional staff training; developed and enhanced policy and procedures; and trained or retrained staff. This auditor and the Agency established corrective action milestones that spanned the entire first calendar quarter of 2020 (beginning January 1, 2020 and ending March 15, 2020). During this time, the auditor employed various methods to reassess compliance that included: re-interviewing key staff or stakeholders, reviewing enhancements or revisions to policy and procedures and memorandums of understanding with community partners, and reviewing supporting documentation.

#### Standards

## Auditor Overall Determination Definitions

- Exceeds Standard (Substantially exceeds requirement of standard)
- Meets Standard (substantial compliance; complies in all material ways with the stand for the relevant review period)
- Does Not Meet Standard (requires corrective actions)

## **Auditor Discussion Instructions**

Auditor discussion, including the evidence relied upon in making the compliance or non-compliance determination, the auditor's analysis and reasoning, and the auditor's conclusions. This discussion must also include corrective action recommendations where the facility does not meet standard. These recommendations must be included in the Final Report, accompanied by information on specific corrective actions taken by the facility.

Zero tolerance of sexual abuse and sexual harassment; PREA coordinator
Auditor Overall Determination: Meets Standard
Auditor Discussion
<ul> <li>115.211: Zero tolerance of sexual abuse and sexual harassment; PREA Coordinator.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Centre, Inc. Director of Operations Job Description (created 10/18/2013)</li> <li>d. Centre, Inc. Organizational Chart</li> <li>Interviews</li> <li>a. Centre, Inc. PREA Coordinator</li> <li>3. Site Review Observations:</li> </ul>
a. Observations during on-site review of physical plant
Findings (By Provision): 115.211(a): Centre Incorporated (hereafter "Centre") has Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(A) of P-19 establishes "Centre Inc. mandates zero tolerance towards all forms of sexual abuse" (p. 1). P-19 also establishes: "[t]he Sexual Abuse/Assault Prevention and Intervention Policy includes several major elements. These elements include: 1. Prevention. 2. Detection: prompt and effective intervention to address the safety and treatment needs of victims if an assault occurs; and 3. Responding: investigation, discipline, and prosecution of assailants(s)" (p. 2). The Policy elaborates on these three "major elements" throughout the policy: 1) Section I(B)(1)–(2) further establishes expectations around Prevention; 2) Section I(B)(a)–(c) provides protocol around the supervision, monitoring, and Detection; and 3) Section II(C), (D), & (G) establishes protocols for the reporting, investigation, and prosecution of allegations – Response. Additionally, P-19 includes definitions of prohibited behaviors, to include: non-consensual sexual act, abusive sexual contact, staff sexual misconduct, staff sexual harassment, sexual assault, client sexual contact, and client sexual harassment (p. 3–4). Section 8(a) of P-19 establishes that "[s]exual contact between staff and inmates, volunteers, or contract personnel and inmates, regardless of consensual status, is prohibited, and subject to administrative disciplinary and criminal sanctions" (p. 12). Further, Section 8(h) establishes that "[e]mployees, contract volunteers, official visitors, or agency representatives who are found to have committed staff sexual misconduct will face internal discipline, and the facility will also work with laws enforcement to aid in the prosecution of such charges to the fullest extent possible" (p. 12). Section I (B)(2) includes a description of agency strategies and responses to reduce and prevent sexual abuse and sexual harassment or residents: "Centre direct-care

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit

Questionnaire (PAQ) responses. A review of P-19 reveals that although the policy goes on to outlining the agency's approach to preventing, detecting, and responding to instances of sexual harassment, the policy does not mandate zero tolerance toward all forms of sexual harassment (the policy statement is silent as to conduct other than sexual abuse). Further, the policy references that residents and staff will be disciplined for engaging in relevant prohibited behaviors. However, P-19 fails to include a list of actual sanctions for those found to have participated in prohibited behaviors.

During the post-onsite audit portion of this audit, the Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency reported, "[i]t is Centre Inc.'s understanding that "Sexual Harassment" is a form of "Sexual Abuse" (p. 1). The PREA Coordinator informed this auditor that PE-19 and PE-26 are trained as companion policies. The Agency further provided PE-26: Sexual Harassment, Abuse, Assault, effective April 12, 2019. Section I provides, "[i]t is a violation to harass any employee, client, or other individual affiliated with Centre, Inc. Any individual determined to have violated this policy will be subject to appropriate disciplinary action, which, I the case of an employee or volunteer, may include termination or dismissal from employment/duty" (p. 76). The policy further provides a definition of Harassment and examples thereof (See pp. 77-79).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

#### 115.211(b):

During the pre-onsite portion of this audit, the Facility acknowledged compliance in this provision in its PAQ response. The facility reported the Director of Operations of Centre, Inc. is the PREA Coordinator and provide the auditor with a job description of that position. The facility also provided the auditor with an organizational chart of the agency. The job description establishes that the Director of Operations is responsible to "[e]nsure the agency adheres to all PREA standards governing community corrections; be aware of applicable PREA updates; update agency policy and procedures accordingly; complete annual report" (p. 2). The agency's organizational chart reveals that the Director of Operation reports directly to the Executive Director who reports to the Board of Directors. The Director of Operations "is responsible for the oversight of . . . operations of all programs for Centre, Inc." (p. 1).

During the onsite portion of this audit, the auditor interviewed the PREA Coordinator. In response to whether they felt that they had enough time to manage all PREA-related responsibilities, the PREA Coordinator responded: "Absolutely, yes. Our team is trained well which allows for delegation of duties making it extremely manageable." The PREA Coordinator reported that during each protocol assessment, he ensures that if any modifications or updates are made, those changes adhere to the PREA standards. Further elaborating that he has a link to the Community Confinement Standards page of the National PREA Resource Center's website as a link on his desktop for direct navigation. In the event that an issue with complying with a PREA standard is identified, the PREA Coordinator reported that he would identify what is causing the non-compliance and develop a corrective action designed to rectify it. He further elaborated that if it was a resource issue, he would explain the issue and need to the Executive Director. Protocol would be assessed to ensure it is designed to be compliant or in need of strengthening. If a policy and procedure update is needed, all applicable personnel would receive retraining. The PREA Coordinator also reported that he would notify our agency's referral source / contract oversight personnel to communicate the issue of non-compliance and our agency's plan to rectify. If needed, he would also consult with the North Dakota Department of Corrections and Rehabilitation's PREA Coordinator for assistance.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

115.212	Contracting with other entities for the confinement of residents
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.212: Contracting with other entities for the confinement of residents.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>2. Interviews</li> <li>a. Centre, Inc. Executive Director</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	Findings (By Provision): 115.212(a)–(c):> During the pre-onsite portion of this audit, the Facility on behalf of Centre, Inc. reported in its Pre-Audit Questionnaire (PAQ) responses that they are not a "public agency that contracts for the confinement of its residents with private agencies or other entities, including other government agencies" (Standard 115.212(a)). The Facility further indicated that the agency has not entered into or renewed a contract for the confinement of residents on or after Augus 20, 2012 or since its last PREA audit.
	During the onsite portion of this audit, this auditor interviewed the Executive Director of Centre Inc. to review the information provided by the facility in its PAQ responses. The Executive Director corroborated the information provided and informed the auditor that Centre, Inc. does not contract with other facilities to provided services for them and, further, has not entered into any contract for the confinement of its residents since August 20, 2012, which predates theil last PREA audit.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

Supervision and r	nonitoring
Auditor Overall Det	ermination: Meets Standard
Auditor Discussion	
<ol> <li>Documents: (Polic a. Centre, Inc. Pre-A b. Staff Coverage Po c. PREA Compliant S d. 2019 Staffing Patte e. 2019 Staffing Patte f. 123 Clinical Depart g. Director of Operat Program located at 1 h. Engineered Floor 2. Interviews a. Facility Director, o b. PREA Coordinator</li> </ol>	ce was analyzed in making the compliance determination: ies, directives, forms, files, records, etc.) udit Questionnaire (PAQ) responses licy PE-34 Staffing Plan (approved 12/20/2019) ern – Fargo Male Unit North (approved 1/8/2019) ern – Fargo Male Unit South (approved 3/4/2019) ment Schedule 2019 (approved 2/6/2019) ions Memorandum, titled: "PREA Assessment/Centre Inc.'s Residential 23 15th St. N. Fargo, ND 58102" Plans indicating camera locations r Designee
Site Review Obser	
its PAQ responses. Staffing Patterns for Schedule. The facilit	e portion of this audit, the Facility indicated compliance in this provision in The Facility provided this auditor Policy PE-34: Staff Coverage, the 2019 the North and South Units, as well as the 123 Clinical Department y further provided the average daily population of 115 (64 North Unit and its last PREA Audit in 2016.
and the designated in ndicated 123 15th S he layout of the buik video monitoring. Th vearly to the Federal s part of the "staffing	artion of this audit, this auditor interviewed the agency PREA Coordinator individual acting in the capacity as Facility Director. The Facility Director treet has a staffing plan that provides adequate levels of staff based on ding as well as resident population numbers. This was reported to include the designated Facility Director indicated that the staffing plan is submitted Bureau of Prisons. The Facility Director indicated that video monitoring g plan" to assist staff in supervising the residents at all times. The auditor copy of the floor plans indicating the location of all video surveillance of) the facility.
this auditor that the I	affing plan is documented, the Facility Director responded by informing Director of Operations reviews and approves all Staffing Patterns on an approved the Director of Operations initials and dates the Staffing Pattern.

annual basis. Once approved the Director of Operations initials and dates the Staffing Patter The Director of Operations maintains all approved Staff Patterns on file. To evidence compliance with this procedure, the facility provided this auditor with its 2019 approved scheduled that was reviewed and approved and signed by the Director of Operations on January 8, 2019 (North Unit) and March 4, 2019 (South Unit). The clinical schedule was reviewed and approved on February 6, 2019. This was evidenced by acknowledgement and signature on a printed copy on three documents titled: 1) 2019 Staffing Pattern – Fargo Male Unit North, 2) 2019 Staffing Pattern – Fargo Male Unit South, and 3) 2019 Staff Schedule and 2) 123 Clinical Department Schedule 2019.

The Facility Director also indicated that when assessing adequate staffing level and the need for video monitoring, the facility evaluates any blind spots in our video surveillance, any precedence in incidents that have occurred over that time period, staff to client ration, and any needs for additional training based on staff knowledge. The Facility Director reported that the Facility Manager is responsible to create and post a staff schedule based on the approved Staffing Pattern. On a daily basis, the Program Manager is responsible for ensuring staff arrive and work shifts as assigned.

Also, while onsite, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that when assessing adequate staffing levels and the need for video monitoring, the facility considers: 1) the physical layout of each facility, 2) the composition of the resident population, 3) the prevalence of substantiated and unsubstantiated incidents of sexual abuse, and 4) other relevant factors. The PREA coordinator explained he does this by: 1) reviewing the facility's physical layout to ensure as few as possible physical barriers exist that would hinder staff vantage points while considering resident privacy; 2) reviewing surveillance camera locations and their capabilities by conducting a physical walk-through of the campus (the more areas of the facility which are not visible by camera and or have hindered vantage points would be cause to increase staffing levels); 3) reviewing resident utilization and composition; 4) evaluate the number of staff on shift during substantiated or unsubstantiated sexual abuse incidents; and 5) evaluate the experience and competency of the staff assigned to each shift.

A review of the staffing patterns provided establish that the staffing patterns are master schedules that indicate placement and schedules of staff that have been allocated to the facility. The auditor was not provided a plan that contained a documented objective analysis of what staff and video monitoring are needed to protect the facility population from sexual abuse. "A PREA-compliant staffing plan is a written document that reflects the results of an objective analysis of the facility's staffing needs to ensure sexual safety. The staffing plan must identify the personnel and any video monitoring technology necessary to safely and securely operate a facility in a manner that protects against sexual abuse. The staffing plan must describe the numbers and types of positions and video monitoring equipment needed, and the manner in which they would be deployed within each facility to meet the facility's mission to protect . . . residents from sexual abuse" ("Developing and Implementing A PREA-Compliant Staffing Plan" (p. 4) found at

#### https://www.prearesourcecenter.org/sites/default/files/library/staffin

gplanfinalwbjalogosubmt.pdf). However, in calculating staffing levels, as required by this standard, the facility has demonstrated that is considers: the physical layout of the facility, the composition of the resident population, the prevalence of substantiated and unsubstantiated incidents of sexual abuse, and other related factors.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

## 115.213(b):

During the pre-onsite portion of this audit, the Facility indicated that this standard was not applicable. Upon follow-up by this auditor, the facility indicated compliance and reported that there had been no deviations from the plan. The facility did so by providing this auditor with a memorandum titled, "PREA Assessment/Centre Inc.'s Residential Program located at 123 15th St. N. Fargo, ND 58102." In this document, dated January 4, 2019, the Director of Operations indicated, "This assessment found no deviations from the approved staffing plan" over the past 12 months.

During the on-site portion of this audit, this auditor interviewed the designated individual acting in the capacity as Facility Director. The Facility Director indicated that the Program Manager would communicate infidelity to the approved Staffing Plan to the Director of Operations including the reason. This would result in the completion of a Significant Incident Report that would contain all aspects of the issue including the cause and plan for correction as well as chain of command and referral agent notifications. This staff person further explained that Centre has in place an on-call rotation in the event the program cannot find a replacement as a result of sick or vacation coverage.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.213(c):

During the pre-onsite portion of this audit, the Facility indicated compliance in this provision and provided this auditor with a memorandum titled, "PREA Assessment/Centre Inc.'s Residential Program located at 123 15th St. N. Fargo, ND 58102" dated January 4, 2019. This document identified:

"On this date it was determined that the approved staffing plan for this facility provides adequate levels of staffing and video monitoring to protect residents against sexual abuse. This assessment found no deviations from the approved staffing plan. The agency has committed the necessary resources to ensure adequate staffing levels.

All relevant factors were taken into consideration including the physical layout of the facility (no remodeling projects have occurred since last assessment), the composition of the resident population and all if any substantiated and unsubstantiated incidents of sexual abuse.

In the past twelve-month period one (1) PREA allegation was reported and investigated. A SART team was assigned to this allegation. This assessment found that staff maintained fidelity to Policy and Procedure while investigating this incident."

During the on-site portion of this audit, this auditor interviewed the agency PREA Coordinator. The PREA Coordinator indicated that as the Director of Operations his position is responsible conducting the annual review of the staffing plan. As established in subsection (a), the facilities provided staffing patterns are not an objectivebased PREA-compliant staffing plan. As a result, over the past 12 months, the facility cannot assess, determine, and document whether adjustments are needed to that staffing plan. However, the facility has established a procedure for a review that assesses, determines, and documents whether adjustments are needed to prevailing staffing patterns, to the facility's deployment of video monitoring systems, and whether additional resources are needed to ensure adequate staffing levels.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

Interim Report Corrective Action:

1. Develop a Staffing Plan that provides for an objective analysis of what staff and video monitoring are needed to protect the facility population from sexual abuse.

2. Develop a procedure to objectively assess whether adjustments are needed to the staffing plan.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a) and (c) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will develop a Staffing Plan that provides for an objective analysis of what staff and video monitoring are needed to protect the facility population from sexual abuse.

2. The Director of Operations will develop and implement a procedure to objectively assess whether adjustments are needed to the staffing plan.

3. The Director of Operations will train all Program Managers and Directors on the newly established Staffing Plan criteria.

4. The Director of Operations will reference the PREA Resource Center's guide titled, "Developing and Implementing A PREA-Compliant Staffing Plan" to ensure the above contains all required elements.

The Auditor's proposed methodology for reassessment was to review the updated Staffing Plan and to conduct a follow-up interview with the PREA Coordinator/Director of Operations. The agreed upon timeline for implementation of the above-referenced actions was January 1, 2020.

On December 20, 2019, the PREA Coordinator/Director of Operations provided the auditor with an updated Staffing Plan Binder for the Facility. The binder is divided into the following categories: Staffing Plan – Written Summary, Facility Diagram, Video Monitoring, Composition of Resident Population, Absenteeism Forecast, Staff Schedule by Shift, Deployed Staff Training, Job Descriptions, Resident Occupancy Percentages, and Prevalence of Substantiated and Unsubstantiated Incidents of Sexual Abuse. A phone interview was conducted with the PREA Coordinator on Monday December 23, 2019 to review the updated Staffing Plan. The PREA Coordinator informed this auditor that the agency utilized the resources provided by the auditor and the PREA Resource Center to create a staffing plan that is the outcome of a thorough and objective assessment of facility needs. The updated Staffing Plan is a documented objective analysis of what staff and video monitoring are needed to protect the facility population from sexual abuse as required by this standard. Further, the Agency provided the auditor with email correspondence between facility and agency managers soliciting feedback and suggestions during its annual review of the new Staffing Plan. As a result of this review the job descriptions for all positions was updated to include "[t]his position is responsible for ensuring and promoting a 'sexually safe' environment." Additionally, job descriptions were updated to include whether the position was a "relieved" or "non-relieved" position (meaning whether or not the position requires replacement staff prior to leaving their assigned post).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

15.215	Limits to cross-gender viewing and searches
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.215: Limits to cross-gender viewing and searches.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Searches Policy P-18 (effective 12/4/2018)
	c. Searches Policy P-18 (effective 12/11/2019)
	d. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	e. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 12/11/2019)
	f. Pat-down search Resident Logs (SecurManage)
	g. Training Curriculum
	2. Interviews
	a. Random Staff
	b. Random Residents
	c. PREA Coordinator/Director of Operations
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	115.215(a):
	During the pre-onsite portion of this audit, the Facility indicated compliance in this provision in its PAQ responses and reported the facility does not conduct cross-gender strip or cross- gender visual body cavity searches of residents. The Facility provided this auditor Policy P-18 Searches. Section F of P-18 establishes, "[t]wo or more staff of the same gender as the clien must be present to conduct [a strip] search [c]onduct this search away from the view of all other gender staff persons, residents, or visitors" (p. 8). Section G of P-18 further establishes "[i]f staff suspect's contraband is being hidden in a person's body cavity, they must consult the Executive Director or designee for approval to transport the person to a medical facility to conduct the search" (p. 9). The facility indicated that over the past 12 months, there have not been any cross-gender strip or cross-gender visual body cavity searches of residents.
	During the on-site portion of this audit, this auditor was informed that there was no cross- gender strip or cross-gender visual body cavity search logs to review. To corroborate the information provided in the PAQ (that there have been no cross-gender strip or visual body cavity searches conducted), this auditor asked all random residents whether they had been of know of another resident that had been the subject of a strip search or visual body cavity search by a staff person of the opposite gender. Out of twenty residents interviewed, all

twenty responded with "they don't do that here" (or similar response). Further, this auditor asked all staff whether these searches were permitted to be conducted. All 12 staff interviewed reported that they were not allowed to conduct these types of searches on a resident of the opposite gender and further informed this auditor that they were not aware of any instance when one was performed.

Based upon the review and analysis of all the available evidence, the auditor has determined

that the agency is compliant with this provision.

# 115.215(b):

During the pre-onsite portion of this audit, the Facility indicated this provision was not applicable to them as it is a male unit in its PAQ responses. Upon clarification, it was revealed that a transgender female resident had previously resided at the facility (outside of the 12-month review). The Facility provided this auditor with Policy P-18: Searches. Section E of P-18 establishes, "[t]wo or more staff of the same gender as the client must be present to conduct [a pat] search. Cross-gender pat down searches of residents is prohibited" (p. 5).

During the onsite portion of this audit, this auditor interviewed 12 staff members and asked them whether residents detained at this facility are restricted from access to programs or outside opportunities in the event a female staff was not available to pat-search them. Staff that had been there for longer than one year informed this auditor that this Facility did house a female resident previously. Prior to that resident's intake, this auditor was informed, that a staff meeting was conducted to review how to handle the event that a pat-down search was required to be performed (through randomized tasks) for that resident. Two female staff volunteered to conduct this resident pat-down searches. All staff reported that they remembered being told that under no circumstance were they two not allow this resident access to the community or programming if either of these staff were not in the building. This auditor was able to interview one of the staff persons that was designated to conduct these pat-down searches. This staff told this auditor the exact same process occurred. A spot check of this resident's pat-search log revealed that no male staff conducted a pat-down search on this resident. Although not precisely on-target, due to the limited sample to review compliance in this provision, this auditor asked all random residents whether they were restricted from access to programming or outside opportunities in the event that a male staff was not available to conduct their pat-down search. All 20 residents said they had never been restricted from the community for that reason.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

# 115.215(c):

During the pre-onsite portion of this audit, the Facility provided this auditor with Policy P-18: Searches and indicated "[n]o cross gender strip searches or cross gender visual body cavity searches." Section F(10) establishes staff shall "[d]ocument all details in a running narrative or Resident Log (SecurManage) in the client's case file" in the event of a strip search (p. 9). Further, G(3) establishes, "[i]f any prohibited material/contraband is found [during a visual body cavity search staff shall] . . . complete a Report of Significant Incident Report" (p. 9). Lastly, Section E establishes that staff shall "[d]ocument all details in a running narrative or Resident Log (SecurManage) in the client's case file" for any pat-down search (p. 7). During the onsite portion of this audit, this auditor reviewed Resident Logs on SecurManage of six randomly selected residents (of those residents selected by this auditor for interviews). A review of these logs revealed that pat-down searches were conducted by staff of the same gender and all were documented. Additionally, while in the program, this auditor did not observe any female staff conducting a pat-down search of a resident. As noted above, the facility reported no cross-gender strip, visual body cavity, or pat-down searches being conducted over the past 12 months.

This provision mandates the facility have a policy to govern the targeted staff behavior/function. Section G(3) as it pertains to the documentation of visual body cavity searches is limiting to the detection of "prohibited material/contraband" (see p. 9). As a result, the Facility's policy does not require that all cross-gender visual body cavity searches be documented. Although no such search has been performed over the past 12-month period, the Facility's policy allows for these searches to be conducted. Additionally, an individual that identifies as female has been and could be a resident at this Facility. As a result, provisions that relate to the treatment of female residents are applicable to this facility.

During the post-onsite audit portion of this audit, the Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The PREA Coordinator informed this auditor that Section E of P-18 requires staff to "[d]ocument all details in a running narrative or Resident Log (SecurManage) in the client's case file" of any search conducted on the resident by staff, including: cross-gender visual body cavity searches to be document. This individual further clarified that this exact standard is reviewed when conducting the policy review for any new hire, and during PREA refresher trainings.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

# 115.215(d):

During the pre-onsite portion of this audit, the Facility provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section A establishes, "[i]n non-emergency situations, male employees, interns and volunteers are prohibited from entering female sleeping and bathing quarters if occupied unless they are accompanied by a second staff. Except in the case of emergency or other extraordinary or unforeseen circumstances, Centre Inc. restricts cross-gender viewing by nonmedical staff of residents/clients who are nude or performing bodily functions" (p. 2). Additionally, Section II(B) defines voyeurism by a staff member, contractor, or volunteer as a prohibited act; defined as: "invasion of privacy of an inmate, detainee, or resident by staff for reasons unrelated to official duties, such as peering at an inmate who is using a toilet in his or her cell to perform bodily functions; requiring an inmate to expose his or her buttocks, genitals, or breast; or taking images of all or part of an inmate's naked body or of an inmate performing bodily functions" (see p. 6). Lastly, Section I establishes, "[s]taff of the opposite gender are required to announce their presence when entering resident sleeping rooms and bathrooms (p. 2). During the onsite portion of this audit, this auditor interviewed 20 residents and 12 staff. All 20 residents interviewed reported that staff knock and announce their presence prior to entering their bedroom. The residents reported that the announcement is generally "staff" but that they know the gender based on the sound of the staff's voice. Additionally, all 20 residents reported that they have never been or have seen any other resident be naked in full view of staff, generally, regardless of gender. One resident reported that he could not recall a time when a female staff entered into his bathroom; only male staff did that.

This auditor also made observations and engaged informal conversations with residents and staff while conducting the facility tour. This auditor observed all staff announcing their presence when entering a resident's bedroom. On the North Housing Unit, resident bathrooms connect two resident rooms (that house between 2-5 residents). There is no way to enter the bathroom from the adjoining common area or dining room. On the South Housing Unit, each of the two housing units (1st and 2nd floor) have a common bathroom accessible by the adjoining common area. The South Unit bathrooms contained multiple single stall showers that had a two-tier curtain entrance. Residents would enter the first curtain, change, and proceed through the other curtain to shower. When looking inside the bathroom from the staff's vantage point (in the common area), this auditor could only see curtains. Additionally, when inside the bathroom there were no exposed areas. All stalls had curtains for the showers and doors for the toilets. There are no cameras located in resident bedrooms or bathrooms.

Twelve staff were interviewed comprising both male and female staff. All twelve reported that they announce their presence when entering a resident's bedroom or when entering the bathroom. Likewise, all twelve staff reported that residents are able to dress, shower, and toilet without being viewed by staff of the opposite gender.

The Department of Justice PREA Working Group defines a housing unit as a "unit [that] contains sleeping space, sanitary facilities (including toilets, lavatories, and showers), and a dayroom or leisure space in differing configurations" (PREA Auditor Handbook p. 41, available online at https://www.prearesourcecenter.org/node/5341). This facility's policies restrict announcements of gender to resident sleeping rooms and bathrooms; and practice was evidenced to be in compliance with this policy. The Department of Justice has issued a Frequently Asked Questions (FAQ) response that is responsive to this practice. "The exception for viewing incidental to routine cell checks acknowledges that opposite-gender staff will work in housing areas and may see an inmate naked in his/her cell while conducting routine cell checks, but this is paired with the requirement that opposite-gender staff announce their presence to enable inmates to cover up during those periods if they do not wish to be viewed" (March 17, 2016). This provision focuses on the housing unit (as defined above) and a resident's ability to cover up during the periods in time when a staff of the opposite gender are in their housing unit. "Housing Unit" is more expansive than the resident bedrooms and bathrooms.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.215(e):

During the pre-onsite portion of this audit, the Facility provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention and indicated compliance in this provision. Section A establishes, "[e]xaminations of transgender individuals to determine their genital status is conducted only by medical practitioners in private settings and only when an individual's genital status is unknown" (p. 2).

During the onsite portion of this audit, this auditor conducted 12 staff interviews. All staff reported that they are prohibited from searching or physically examining a transgender or intersex resident for the sole purpose of determining the resident's genital status. Four staff referenced the medical exception contained in P-19. The facility reported that there were no transgender or intersex residents residing in the program on the first day of the audit. This audit attempted to verify that by asking staff whether or not they were aware of a current resident in the facility that identified as either transgender or intersex to which this auditor was told there were not any present.

The Department of Justice has issued a Frequently Asked Questions (FAQ) response that is responsive to this practice. "An agency cannot search or physically examine transgender or intersex inmates/residents/detainees for the sole purpose of determining their genital status. As noted in PREA Standards 115.15(d), 115.115(d), 115.215(d), and 115.315(d), if an inmate's, resident's or detainee's genital status is unknown, an agency can determine it through conversations with the inmate/resident/detainee, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner" (December 02, 2016). The examination to identify genital status must be part of a "broader medical examination"; the genital status must not be the sole basis of the examination.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.215(f):

During the pre-onsite portion of this audit, the Facility indicated that 100% of its staff is trained on conducting cross-gender pat-down searches and searches of transgender and intersex residents in a professional and respectful manner, consistent with security needs. The facility indicated that the residential staff received training in the "Search policy." Section E of Policy P-18: Searches establishes protocol on how to conduct a pat-down search (p. 5–8). Additionally, it establishes that "[c]ross-gender pat-down searches of residents are prohibited" (p. 5). P-18 is silent on how to conduct searches of transgender or intersex residents.

During the onsite portion of this audit, this auditor interviewed 12 random staff. Eight staff revealed that they have not received training in how to conduct searches of transgender and intersex residents in a professional and respectful manner. All 12 staff identified that upon hire and annually, they receive training in P-18 and are required to complete the training titled "Searches and Inspections" on Relias Learning. A review of 16 staff training files revealed that all 16 had completed this training annually.

Prior to a period of corrective action, the auditor determined that the agency is not fully compliant with this provision as there is no training to train staff how to conduct searches of transgender or intersex residents in a professional and respectful manner, consistent with security needs.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

Interim Report Corrective Action:

1. Develop or expand existing policy to require that all cross-gender visual body cavity searches be documented.

2. Develop policies and implement procedures that require staff of the opposite gender to announce their presence when entering a housing unit.

 Develop or expand existing policy to require that prohibit physically examining a transgender or intersex resident for the sole purpose of determining their genital status.
 Develop and implement training to train staff to conduct searches of transgender and intersex residents in a professional and respectful manner, consistent with security needs.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (d)-(f) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to these provisions:

1. The Director of Operations will update P-19 "Sexual Abuse/Assault Prevention and Intervention" and P-18 "Searches" policy and procedure to include prohibiting the practice of physically examining a transgender or intersex resident for the sole purpose of determining their genital status. P-18 "Searches" policy and procedure will be updated to include the requirement of documenting all cross-gender visual body cavity searches.

2. The Director of Operations will communicate this protocol update with all applicable personnel.

3. The Director of Operations will implement staff training on how to conduct searches of transgender and intersex residents in a professional and respectful manner while considering security needs. This training will be implemented by 3-15-20.

4. The Facility will require staff that identify as female to announce their presence when entering the housing unit located on the second floor of the South Unit. Centre Inc.'s P-17 "Resident Accountability" Policy and Procedure requires staff of the opposite gender to announce their presence when entering client sleeping rooms and bathrooms.

The Auditor's proposed methodology for reassessment was to review updated policy and procedures, and review staff training records. The agreed upon timeline for completing the policy revisions was January 1, 2020. The agreed upon timeline for revising and completing the staff training was March 15, 2020. Due to the efforts needed to combat the spread of COVID-19 ("Coronavirus") and its impact on resources and staff attention during this time, the Agency was given until March 20, 2020 to demonstrate compliance in this standard.

115.215(d):

On March 16, 2020, the PREA Coordinator/Director of Operations provided the auditor with a photograph of a sign displayed upon the entrance to the male resident wing on the second floor of the South Unit, stating: "FEMALE PERSONNEL WILL ANNOUNCE THEIR PRESENCE PRIOR TO ENTERING THE HOUSING UNIT." Additionally, the Director of Operations stated that a memorandum expressing the update to the expected practices was displayed in the North and South Unit's Control Rooms.

## 115.215(e):

On December 11, 2020, the PREA Coordinator/Director of Operations provided the auditor with a memorandum titled, "Revised policies, procedures, and expected practices." The memorandum delineated a revision to policy P-19: "Sexual Abuse/Assault Prevention and Intervention. The following portion of that policy was deleted from page two: "Examinations of transgender individuals to determine their genital status is conducted only by medical practitioners in private settings and only when an individual's genital status is unknown." Additionally, the following was added in its place: "Centre Inc. prohibits searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status. If a resident's genital status is unknown, staff will communicate with the resident, the referral agency and review documentation provided to Centre from the referral agency to assist with determining the resident's status. It is possible to learn this information as part of a broader medical examination conducted in private by a medical practitioner" (p. 2). An identical passage was added to P-18: "Searches." Additionally, this auditor was provided receipt of service that all staff reviewed this updated policy by January 1, 2020.

## 115.215(f):

On March 16, 2020, the PREA Coordinator/Director of Operations provided the auditor with an updated curriculum to the Searches training staff receive, dated January 10, 2020. The updated training includes training on how to conduct searches of transgender or intersex residents in a professional and respectful manner. Additionally, the Searches training now includes a module titled, "Cultural Competence and Sensitive in the LGBT Community." The facility demonstrated this by providing the auditor with a memorandum by the Agency staff person responsible for creating and tracking staff training and by providing the auditor with training abstracts. Lastly, the facility provided the auditor with documentation that all staff have reviewed this updated training by February 1, 2020.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.216	Residents with disabilities and residents who are limited English proficient
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.216: Residents with disabilities and residents who are limited English proficient.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Interviews</li> <li>Agency Head</li> <li>Residents with disabilities</li> <li>Residents with disabilities</li> <li>Resident who are limited English proficient</li> <li>Random Staff</li> <li>Site Review Observations: <ol> <li>Observations during on-site review of physical plant</li> </ol> </li> </ol></li></ul> <li>Findings (By Provision): <ul> <li>115.216(a):</li> <li>During the pre-onsite portion of this audit, the Facility provided this auditor with Policy P-19:</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention and indicated compliance in this provision.</li> </ul> </li>
	with limited English proficiency, clients with disabilities and clients with low literacy levels" (p. 6). Additionally, the facility provided the auditor with a list of North Dakota certified interpreter services that are available in the event one is needed. The list of interpreters includes, but is not limited to: communication services for the deaf, American Sign Language interpreters, voice-to-sign interpreters, and other language-based interpreter services.
	During the onsite portion of this audit, this auditor interviewed the Agency Head of Centre Inc – the Executive Director. The Executive Director reported that Centre Inc. has established procedures to provide residents with disabilities and residents who are limited English proficient equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment. He further communicated that the Facility's ACA accreditation also mandates we have protocol in place to accommodate translating and providing all program related information including PREA information to residents who may need additional assistance.
	The facility provided this auditor with a list of five residents that they classified as having a

The facility provided this auditor with a list of five residents that they classified as having a physical disability; who are blind, deaf, or hard of hearing; who are limited English proficient; or with a cognitive disability. This auditor interviewed all five. All five residents reported that the facility provides them with information about sexual abuse and sexual harassment that they were able to understand. The methods that the facility employed as reported by the residents were: reading the entire handbook out loud for the resident, taking the appropriate amount of time needed for the resident to sit through and understand what was being communicated, use of American Sign Language interpreter service, and use of a bilingual staff member from another program.

During the facility tour this auditor observed the list of certified interpreters in the control rooms on each unit as well as posted on the communication board near the elevators. Through informal conversations with staff, it was reported that these services were previously employed for a resident that was deaf that no longer resided at the facility. In review of the facility characteristics and make up of current population, it was revealed that this facility only occasionally services residents that are limited English proficient. A review of 16 staff training files revealed that all staff completed "Cognitive-Based Communication Skills with Individual on Community Supervision" on Relias Learning (an online training database); although the target of this training is criminogenic thinking, a review of the training reveals that the recipient will be introduced to four cognitive-based skill strategies that the staff can utilize to improve their interpersonal communication when communicating with residents in their care. Further, all staff identified that they received training upon hire and on an annual basis on the agency's procedures to provide all residents equal access to the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.216(b):

During the pre-onsite portion of this audit, the Facility provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention and indicated compliance in this provision. Section II(A)(3) establishes, "[a]ppropriate provisions will be made as necessary for clients with limited English proficiency, clients with disabilities and clients with low literacy levels" (p. 6). Additionally, the facility provided the auditor with a list of North Dakota certified interpreter services that are available in the event one is needed. The list of interpreters includes, but is not limited to: communication services for the deaf, American Sign Language interpreters, voice-to-sign interpreters, and other language-based interpreter services.

At the start of the onsite portion of this audit, the facility provided this auditor with a list of five residents that they classified as having a physical disability; who are blind, deaf, or hard of hearing; who are limited English proficient; or with a cognitive disability. This auditor interviewed all five; only one resident was classified as being limited English proficient. During the interview of a resident classified as being limited English proficient, this auditor requested that the program employ the method the facility utilized to intake this resident. The facility had a bilingual staff member in the resident's spoken language from another Centre Inc. program located in Fargo North Dakota come to the program to translate. During the course of the abbreviated interview (due to confidentiality) the resident communicated that this staff person made sure he understood all information provided to him at intake, including all PREA-related information communicated during intake and available in the resident handbook.

In review of the facility characteristics and make up of current population, it was revealed that this facility only occasionally services residents that are limited English proficient. When questioned whether the facility has materials available in other languages, the PREA Coordinator (and other staff during informal interviews) communicated that it is very uncommon for a resident to reside at this facility that is limited English proficient.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. The auditor is recommending to the agency a best practice to engage an interpreter services or other professionals hired to ensure effective

communication with residents who are limited English proficient in a formal relationship through a memorandum of understanding or contract. This will ensure ease of access and greater overall services to the resident in their care.

## 115.216(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention and indicated compliance in this provision. Section II(A)(3) establishes, "[t]he agency will not rely on resident interpreters, resident readers or other types of resident assistants" (p. 6). The facility indicated that they would document the use of the use of resident interpreters but reported that the facility has not utilized resident interpreters, readers, or any other type of resident assistants over the past twelve months.

During the onsite portion of this audit, this auditor interviewed 12 staff. Eleven staff reported that under no circumstances would the agency ever allow the use of resident interpreters, resident readers, or other types of resident assistants to assist disabled residents or residents with limited English proficiency when making an allegation of sexual abuse or sexual harassment. One staff reported that this person was unsure. This auditor asked staff a follow-up question as to how would they document the use of resident interpreters, readers, or other type of assistants in the event one was used; the majority of staff informed this writer that they would enter a Resident Log in SecurManage (a secure cloud-based case management software) in that particular resident's electronic case file.

NO resident reported the use of a resident interpreter, reader, or other type of resident assistant out of the five residents that the facility classified as having a physical disability; who are blind, deaf, or hard of hearing; who are limited English proficient; or with a cognitive disability.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## Recommendations:

1. Engage an interpreter services or other professionals hired to ensure effective communication with residents who are limited English proficient in a formal relationship through a memorandum of understanding or contract.

115.217	Hiring and promotion decisions
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.217: Hiring and promotion decisions.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Employee Recruitment/Filling a Job Vacancy &amp; Background Check PE-5 (revised 8/14/2018)</li> <li>c. P-19: Sexual Abuse/Assault Prevention &amp; Intervention (effective 1/31/2020).</li> <li>d. Meeting Minutes from Agency's Bi-Annual Manager Meeting (November 19, 2019)</li> <li>e. Background check records</li> <li>f. Personnel files or persons hire or promoted in the past 12 months</li> <li>g. Application for Employment</li> <li>2. Interviews</li> <li>a. Administrative/Human Resources Staff</li> <li>b. Informal interviews with staff during site review</li> <li>c. PREA Coordinator/Director of Operations</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	Findings (By Provision): 115.217(a): During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-5: Employee Recruitment/Filling a Job Vacancy & Background Check. PE-5 requires, "[a]II applicants for employment, internship, or volunteerism with Centre, Inc. are required to provide complete details of a criminal/conviction record or current charges for any violation of the law on Centre's, Inc.'s application" (p. 18). It additionally establishes "[i] the event the prospective employee had previous employment in an institution (jail detention center, prison, or other community corrections or residential facility/program) the manager responsible for hiring will contact all prior institutional employee supervisor for information on whether or not their were any substantiated allegations of sexual abuse" (p. 18). Lastly, the policy establishes "Centre Inc. managerial/supervisory staff carefully considers any history of criminal activity at work or in the community including but not limited to any convictions or adjudications for domestic violence, stalking, and sex offenses. If substantiated, applicants who have engaged in sexual activity in the community facilitated by force, the threat of force, or coercion, will be disqualified from employment with Centre, Inc." (p. 20).
	During the onsite portion of this audit, this auditor conducted 12 personnel file reviews selected at random. Of these 12 personnel files, five files revealed institutional reference checks were necessary. Of the 12 personnel files, one individual was promoted within the past 12 months (other files indicated a promotion prior to the last PREA audit). All 12

past 12 months (other files indicated a promotion prior to the last PREA audit). All 12 personnel files (and accompanying criminal record check binder) contained National Crime Information Center (NCIC) criminal background checks for that employee. Of the five files indicating a need to conduct institutional reference checks, one employee indicated "yes" on the application that they had previously "been employed by an institution (i.e.: prison, jail, community correctional facility, hospital)" (Application for Employment p. 1). Four prospective employees (one being a volunteer) indicated they had "no" prior institutional experience but their work history detailed in pages two and three of their application for employment indicated that they had prior institutional experience as defined by 42 U.S.C. 1997. None of the five personnel files contained the institutional reference check being conducted prior to the employee starting to work. One file contained a situation where one staff person was hired on March 20, 2018 and on April 3, 2018 it was discovered that a resident of a prior residential program alleged that this staff person sexually harassed her. On April 3, 2018, Centre Inc. sent out Request for Information to two institutions on this employee's job application. One prior institution returned information that there was a prior unsubstantiated sexual harassment allegation and another reported that upon investigating a resident allegation that this employee sexually harassed her, this employee "chose to quit instead" of having a meeting.

The one personnel file of an employee being promoted since their last PREA audit did not contain an additional criminal background check, institutional reference check, or administrative adjudication check. Centre Inc. includes the administrative adjudication checks as part of the employee's self-evaluation during a performance review. For this staff person, a self-evaluation was completed on February 27, 2019. However, the staff person was promoted on April 4, 2018. Additionally, there were no NCIC background checks evidenced in this employee's personnel file (either prior to hire or prior to promotion). Centre Inc.'s Application for Employment asks specifically whether the applicant has any convictions or adjudications for domestic violence, stalking, or sex offenses committed in the community.

Agency policy does in fact establish that prospective employees are barred from employment in the event that the individual has engaged in the listed prohibited behaviors. However, an audit of personnel records revealed that this policy is not followed as the agency failed to conduct necessary institutional reference checks on all prospective employees that had prior institutional experience as defined by 42 U.S.C. 1997. Additionally, no background checks were evidenced to be completed for promotions.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.217(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-26: Sexual Harassment, Abuse, Assault. Section I establishes, "[i]t is a violation of this policy for ay agent of Centre, employee, volunteer, client, or other individual to harass any employee, client, or other individual affiliated with Centre, Inc. Any individual determined to have violated this policy will be subject to appropriate disciplinary action, which, in the case of an employee or volunteer, may include termination or dismissal from employment/duty" (p. 76). During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that the Facility considers prior incidents of sexual harassment when determining whether to hire or promote anyone, or to enlist the services of any contractor, who may have contact with residents. The staff person discussed the above-referenced case where an applicant indicated that they had no prior institutional experience and on-boarding staff did not conduct an institutional reference check based on that applicants work history. Once it was discovered that that applicant had prior institutional experience, it was investigated, and the staff person was terminated as a result of a prior substantiated sexual harassment allegation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.217(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-5: Employee Recruitment/Filling a Job Vacancy & Background Check. PE-5 requires, "[a]ll applicants for employment with Centre, Inc. or applicants for internship/volunteerism are required to submit to a criminal background check in accordance with state and/or federal statutes prior to beginning employment or their internship/volunteering" (p. 19). It additionally establishes "[i] the event the prospective employee had previous employment in an institution (jail detention center, prison, or other community corrections or residential facility/program) the manager responsible for hiring will contact all prior institutional employee supervisor for information on whether or not there were any substantiated allegations of sexual abuse" (p. 18). Lastly, the policy establishes "Centre Inc. managerial/supervisory staff carefully considers any history of criminal activity at work or in the community including but not limited to any convictions or adjudications for domestic violence, stalking, and sex offenses. If substantiated, applicants who have engaged in sexual activity in the community facilitated by force, the threat of force, or coercion, will be disqualified from employment with Centre, Inc." (p. 20). The Facility indicated that there were 24 persons hired who may have contact with residents who have criminal background checks over the past 12 months.

During the onsite portion of this audit, this auditor conducted 12 personnel file reviews selected at random. Of these 12 personnel files, five files revealed institutional reference checks were necessary. Of the 12 personnel files, one individual was promoted within the past 12 months (other files indicated a promotion prior to the last PREA audit). All 12 personnel files (and accompanying criminal record check binder) contained National Crime Information Center (NCIC) criminal background checks for that employee. Of the five files indicating a need to conduct institutional reference checks, one employee indicated "yes" on the application that they had previously "been employed by an institution (i.e.: prison, jail, community correctional facility, hospital)" (Application for Employment p. 1). Four prospective employees (one being a volunteer) indicated they had "no" prior institutional experience but their work history detailed in pages two and three of their application for employment indicated that they had prior institutional experience as defined by 42 U.S.C. 1997. None of the five personnel files contained the institutional reference check being conducted prior to the employee starting to work.

During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that the Facility conducts NCIC criminal background checks through the Federal Bureau of Prisons for all newly hired employees who may have contact with residents. This staff person also reported that the facility manager is responsible for sending out the PREA Questionnaire if the applicant indicates they had prior institutional experience.

An audit of personnel records revealed that agency failed to conduct necessary institutional reference checks on all prospective employees that had prior institutional experience as defined by 42 U.S.C. 1997.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

## 115.217(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-5: Employee Recruitment/Filling a Job Vacancy & Background Check. PE-5 establishes, "[a]II applicants for employment with Centre, Inc. or applicants for internship/volunteerism are required to submit to a criminal background check in accordance with state and/or federal statutes prior to beginning employment or their internship/volunteering" (p. 19). PE-5 further establishes, "Centre Inc. conducts criminal background records checks at least every five years on current employees and contractors who may have contact with residents" (p. 20). The facility reported that in the past 12 months, there were no contracts for services where those contractors would have contact with resident.

During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that the Facility conducts NCIC criminal background checks through the Federal Bureau of Prisons for all contractors that would have contact with residents. This staff person informed this auditor that there were no contractors currently engaged with the Facility that would have contact with residents. The staff person provided me with orientation packets for the only two contractors that are currently engaged with the facility; an information technology contractor and a printer technician. This staff person informed this auditor that when in the facility, these individuals are accompanied by staff. This was verified throughout the audit during informal conversations with staff that informed this auditor that a staff person always accompanies them during their visit.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. Although the policy does not specifically include contractors as having criminal background checks being conducted before enlisting the services of that contractor, procedures are in place to ensure background checks of contractors who may have contact with residents are completed.

115.217(e):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-5: Employee Recruitment/Filling a Job Vacancy & Background Check. PE-5 establishes, "Centre Inc. conducts criminal background checks at least every five years on current employees and contractors who may have contact with residents" (p. 20).

During the onsite portion of this audit, this auditor conducted 12 personnel file reviews selected at random. Of these 12 personnel files, four files were audited of employees that had been employed for longer than five years. All four files contained NCIC criminal background checks ran by the Federal Bureau of Prisons every five years. Further, this auditor was provided access to this Facility's criminal background check binder that contained all criminal background checks for active employees. A spot check of additional staff revealed that criminal background checks are ran every five years. During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that the Facility utilizes the Federal Bureau of Prisons to conduct all of their criminal background records check and that is done upon hire and every five years for all current employees and contractors who may have contact with residents.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.217(f):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a copy of its Application for Employment. Centre Inc.'s Application for Employment specifically asks whether the applicant has any convictions or adjudications for domestic violence, stalking, or sex offenses committed in the community in three separately delineated questions.

During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that the Agency asks all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this standard. This person reported that this is done prior to hire on the Application for Employment and on an ongoing basis on the staff person's self-evaluation form that is completed annually as part of their performance review. Additionally, this staff person reported that on the first day or orientation, the new employee is provided an employee handbook and this staff persons reviews that all employees have an affirmative duty to continue to disclose any such misconduct.

During the onsite portion of this audit, this auditor conducted 12 personnel file reviews selected at random. Of these 12 personnel files, five files were audited of employees that had received and were eligible for a performance review. All five reviews included a self-evaluation form that asked employees about previous misconduct (same questions as were on the Application for Employment).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.217(g):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy PE-5: Employee Recruitment/Filling a Job Vacancy & Background Check. PE-5 establishes, "[f]alsifying any information on an application will be grounds for not hiring and or other disciplinary action up to and including termination" (p. 18).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as Agency has a policy responsive to this provision.

## 115.217(h):

During the onsite portion of this audit, this auditor interviewed human resources staff. This staff person reported that this position would be the position responsible for providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee. This staff person reported that the Agency would comply with another institution's request for information. This staff person was not aware of any North Dakota law that would prevent the Agency from doing so.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as Agency has a policy responsive to this provision.

Interim Report Corrective Action:

1. Establish or improve procedures that ensures that the agency will not hire or promote anyone who may have contact with residents, and shall not enlist the services of any contractor who may have contact with residents, who has engaged in the prohibited behaviors.

2. Establish and implement procedures that ensures that the agency makes its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse.

## Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a) and (c) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will enhance existing Policy and Procedures (Employee Recruitment/Filling a Job Vacancy & Background Check & Sexual Abuse/Assault Prevention & Intervention) to ensure that the agency will not hire or promote anyone who may have contact with residents, and shall not enlist the services of any contractor who may have contact with residents, who has engaged in the prohibited behaviors. This will include a procedure that ensures the agency makes its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse.

2. The Director of Operations and Human Resources Generalist will provide in-person training to all hiring managers on the procedure for contacting all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse, prior to beginning employment, interning, or volunteering at Centre.

The Auditor's proposed methodology for reassessment was to review policy and procedure updates and/or enhancements, review hire promotion files (if available), and conduct a follow-up interview with the PREA Coordinator/Director of Operations. The agreed upon timeline for implementation of the policy enhancements as outlined above was March 15, 2020 and to conduct the in-person training was January 1, 2020.

On January 22, 2020, the PREA Coordinator/Director of Operations provided the auditor with an attendee list and meeting minutes for the Agency's Bi-Annual Manager Meeting that occurred on November 19, 2019. The minutes included the topic of conducting institutional reference checks for all new hires, volunteers, and promotions, facilitated by the Executive Director and Human Resources Generalist. Additionally, the Agency provided the auditor with updated Request of Information and Release of Information forms for prospective new hires and promotions, effective 12/2/2019. Additionally, on January 31, 2020, the Agency provided the auditor with a policy updated to P-19: Sexual Abuse/Assault Prevention & Intervention (effective 1/31/2020). P-19 was revised to include the following in its policy statement: "Centre Inc. personnel adhere to PREA standard 115.217 Hiring and Promotion Decisions. In the event the prospective employee had previous employment in an institution, hiring managers must make their best efforts to contact all prior institutional employers. "Institution" includes the following but is not limited to: Jail, Detention Center, Prison, Law Enforcement, Human Service Organization, Nursing Home, Community Corrections, Residential Care Facility, [and] Daycare. During their initial contact with prior institutional employers, the hiring manager is responsible for obtaining information on whether or not there were any substantiated allegations of sexual abuse against the prospective employee. Centre Inc. prohibits the hiring or promotion of anyone who is found to have contact with residents and have engaged in sexual abuse in an institution, have been convicted of attempting or engaging in a nonconsensual sexual activity in the community, or have been civilly or administratively adjudicated in nonconsensual sexual activity. Similarly, Centre Inc. prohibits the enlistment of services of any contractor who may have engaged in sexual abuse in an institution, have been convicted of attempting or engaging in nonconsensual sexual activity in the community, or have been civilly or administratively adjudicated in nonconsensual sexual activity" (p. 2).

A phone interview was conducted with the PREA Coordinator on Friday February 7, 2020 to review the updated policy and procedure. The PREA Coordinator informed this auditor that there had not been any promotions to review nor had there been any new hires needing institutional reference checks since the corrective action plan was put in place but that this area is something the Agency is paying close attention to.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.218	Upgrades to facilities and technology
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.218: Upgrades to facilities and technology.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Facility Site Plans</li> <li>c. SecurManage Facility Log (dated 12/5/2017)</li> <li>2. Interviews</li> <li>a. Agency Head</li> <li>b. Facility Director of Designee</li> </ul>
	3. Site Review Observations: a. Observations during on-site review of physical plant
	Findings (By Provision): 115.218(a): During the pre-onsite portion of this audit, the Facility indicted that Agency/Facility has not acquired a new facility or made a substantial expansion or modification to existing facilities since the last PREA audit, completed on September 7, 2016.
	During the onsite portion of this audit, this auditor interviewed the Agency Head (Executive Director of Centre, Inc.) as well as the person designated as the Facility Director (position was vacant at the time of the onsite portion of this audit). The Executive Director reported that although no new substantial expansions or modifications have been completed since the last PREA audit, in the past, when Centre has planned projects, the initial meeting with the architects involves a discussion about the importance of site lines for staff to ensure the sexual safety (and general safety) of the residents in their care. Additionally, the Executive Director reported that Centre Inc. has PREA in mind whenever they update or design the camera surveillance, door lock, and card access systems. The Facility Director reported to this auditor that no major renovations were done to the facility but that five cameras were moved and/or added to the facility's video surveillance system since the last PREA audit. The PREA Coordinator provided this auditor with facility plans listing surveillance camera locations with their respective angle of observation.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the agency considers the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents

#### 115.218(b):

from sexual abuse.

During the pre-onsite portion of this audit, the Facility indicted that they added and/or replaced a total of five cameras as part of their video surveillance system since the last PREA audit, completed on September 7, 2016.

During the onsite portion of this audit, this auditor interviewed the Agency Head (Executive

Director of Centre, Inc.) as well as the person designated as the Facility Director (position was vacant at the time of the onsite portion of this audit). The Executive Director reported that Centre Inc. has a newly installed camera surveillance system that was installed in 2017. The Executive Director reported that the upgraded system was selected because it was modern, had better picture quality, and is easily accessible from any employee's computer. All these, it was reported, were aimed at providing a safer environment for the residents in their care. The Executive Director also reported that they have added cameras to enhance coverage of all common areas in the facility. The Facility Director reported that when installing or updating monitoring technology, such as a video monitoring system or electronic surveillance, the facility considers the effect of the facilities design and account for any blind spots in observation to enhance residents' protection from sexual abuse.

During the onsite portion of this audit was provided a Facility Log narrative that contained meeting minutes of a December 5, 2017 Staff Meeting Agenda. Within the minutes contained an excerpt, [w]e added 2 cameras due to the recommendation of staff. One in the living room (facing the laundry/emergency exit) and one outside facing the back patio" (p. 5). Upon follow-up with the Facility Director, the request was made by staff in order to promote safety and security and to alleviate the existence of blind spots. During informal conversations with staff, including the PREA Coordinator, Executive Director, and direct care staff, all reported that when speaking of safety and security, PREA and promoting a sexually safe environment free of sexual abuse is at the forefront of every conversation whether its during supervision or during staff meetings.

Additionally, during the site review, this auditor sat down with his escorting staff person to review the video surveillance system. The system has a total of 54 cameras (35 on the North Unit, including the exterior cameras of facility and 19 on the South Unit). All cameras were operational. The system is accessible from any computer on the network. The cameras can be seen in various groupings and in varying sizes of display. The picture quality is clear. Staff stations have two screens – one to operate SecurManage and accountability tracking and another that has the surveillance system on screen at all times. This was reviewed and verified throughout the site review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the agency considers how the installation of or upgrading of its video monitoring system may enhance the agency's ability to protect residents from sexual abuse.

115.221	Evidence protocol and forensic medical examinations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.221: Evidence protocol and forensic medical examinations.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Memorandum of Understanding between Centre, Inc. and Fargo Police Department</li> <li>d. Memorandum of Understanding between Centre, Inc. and Rape and Abuse Crisis Center</li> <li>e. Centre Inc. Coordinated Responses to PREA Incidents</li> <li>f. Office of the Attorney General's North Dakota Sexual Assault Evidence Collection Protocol</li> <li>g. Office of the Attorney General's Guidelines for Packaging and Submission of Evidence</li> <li>2. Interviews</li> <li>a. Random Staff</li> <li>b. PREA Coordinator</li> <li>c. SAFE/SANE Community-based Provider</li> <li>d. Rape and Abuse Crisis Center</li> <li>e. Residents who Reported a Sexual Abuse</li> <li>3. Site Review Observations:</li> </ul>
	a. Observations during on-site review of physical plant
	Findings (By Provision): 115.221(a): During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. The facility indicated in the PAQ that the agency/facility is responsible for conducting administrative sexual abuse investigations. However, P-19 establishes that they do not conduct administrative investigations of allegations of sexual abuse. Section I(D)(4)(b)(3) establishes that in the event there is a report of a recent non-consensual act (occurring within 72 hours), staff are to engage first responder duties and "[n]otify the local law enforcement agency having jurisdiction of the allegations and confirm [their] plan for investigation including time line(s)" (p. 9). Additionally, Section I(D)(5)(a)(4) establishes that in the event there is a report of non-consensual acts occurring 72 hours or more in the past, staff are to engage first responder duties and "[n]otify the local law enforcement agency having jurisdiction of the alleged incident and request they begin the investigation" (p. 10). Lastly, in the event there is a report of abusive sexual contacts, [i]f after the initial interview with the victim, the victim would like to file a police report and/or if the staff person suspects a crime may have been committed, the staff person will notify the local law enforcement agency having jurisdiction and request that they take over the investigation" (p. 11). The facility reported that the Fargo Police Department is the agency that has responsibility for conducting sexual abuse investigations.

During the onsite portion of this audit, this auditor interviewed the agency investigator to review whether the agency conducts administrative investigations of sexual abuse. The agency investigator informed this auditor that in the event of an allegation of sexual abuse, the

Fargo Police Department would be responsible for conducting the investigation. Responding staff would be responsible for securing the scene and prevent the destruction of any evidence (among other duties) until police can arrive. This auditor interviewed 12 random staff. All staff reported that the agency's investigator is the PREA Coordinator; in addition, all staff indicated that if they received a report of a sexual assault they were to keep the alleged victim safe, secure the scene and protect against any destruction of evidence, call the on-call and PREA Coordinator, and immediately contact local law enforcement in order for them to begin their investigation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is not responsible for conducting any form of criminal or administrative sexual abuse investigations and this provision is, therefore, not applicable.

### 115.221(b):

The agency is not responsible for conducting any form of criminal or administrative sexual abuse investigations and this provision is, therefore, not applicable. During the pre-onsite portion of this audit, the facility provided this auditor with a Memorandum of Understanding with the Fargo Police Department that established, the Fargo Police Department "[u]tilize[s] protocol based on the Department of Justice's Office on Violence Against Women publication, 'A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,' or similarly comprehensive and authoritative protocols developed after 2011."

### 115.221(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(A) establishes, "Centre Inc. will refer all victims (client/offender-on-client/offender or staff-on-client/offender) of sexually abusive penetration to a qualified forensic medical examiner. All forensic medical exams will be provided free of charge to the victim. Centre Inc. will make available or provide by referral a victim advocate to accompany the victim through the forensic medical exam process" (p. 2). The facility also provided this auditor with Centre Inc.'s "Coordinated Response to PREA Incidents." The flow chart provides that staff shall "[e[ncourage SANE exam if warranted." The facility reported that there have been no forensic medical examination conducted.

During the onsite portion of this audit, this auditor observed the "Coordinated Response to PREA Incidents" displayed on the wall at the control room of both Units. This auditor also spoke with an executive-level representative at Stanford Health in Fargo, ND. This representative informed this auditor that Sanford Health and Centre Inc. have an ongoing professional relationship and that the Emergency and Trauma Department at Sanford Health in Fargo North Dakota employs SANEs/SAFEs that would conduct forensic examinations for the residents of Centre. This auditor also spoke with an executive level representative of the Rape and Abuse Crisis Center located in Fargo North Dakota. This representative informed this auditor that the Rape and Abuse Crisis Center would provide complimentary transportation from the facility to Sanford Health for the completion of forensic medical examinations.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.221(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a Memorandum of Understanding between Centre, Inc. and Rape and Abuse Crisis Center in Fargo North Dakota. The MOU stablishes that the Rape and Abuse Crisis Center will provide the facility with "confidential emotional support services related to sexual abuse." During the post-onsite portion of this audit, this MOU was updated to include, "The Rape and Abuse Crisis Center of Fargo, ND provides qualified agency staff members who have been screened for appropriateness to serve in their respective role(s) and have received education concerning sexual assault and forensic examination issues in general. Where necessary, the Rape and Abuse Center staff member shall accompany and support the victim through the forensic medical examination process and investigatory interviews and shall provide emotional support, crisis intervention, information, and referrals. Any Centre Inc. Residential client may discreetly contact Rape and Abuse Crisis Center directly." This update was evidence by providing this auditor with an executed MOU between both parties signed into effect on September 5, 2019.

During the onsite portion of this audit, this auditor interviewed the agency's PREA Coordinator and an executive-level representative of the Rape and Abuse Crisis Center. The PREA Coordinator reported, Centre Inc. has a MOU with local Rape Abuse Crisis Centers. Typically, the assigned Case Manager would facilitate and assist the client with accessing these services. Centre Inc. validates the service provider's credentials through either requesting documentation from them or obtaining it via the company website. Centre Inc. has entered into formal MOUs with the service provider outlining Standard 115.221's expectations. A representative from the Rape and Abuse Crisis Center reported that the two agencies have been in a formal agreement for at least the past six years (this person's entire tenure at the Rape and Abuse Crisis Center). This representative reported that the Center is available for victim advocate services 24 hours a day, seven days a week and will make staff available for residents of Centre, Inc.

The Facility classified two residents as having reported sexual abuse. Both residents were interviewed. During the interview it was determined that the appropriate classification for these residents were residents that reported prior victimization as neither resident reported being abused in the facility or reported abuse that was previously unreported. Neither resident had requested the services from a victim advocate.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.221(e):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(A) establishes, "Centre Inc. will make available or provide by referral a victim advocate to accompany the victim through the forensic medical exam process" (p. 2).

During the onsite portion of this audit, this auditor interviewed the agency's PREA Coordinator. The PREA Coordinator reported that id requested by the victim, a qualified community-based advocate from the Rape and Abuse Crisis Center would accompany and provide emotional support services, crisis intervention, information, and referrals during the forensic examination process and investigatory interviews. As noted in subsection (d) of this standard, there were no residents present in the facility during the onsite portion of this audit that reported sexual abuse.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.221(f):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a Memorandum of Understanding between Centre, Inc. and the Fargo Police Department. The MOU establishes that the Fargo Police Department "[u]tilize[s] protocol based on the Department of Justice's Office on Violence Against Women publication, 'A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,' or similarly comprehensive and authoritative protocols developed after 2011." A review of the State of North Dakota's Office of Attorney General "Guidelines for Packaging and Submission of Evidence," establishes that law enforcement agencies are to follow uniform collection practices for the packaging of DNA/Biological Evidence, among other classifications of evidence (see p. 3). Additionally, the Office of Attorney General supports local law enforcement agencies by distributing the "North Dakota Sexual Assault Evidence Collection Protocol" for use in investigating crimes of sexual assault. This protocol includes guidance for local law enforcement agencies for the utilization of SANEs. Additionally, it establishes that "[i]t is highly important that an advocate or support person be available to each sexual assault victim, regardless of age. Whenever possible, one support person should be assigned to stay with the victim during any interviews, as well as the entire visit to the emergency department" (p. 31).

During the onsite portion of this audit, as noted in subsection (f), despite this agency not being responsible for conducting criminal and administrative sexual abuse investigations, it ensures that the victim is accompanied by a qualified community-based victim advocate through the forensic examination process and investigatory interviews through a MOU with the Rape and Abuse Crisis Center.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. The facility has entered into a MOU with the Fargo Police Department for the completion of sexual abuse investigations. The facility ensures that the investigating agency follow the requirements of paragraphs (a) through (e) in that the Fargo Police: (a) follows uniform evidence protocols; (b) ensures the protocol was adapted from the DOJ's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents,' or similarly comprehensive and authoritative protocols developed after 2011"; (c) ensures forensic examinations are conducted by SANEs/SAFEs; (d) the victim advocates are made available to the victim; and (e) when requested, a victim advocate accompanies and supports the victim through the forensic examination process and investigatory interviews.

115.221(g): the auditor is not required to audit this provision.

## 115.221(h):

During the post-onsite portion of this audit, this MOU was updated to include, "The Rape and Abuse Crisis Center of Fargo, ND provides qualified agency staff members who have been

screened for appropriateness to serve in their respective role(s) and have received education concerning sexual assault and forensic examination issues in general." This update was evidence by providing this auditor with an executed MOU between both parties signed into effect on September 5, 2019.

During the onsite portion of this audit, this auditor interviewed an executive-level representative of the Rape and Abuse Crisis Center. The representative from the Rape and Abuse Crisis Center reported that the Rape and Abuse Crisis Center is a nationally-recognized victim services agency and prides itself on employing only qualified victim service advocates.

Based upon the review and analysis of all the available evidence, the auditor has determined that this provision is not applicable to the agency as the agency attempts to make a victim advocate from a rape crisis center available to victims per 115.221(d) above.

115.222	Policies to ensure referrals of allegations for investigations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.222: Policies to ensure referrals of allegations for investigations</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 1/31/2020)</li> <li>d. Memorandum of Understanding between Centre Inc. and Fargo Police Department (effective 1/29/2020)</li> <li>e. Agency Website: http://centreinc.org/wp-content/uploads/2018/11/Sexual-Abuse-Assault-P revention-and-Intervention-2018.pdf</li> <li>f. Criminal and Administrative Investigative Files</li> <li>2. Interviews</li> <li>a. Centre, Inc. Executive Director</li> <li>b. Investigative Staff</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	<ul> <li>Findings (By Provision):</li> <li>115.222(a):</li> <li>Centre Incorporated (hereafter "Centre") has Policy P-19: Sexual Abuse/Assault Prevention &amp; Intervention. Section II(D) of P-19 establishes the protocols for "Investigations of Non-Consensual Sexual Acts, Abusive Sexual Contacts, Client Sexual Harassment, Staff Sexual Misconduct, or Staff Sexual Harassment" (p. 8). Centre has documented procedures establishing that all allegations of sexual abuse and sexual harassment, as delineated above, are investigated (p. 8–13).</li> </ul>
	During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation of sexual harassment. The facility reported that this allegation resulted in the completion of an administrative investigation. The agency investigator substantiated the sexual harassment allegation at the completion of his administrative investigation. As a result of the administrative investigation, the alleged staff member "[h]as been included as a suspect in [a criminal] case, which was presented for prosecution to local authorities" (p. 1). The administrative investigation yielded information of potentially criminal behavior (sexual abuse of a ward). This was evidenced by a "Notice of Prison Rape Elimination Act (PREA) Investigation Status" memorandum. The Facility indicated that the criminal investigation was conducted by the Cass County Sheriff's Department. The Facility provided the auditor with a forty-four-page investigative packet that tracked the efforts of staff upon initially receiving the allegation through the administrative investigatory efforts and

upon initially receiving the allegation through the administrative investigatory efforts and substantiation and referral to the Cass County Sheriff's Department in collaboration with the Fargo Police Department for criminal investigation. Ultimately, on September 10, 2018, the State's Attorney's Office officially declined to prosecute the matter. At the close of the investigation the alleged staff member was no longer employed at the facility.

During the on-site portion of this audit, the Executive Director of Centre, Inc. was interviewed. The Executive Director communicated that he works very closely with the Director of Operations and agency PREA Coordinator to ensure the agency's procedure is followed precisely, ensuring an administrative or criminal investigation is completed for all allegations of sexual abuse or harassment. The Executive Director established that in the event of an allegation, an administrative investigation would be conducted and overseen by the PREA Coordinator in conjunction with his position. In the event of a criminal investigation, the law enforcement agency having jurisdiction is notified and requested to investigate. Both the PREA Coordinator and the Executive Director maintain contact with the detective or other point person to get updates on the progress and outcome of the investigation. This auditor was able to validate this practice as the investigative packet included internal correspondence between the Cass County Sheriff's Office and Centre Inc.

During both resident and staff interviews, the auditor questioned whether or not the interviewee was aware of any instances of sexual abuse or sexual harassment while they resided/worked at the facility in an attempt to verify that all instances of sexual abuse and sexual harassment were disclosed to this auditor. No disclosures were made.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.222(b):

Policy P-19 establishes that "[a]n investigation is conducted and documented whenever a sexual assault or threat is reported . . . [upon receiving an allegation staff shall] notify the local law enforcement agency having jurisdiction of the allegations and confirm their plan for investigation including time line(s)." (p. 8–9). Section I(D)(7) further establishes that upon receipt of an allegation of sexual harassment, "[i]f after the initial interview with the victim . . . if the staff person suspects a crime may have been committed, the staff person will notify the local law enforcement agency having jurisdiction." (p. 11). Both Policy P-19 that delineates the agency's policy regarding the referral of allegations of sexual abuse or sexual harassment for criminal investigation as well as a Memorandum of Understanding between Centre, Inc. and the Fargo Police Department are published on the Agency's website, found here: http://centreinc.org/prea/

During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation being referred for criminal investigation. The Facility provided the auditor with a forty-four-page investigative packet that included documentation of the referral to the Cass County Sheriff's Department in collaboration with the Fargo Police Department. This was evidenced by a "Notice of Prison Rape Elimination Act (PREA) Investigation Status" memorandum. Additionally, the packet contained internal incident reports prepared by the investigating Detective of the Cass County Sheriff's Department.

During the onsite portion of the audit, the auditor interviewed the Agency's Director of Operations who oversees all administrative investigations within the facilities. The Director of Operations established that all allegations of sexual abuse and sexual harassment are referred for investigation to the Fargo Police Department, unless the allegation does not involve potentially criminal behavior.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.222(c):

Policy P-19 delineates the agency's responsibilities regarding the referral of allegations of sexual abuse or sexual harassment for criminal investigation. Section I(D)(4)(b)(3) requires staff to "[n]otify the local law enforcement agency having jurisdiction of the allegations and confirm [their] plan for investigation including time line(s)" (p. 9). The agency policy fails to describe the responsibilities of the investigating entity as it pertains to allegations of sexual harassment (that is criminal in nature). A Memorandum of Understanding between Centre, Inc. and the Fargo Police Department establishes that the Fargo Police Department "will provide necessary law enforcement investigation pertaining allegations of sexual abuse occurring at Centre Inc., 123 15th St. N. Fargo, ND." Both P-19 and the Fargo PD MOU are published on the Agency's website, found here: http://centreinc.org/prea/

Neither P-19 or the MOU describes the responsibilities of the agency and the investigating entity after the case has been referred for criminal investigation.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.222(d) &(e): the auditor is not required to audit these provisions.

Interim Report Corrective Action:

1. Expand existing relationship with the Fargo Police Department to included investigating allegations of sexual harassment.

2. Develop policy and implement protocols that more thoroughly describe the roles of agency staff and the investigating entity during the entire duration of the investigation.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (c) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

 The Director of Operations will update the existing Memorandum of Understanding with the Fargo Police Department to include law enforcement's responsibility to investigate allegations of sexual harassment (duties after the case has been referred for criminal investigation).
 The Director of Operations will update existing policy and procedure to more thoroughly describe the roles of agency staff and the investigating entity during the entire duration of criminal investigations.

The Auditor's proposed methodology for reassessment was to review policy and procedure updates and/or enhancements, and review updated MOU between the Agency and the Fargo Police Department. The agreed upon timeline for updating policies and procedures as outlined above was February 15, 2020 and to update the existing MOU was March 15, 2020.

On January 31, 2020, the PREA Coordinator/Director of Operations provided the auditor with a policy update to P-19: Sexual Abuse/Assault Prevention & Intervention (effective 1/31/2020). P-19 was revised to specifically delineate what actions Centre staff will perform and what actions the law enforcement agency are to perform during an investigation into an allegation of sexual assault and sexual harassment (see pages 9-10). The Agency provided the auditor with an email disseminating these revisions to facility staff. On January 29, 2020, the auditor was provided an updated MOU between Centre, Inc. and the Fargo Police Department (FPD); signed by both parties on 1/29/2020. The MOU specifically delineates the roles of Centre, Inc. and FPD as it applies to investigating allegations of sexual abuse and sexual harassment.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard

115.231	Employee training
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.231: Employee training.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Personnel records</li> </ul>
	<ul> <li>d. Informational developed by North Dakota Human Services</li> <li>2. Interviews</li> <li>a. Random Staff</li> <li>b. PREA Coordinator/Director of Operations</li> </ul>
	<ol> <li>Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ol>
	Findings (By Provision): 115.231(a): During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I establishes, "Centre Inc. mandates zero tolerance towards all forms of sexual abuse" (p. 1). Section I(H)(1)–(4) establishes, "(1.) All new employees shall receive instruction on the specifics of the Sexual Abuse Assault Prevention and Intervention Policy and Procedure during their initial employee orientation training. This will include instruction related to the prevention, detection, response and investigation of sexual assaults and staff sexual misconduct; (2.) Volunteers and Contractors who have contact with residents will be trained on the specifics of the Sexual Abuse Assault Prevention and Intervention Policy and Procedure including the agency's zero-tolerance policy and information on how to report such incidents; (3.) Employees will receive refresher training/review of the policy and procedure will be conducted on an annual basis thereafter;
	[and] (4.) All training will be documented" (p. 14). Section 1(B)(3)(f) establishes "[e]mployees are prohibited from any form of retaliation against a client who makes an allegation of staff sexual misconduct or staff sexual harassment" (p. 12). Additionally, the facility provided this auditor with information that all staff are required to complete a Relias Learning 2-hour course titled, "PREA: Dynamics of Sexual Abuse in Correctional Systems. A review of this course reveals that it covers, "the dynamics of sexual abuse and sexual harassment in confinement; how to detect and respond to signs of threatened and actual sexual abuse; common reactions of sexual abuse and harassment victims; how to communicate effectively with inmates, including those identifying as [LGBTI]; and how to avoid inappropriate relationships with inmates/detainees. Additionally, the facility indicated that all staff are required to watch Just Detention International's 16-minute education video for inmates (available online at: https://www.youtube.com/watch?v=agvbx5Mg&feature=youtu.be). Watching the video establishes that it covers a many of the topics listed above in addition to the facility has a zero policy against sexual abuse or sexual harassment, right to report instances privately and the
	resident has the right to be free from sexual abuse. Lastly, P-19 lists PREA standard 115.261 that establishes, "(c) Unless otherwise precluded by Federal, State, or local law, medical and 56

mental health practitioners shall be required to report sexual abuse pursuant to paragraph (a) of this section and to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services; (d) If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, the agency shall report the allegation to the designated State or local services agency under applicable mandatory reporting laws; [and] (e) The facility shall report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators" (p. 18).

During the onsite portion of this audit, this auditor interviewed 12 staff and conducted 12 personnel file reviews. All 12 staff informed this writer that they had received training in each of the enumerated required trainings required under this standard. Upon further questioning around the substance of the training and this auditor asking staff to describe and/or explain how each portion of this training was communicated to them during the training, all staff were able to inform this auditor whether a specific provision was trained in Relias, by the inboarding staff person, or other trainer, except for one provision. Out of the 12 random staff only five staff were able to identify that North Dakota had a specific mandatory reporting statute and what his/her obligations were under the statute. Further, no staff was able to identify what residents in their care would fall under the protections of this auditor that the staff were not trained "on how to comply with relevant laws related to mandating reporting of sexual abuse to outside authorities." A review of 12 personnel files revealed that all 12 staff received the aforementioned training (PREA Policy Review, PREA Video, and Relias Learning Training).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is not fully compliant with this provision as the agency does not train staff "on how to comply with relevant laws related to mandating reporting of sexual abuse to outside authorities."

## 115.231(b):

During the pre-onsite portion of this audit, the Facility indicated compliance in this provision and provided a training description from Relias Learning of a training titled, "Working with Women Offenders in Correctional Institutions."

During the onsite portion of this audit, all staff reported that the training provided by Centre Inc. upon hire and during refresher courses is tailored to not only the gender of the residents at the facility, but also to their classification status (being in pre-release/community corrections). Out of the 12 personnel files, one staff person was identified by the facility as working in the female unit. A review of this staff person's training records revealed that they received the training titled, "Working with Women Offenders in Correctional Institutions."

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.231(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(H)(3) establishes, "[e]mployees will receive refresher training/review of the policy and procedure will be conducted on an annual basis thereafter" (p. 14).

During the onsite portion of this audit, the auditor selected 12 random personnel files to review. Out of the 12 personnel files, all 12 evidenced completion of an annual refresher PREA trainings. The two trainings completed were titled, "PREA Video" and "PREA: Dynamics of Sexual Abuse in Correctional Systems." Additionally, each of the 12 random personnel files evidenced completion of an annual policy and procedure review, that included a review of PREA-related policies and procedures.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.231(d):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(H)(4) establishes, "[a]Il training will be documented" (p. 14).

The aforementioned training records are documented in two ways: 1) the annual policy review and acknowledgement is documented by employee signature; 2) the completion of trainings is documented through a password protected that is unique for each employee. Management can then go into Relias Learning as an administrator and audit/review the status of completed trainings and print a master list of completed trainings per employee. The auditor reviewed this process and requested an agency-level staff person to demonstrate how they would audit completion of trainings and ensure that it was the staff person listed.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### Interim Report Corrective Action:

1. Train all staff "on how to comply with relevant laws related to mandating reporting of sexual abuse to outside authorities."

#### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. Centre Inc.'s policy PE-8 "Abuse and Neglect" outline staff's responsibility and requirement to report abuse to the appropriate Social Services agency. This policy and procedure is contained within the agency's Personnel protocols. All staff receive annual training on the Personnel Protocols and documentation of such training is maintained on file. On an annual basis, the Director of Operations will communicate an agency-wide reminder to all personnel to review this specific policy titled, "Abuse and Neglect". This reminder will be provided annually every October.

2. Centre Inc. will enhance its current training curriculum of mandatory reporting of abuse and neglect of a "Vulnerable Adult" as defined by North Dakota law.

3. Centre Inc. will train facility staff in mandatory reporting laws.

The Auditor's proposed methodology for reassessment was to review updated training curriculum and the method for which staff were trained. The agreed upon timeline for completing this corrective action was March 15, 2020.

On December 30, 2019, the PREA Coordinator/Director of Operations provided the auditor with an informational developed by North Dakota Human Services that displays what, when, what to include, and how to report allegations of abuse to applicable residents. On January 30, 2020, the facility provided me photographs of this informational displayed on the information board centrally located at the entrance of the facility. On Friday, February 7, 2020, the auditor conducted a telephone interview with the PREA Coordinator. The PREA Coordinator reported that all staff were made aware of the mandatory reporting laws during one-on-one supervision and review of the updated information board.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

on: /2019)
I Abuse/Assault is Pre-Audit id Contractors who use Assault ro-tolerance policy in the PAQ that it
ractors or uditor with a list of ontractors would ility provided this actor files revealed (Contractors, ls the agency's evention detection, nired to read and Assault Prevention idenced that this es need to. A nal orientation erviewed one of prior to working with agency's PREA by information of an

alleged incident of sexual abuse or harassment, retaliation, or staff neglect that may have lead to an incident of sexual abuse or sexual harassment.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.232(b):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(H)(2) establishes, "Volunteers and Contractors who have contact with residents will be trained on the specifics of the Sexual Abuse Assault Prevention and Intervention Policy and Procedure including the agency's zero-tolerance policy and information on how to report such incidents" (p. 14).

As noted in provision (a) of this standard, the facility by their practice evidenced that the level and type of training provided to volunteers and contractors is based on the services they provide and level of contact they have with residents. A review of four contractor and volunteer files revealed that the three individuals that only had contact with residents while accompanied by a designated staff person received an orientation that included a review of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incident, while the volunteer that the facility anticipated would be spending time with the resident alone doing case management work received the same training that a staff person received, including this provision's required training. Additionally, this auditor interviewed a volunteer that confirmed receipt of this training prior to working with any resident within the facility.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.232(c):

During the pre-onsite portion of this audit, the Facility indicated compliance with this provision.

During the onsite portion of this audit, this auditor requested contactor and volunteer files from Centre's Human Resources Department. This auditor received files for all the abovementioned contractors and volunteers that included signed copies of Centre's acknowledgment of receipt and understanding of the Sexual Abuse/Assault Prevention & Intervention Policy and Procedure, Confidentiality Agreement, and "PREA Compliance Acknowledgement (Contractors, Venders and Volunteers)" for each contractor or volunteer.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.233	Resident education
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.233: Resident education</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. – 123 15th Street Fargo Facility ("15th Street") Pre-Audit Questionnaire (PAQ)</li> <li>responses</li> <li>Resident Handbook</li> <li>Justice Detention International PREA Video (published 2/27/2014)</li> <li>Resident Confidential Case Files</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Referral, Admissions, Intake, &amp; Orientation Processing Policy P-11 (revised 11/30/2018)</li> <li>An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention Signature Acknowledgment Page</li> <li>Resident Case Note</li> <li>Translated PREA-Related Notices</li> </ol> </li> <li>Interviews</li> </ul>
	<ul> <li>a. Intake Staff</li> <li>b. Random Residents</li> <li>3. Site Review Observations: <ul> <li>a. Observations during on-site review of physical plant</li> <li>b. PREA education materials/posted PREA Notices</li> </ul> </li> </ul>
	Findings (By Provision): 115.233(a):
	Centre has Policy P-11: Referral, Admissions, Intake, & Orientation Processing. Section II(h) of P-11 establishes that upon a resident admission "[o]n-duty staff provides the resident with a copy of the educational packet on 'Centre's Sexual Abuse/Assault Prevention and Intervention Program.' A staff person and the resident review the packet. Staff answers questions as needed. Staff and the resident sign the acknowledgment, and a copy I placed in the resident's case file" (p. 18). the protocols for "Investigations of Non-Consensual Sexual Acts, Abusive Sexual Contacts, Client Sexual Harassment, Staff Sexual Misconduct, or Staff Sexual Harassment" (p. 8). Centre has documented procedures establishing that all allegations of sexual abuse and sexual harassment, as delineated above, are investigated (p. 8–13). This "packet" is Section 3 of the Resident Handbook and includes information about the facility's zero-tolerance policy, how to report incidents or suspicions of sexual abuse or harassment, their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents. The facility indicated that over the past 12 months 1,022 residents were admitted and given this information at intake (please note: this number includes the Residential Transitional Reentry Center for Females).

During the onsite portion of the audit, the auditor interviewed the interviewed intake staff. Intake Staff in this facility include Residential Counselors and Case Managers. Upon admission (as it pertains to this standard), the resident is provided and reviews with staff the orientation binder that includes the PREA-related materials. Within 48 hours of the resident's admission, he meets with his assigned Case Manager who reviews the resident's understanding of the materials provided at intake and commences with the resident's case management intake. In addition, prior to going over facility specific policies and procedures during review of the orientation binder, all residents watch a sixteen-minute video developed by Justice Detention International that reviews the facility's zero-tolerance policy, how to report incidents or suspicions of sexual abuse or harassment, their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents.

Twenty residents were formally interviewed during the onsite portion of this audit. During random and targeted resident interviews, residents were asked specifically if they received information or 1) your right to not be sexually abused or sexually harassed, 2) how to report sexual abuse or sexual harassment, 3) your right not to be punished for reporting sexual abuse or sexual harassment, and 4) whether the resident received information about the facility's rules against sexual abuse and harassment. Every resident, without hesitation, answered that they received all of the above-listed information and that staff did so within hours of them arriving to the facility.

A random sample of 13 resident files were selected of active residents by the auditor to review to ensure documentation of the resident's participation in the above-listed informational sessions. All resident files included a signed copy of "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention Signature Acknowledgment Page." The form states: "I have read the above educational information which addresses: the subject of sexual abuse/assault which included but was not limited to: recognizing behaviors that are inappropriate, harassing, or assaultive; how to seek protection; privacy rights; medical and psychological programs for victims of abuse; how to confidentially report sensitive issues to facility staff, the referral agent, and/or local law enforcement. I have been given the opportunity to have questions answered regarding the above information by a staff member." This document was used by the auditor to verify participation in the education session.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.233(b):

Centre's Policy P-11: Referral, Admissions, Intake, & Orientation Processing does not differentiate between admissions for residents who are transferred from a different community confinement facility from any other admission.

During the pre-onsite portion of this audit, the Facility indicated that a "[f]ull orientation [is] completed upon intake for all admissions." The Facility indicated that over the past 12 months, there had been one resident transferred from a different community confinement facility. However, this resident had discharged prior to the first day of the onsite portion of the audit.

During the onsite portion of the audit, as indicated above in provision (a), all resident interviews conducted onsite and resident case file audits of a random sample of residents currently in the facility indicated that all residents receive education pertinent to this provision upon admission to the facility.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.233(c):

Centre has Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section II(A)(3) of P-19 establishes that "[a]ppropriate provisions will be made as necessary for clients with limited English proficiency, clients with disabilities, and clients with low literacy levels . . . The Program Director/Manager and Case Manager will develop a plan specific to each unique situation designed to ensure all residents have equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and [sexual] harassment" (p. 6).

During the onsite portion of the audit, this auditor reviewed resident education materials provided to the residents (Just Detention International PREA video, Resident Handbook excerpts, and a print out of the large notice displayed throughout the facility) as well as materials posted throughout the facility. All postings/materials were in English (a review of resident utilization over the past 12-months and interview with the PREA Coordinator revealed that this corresponds to the resident demographics of this facility). On the first day of the onsite portion of the audit, the facility indicated they had two residents with physical disabilities, one resident with a cognitive disability, and one resident who was limited-English proficient. All of those residents were interviewed and all indicated they received information that they were able to understand (as it pertains to this provision). This auditor requested that the facility employ the method they utilized to educate (and intake) the resident who was limited-English proficient. The facility utilized a staff person orally translated the materials during this resident's intake (FN1).

During random staff interviews, this writer was made aware that there had been a deaf resident that resided at 15th Street recently. The facility contracted with an American Sign Language (ASL) interpreter that interpreted the orientation/educational materials via video conference. This resident was no longer in the facility to corroborate this report. However, this auditor was able to review a resident case note in this resident's confidential case file that indicated that on "10/31/2016: Intake and first session completed during . . . meeting . . . ASLIS [American Sign Language Interpreting Services] Interpreter present." Additionally, multiple Residential Specialists revealed that they had conducted an intake where they read aloud the pertinent sections of the Resident Handbook and educational materials to ensure the resident understood the information being reviewed. Staff reported that this would be done for residents with learning difficulties and for the visually impaired. Both the Executive Director and PREA Coordinator indicated that interpreters would be hired at the expense of the agency. These services would be coordinated prior to the resident's arrival to ensure that resident received timely information upon intake.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.233(d):

A random sample of 13 resident files was selected by the auditor to review to ensure documentation of the resident's participation in the above-listed informational sessions. All resident files included documentation of a signed copy of "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention Signature Acknowledgment Page." As reviewed in provision (a) of this standard, this acknowledgement covers information pertaining to the zero-tolerance policy, how to report incidents or suspicions of sexual abuse or harassment, their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.233(e):

During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided an electronic version of the "Centre Inc. Prison Rape Elimination Act (PREA) Notice to Residential Program participants."

During the onsite portion of this audit, this auditor observed the above-referenced PREA Notices posted throughout the facility: near elevators, in common areas, on each floor. The displayed PREA Notices were large (poster board-sized documents) that included information about the zero-tolerance policy, how to report incidents or suspicions of sexual abuse or harassment, their rights to be free from sexual abuse and sexual harassment and to be free from retaliation for reporting such incidents, and regarding agency policies and procedures for responding to such incidents. These postings were displayed at the entrance of the facility. The first thing this auditor notices when walking into this facility was the notice. Additionally, while onsite the auditor requested and was provided with a copy of the Resident Handbook. This auditor witnessed a new arrival be provided a Resident Handbook to review while staff was organizing his intake materials. Additionally, during the facility review, this auditor witnessed Resident Handbooks in resident rooms. However, residents who do not understand or cannot read English are required to request assistance from staff to understand the information provided. Although the standard demographic of this facility were residents that spoke English, on the first day of the onsite portion of this audit, there was a non-English speaking resident present in this facility. The only way for this resident to ascertain information related to PREA post-intake would be to ask other non-English speaking residents or seek assistance from staff (who worked full-time at another facility). Key information about the agency's PREA policies were not continuously and readily available or visible for this demographic.

Key information about the agency's PREA policies were not demonstrated to be continuously and readily available or visible for this demographic must be made available for all residents currently residing at the facility. Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

FN1: Due to the confidential nature of the resident and staff interviews, during this resident's interview this auditor indicated that I did not feel comfortable conducting the interview in full using a staff interpreter but asked if there was anything he would like to volunteer about his admission to the facility. This resident indicated he did not mind answering any question and indicated amicably that the staff interpreter present was the person that conducted his intake and that he understood the information conveyed. The interview ended at this point.

Interim Report Corrective Action:

1. Develop and provide translated copies to residents that are Limited-English proficient to ensure that key information about the agency's PREA policies is continuously and readily available to all residents.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (e) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The current population during the onsite portion of this audit did not represent that typical resident demographic of this facility. Accommodations are made for non-English speaking clients by utilizing interpretation services for the resident's language of choice.

2. Centre Inc. is currently negotiating a contract to have the ability to translate its Sexual Abuse Education Packets and poster reporting information into Spanish, as well as other target languages.

The Auditor's proposed methodology for reassessment was to review translated materials evidencing that all residents at the facility as of the onsite portion of this audit had required PREA-related information readily available to them. The agreed upon timeline for completing this corrective action was February 1, 2020.

On January 22, 2020, the PREA Coordinator/Director of Operations provided the auditor with the following documents in Spanish: Mandatory Reporting Fact Sheet, REA Reporting Notice, Sexual Abuse and Assault Prevention Intervention Information Packet, and Victim Advocate Contact Information and Support Services. In addition, the facility provided the auditor with a bill for services from Lutheran Social Services: 3H Interpreter Service, dated January 22, 2020. The above-referenced documents review all PREA-mandated topics that must be continuously and readily available to all residents.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.234	Specialized training: Investigations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.234: Specialized training: Investigations.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. North Dakota Law Enforcement Training Academy Training Agenda</li> <li>c. PREA Investigator Training Rosters</li> <li>d. Program Description of the 20-hour PREA Investigator Training facilitated by The Moss Group</li> <li>2. Interviews</li> <li>a. Investigative Staff</li> <li>3. Site Review Observations:</li> </ul>
	a. Observations during on-site review of physical plant
	<ul> <li>Findings (By Provision):</li> <li>115.234(a):</li> <li>During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided this auditor with a training certificate for four staff, indicating completion of a training titled "Department of Correction and Rehabilitation Certificate of Completion [for]</li> <li>PREA Investigator Training." Additionally, the facility provided the training agenda for this training; topics included: PREA Refresher and Overview of the PREA Investigative Standards; The Audit Process; Trauma and Victim Response; Agency Policy; Prosecutorial Collaboration.</li> </ul>
	During the onsite portion of the audit, this auditor interviewed the agency's lead investigator. This person indicated they have received the following training: (1) training titled "The National PREA Standards: Implications for Human Resource Practices in Correctional Settings" sponsored by the National PREA Resource Center; (2) completed a 3-hour on-line training titled, "PREA: Investigating Sexual Abuse in a Confinement Setting" presented by the National Institute of Corrections; (3) completed a 20-hour PREA Investigator training provided by The Moss Group and hosted by the North Dakota Department of Corrections and Rehabilitation; and (4) completed a 2-day training titled, "Investigating Sexual Misconduct: Training for Correctional Investigators" facilitated by the North Dakota Department of Corrections and Rehabilitation. During the onsite portion of this audit, this auditor was able to corroborate completion of these trainings by reviewing this staff person's personnel records; all certificates of completion were present in their personnel file.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.
	115.234(b): During the pre-onsite portion of this audit, the Facility indicated compliance in this standard

During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided this auditor with training certificates for all seven agency staff completing the investigator training. The facility indicated the agency has a total of seven agency investigators available for Centre's programs located in Fargo North Dakota. During the onsite portion of this audit, this auditor interviewed an agency investigator. This staff person reported that the 2-day training titled, "Investigating Sexual Misconduct: Training for Correctional Investigators" facilitated by the North Dakota Department of Corrections and Rehabilitation covered 1) techniques for interviewing sexual abuse victims; 2) proper use of Miranda and Garrity warnings; 3) Sexual abuse evidence collection in confinement settings; and 4) criteria and evidence required to substantiate a case for administrative action or prosecution referral. This auditor was able to corroborate completion of this training by reviewing the identified person's training records; all certificates of completion were present in their personnel files.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.234(c):

As noted in provisions (a) and (b), this auditor was able to review documentation showing that agency investigators had completed the required training.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.234(d): the Auditor is not required to audit this provision.

115.235	Specialized training: Medical and mental health care
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.235: Specialized training: Medical and mental health care.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Staff List</li> <li>2. Interviews</li> <li>a. PREA Coordinator</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	Findings (By Provision): 115.235(a)-(c):
	During the pre-onsite portion of this audit, the Facility indicated that Centre, Inc. does not employ medical or mental health staff.
	During the onsite portion of this audit, this auditor attempted to corroborate the Facility's PAQ response by reviewing a staff list of program personnel and by interviewing the PREA Coordinator who is also the Agency's Director of Operations. The PREA Coordinator confirmed that Centre, Inc. does not employ any medical or mental health staff and that residents obtain these services through community-based organizations. A review of the staff list provided revealed no medical or mental health staff listed.
	Based upon the review and analysis of all the available evidence, the auditor has determined that this provision is not applicable to this agency.
	<ul> <li>115.235(d):</li> <li>During the pre-onsite portion of this audit, the Facility indicated that Centre, Inc. does not employ medical or mental health staff nor does Centre have any practitioners contracted with and volunteering for the agency.</li> <li>During the onsite portion of this audit, this auditor attempted to corroborate the Facility's PAQ response by reviewing a list of contractors and volunteers and by interviewing the PREA Coordinator who is also the Agency's Director of Operations. The PREA Coordinator confirmed that Centre, Inc. does not have any medical or mental health practitioners under contract or volunteering at the facility. A review of the current list of contractors and volunteers revealed no medical or mental health practitioners listed.</li> </ul>
	Based upon the review and analysis of all the available evidence, the auditor has determined that this provision is not applicable to this agency.

15.241	Screening for risk of victimization and abusiveness
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.241: Screening for risk of victimization and abusiveness</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 12/11/2019)</li> <li>Referral, Admissions, Intake, &amp; Orientation Processing P-11 (reviewed 11/30/18)</li> <li>Centre, Inc. Initial Assessment/Re-Assessment Prison Rape Elimination Act (PREA)</li> <li>Centre, Inc. Initial Assessment/Re-Assessment Prison Rape Elimination Act (PREA) (revised 10/11/2019)</li> <li>Resident confidential case files</li> <li>Resident Log and Classification Email</li> <li>Email Correspondence</li> <li>Interviews</li> <li>Random Residents</li> <li>Staff responsible for risk screening</li> <li>Random Staff</li> <li>PREA Coordinator/Director of Operations</li> <li>Site Review Observations:</li> <li>Observations during on-site review of physical plant</li> </ol></li></ul>
	Findings (By Provision):
	115.241(a) and (b): During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(A) establishes, "Centre will act to prevent and/or reduce sexual assault of clients through screening [and] assessment" (p. 1). Section II(B) (1) establishes, "[c]lients will be screened within 48 hours of arrival at all residential facilities for potential vulnerabilities or tendencies of acting out with sexually aggressive behavior" (p. 6). The facility indicated that over the past 12 months 1,022 residents were admitted and given this information at intake (please note: this number includes the Residential Transitional Reentry Center for Females). 100% of which were reported to have been screened within 72 hours of their entry into the facility.

During the onsite portion of this audit, this auditor reviewed 13 random resident confidential case files. All 13 files indicated that the resident completed "Centre Inc. Initial Assessment/Re-Assessment PREA" on the date of admission to the facility. Every risk screening was evidenced to be conducted on the resident's admission date. A review of this form reveals that it requires staff to assess the screened resident using eight "vulnerability factors" and six "aggressive/predatory factors." This auditor interviewed 20 residents. All residents reported that staff conducted this questionnaire within hours of their arrival to the facility.

This auditor also interviewed staff responsible for risk screening. This facility does not employ a traditional staff person responsible for the intake of residents. Instead, all Residential Specialists – direct care staff – are responsible for conducting the risk screening. Additionally, within 48hrs, the resident meets with his assigned case manager who reviews the risk screening in preparation for a risk/needs assessment in order to inform an individualized treatment plan for that resident. As a result, this auditor asked questions that pertained to the risk screening of residents in every interview conducted with either a case manager or residential specialist. Seven staff were interviewed that were either case managers or residential specialists. All seven staff corroborated this process: the very first thing done with that resident, it was consistently reported to this auditor, was to conduct his risk screening in order to appropriately assign that resident a bedroom/bunk.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility exceeds this provision. These two provisions call for a risk screening to be conducted and be conducted within 72hrs of admission. Agency procedure requires that the resident be screened within 48hrs. This facility has demonstrated that this risk screening and classification is conducted within hours of a resident's arrival.

#### 115.241(c):

During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided this auditor with a copy of their risk-screening form: "Centre Inc. Initial Assessment/Re-Assessment PREA." A review of this form indicates that it requires screening staff to assess the screened resident using eight "vulnerability factors" and six "aggressive/predatory factors" through a series of yes and no questions. Screening staff is then required to review the answers provided and "[i]f question 1 is scored yes the offender is a Known Victim," "[i]f three or more [vulnerability factors] questions are scored, the offender is a Potential Victim" and "[i]f two or less are scored the offender is Unrestricted" (same analysis for aggressor). As a result, the facility's screening instrument is objective as the results are measurable and the same results could be reproduced by other staff.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

115.241(d):

A review of the facility's risk screening tool, titled: "Centre Inc. Initial Assessment/Re-Assessment PREA," establishes that it assesses the following (exhaustive list): Vulnerability Factors:

1) Does the resident have a history of being a victim of predatory or aggressive sexual actions in an institutional setting?

2) Does the resident have any history of being a victim of predatory or aggressive sexual actions including domestic violence?

3) Is the resident younger than 25 or older than 64?

4) Is the male resident small in stature (height of 5'6" or less or weigh 140 lbs or less)?

5) Is the female resident small in stature (height of 5' or less or weigh 100 lbs or less)?

6) Is the resident intellectually/cognitively challenged, mentally ill, have a physical or medical disability, or a mental health condition that may make them vulnerable in a correctional facility?

7) Is the resident Lesbian/Gay/Bisexual/Transgender/Intersex/Gender Non-Conforming?

8) Does the resident verbalize fear for personal safety or sexual victimization?

Aggressive/Predatory Factors:

1) Does the resident have a history of institutional sexual predatory behavior (including jail and prison)?

- 2) Does the resident have a history of institutional sexual activity?
- 3) Does the resident have any history of non-contact predatory behavior?
- 4) Has the resident been professionally diagnosed with a paraphilia(s) in the past 15 years?
- 5) Has the resident been the defendant in a domestic abuse protective order?
- 6) Does the resident have any history of assaultive behavior (physical or sexual)?

A review of this screening tool reveals that is does not ask the resident: whether the resident has previously been incarcerated or whether the resident's criminal history is exclusively nonviolent.

During the onsite portion of the audit, this auditor interviewed multiple staff (as indicated in provisions (a) and (b)) that are responsible for risk screening. All staff indicated that they complete the intake form titled, "Centre Inc. Initial Assessment/Re-Assessment PREA."

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

# 115.241(e):

A review of the facility's risk screening tool, titled: "Centre Inc. Initial Assessment/Re-Assessment PREA," as outlined in subsection (d) of this standard establishes that it considers prior acts of sexual abuse, prior convictions for violent offenses, and history of prior institutional violence or sexual abuse, as known to the agency, in assessing residents for risk of being sexually abusive.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

# 115.241(f):

During the pre-onsite portion of this audit, the Facility provided P-11: Referral, Admissions, Intake, & Orientation Processing in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section 5 establishes "[t]he Case Manager will complete the PREA Risk Re-Assessment within 25 days of arrival to facility" (p. 11). The facility indicated that over the past 12 months 793 residents were admitted to the facility whose length of stay in the facility was for 30 days or more who were reassessed for their risk of sexual victimization or of being sexually abusive within 30 days after their arrival. During the onsite portion of the audit, this auditor conducted 13 random resident confidential file reviews, 10 of which were for residents currently in the facility. Eight files contained reassessments within 30 days after a resident's arrival at the facility, two contained reassessments that occurred after this window. This auditor interviewed 20 random residents, 11 of which reported to this auditor that they were not asked risk screening questions after their initial intake with their case manager. This auditor also interviewed three case managers – the staff designated as being responsible for conducting the re-assessment at the facility. All three case managers indicated that they conduct a re-assessment within 25 days of the resident's admission.

A review of confidential resident files revealed that approximately 20% of the re-assessments were not conducted within the requisite window. Additionally, approximately half the residents interviewed reported that they have not been asked the risk screening questions again since intake.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.241(g):

During the pre-onsite portion of this audit, the Facility provided P-11: Referral, Admissions, Intake, & Orientation Processing in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section 5(ii) establishes, "[i[f there is any new information discovered the Case Manager will follow the First Responder Protocol and clearly document any new information, new clinical data, or new self-disclosure and complete any necessary follow-up needed per policy" (p. 11). Policy P-19 further establishes that "[a] resident's risk level shall be reassessed when warranted due to a referral, request, incident of sexual abuse, or receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness" (p. 16 unenumerated section).

During the onsite portion of the audit, this auditor interviewed three case managers – the staff designated as being responsible for conducting the re-assessment at the facility. All three case managers indicated that they would conduct a re-assessment in the event that there was a new report or incident of sexual abuse, information unknown at the time of intake from the referral source, a request, or if they were in receipt of any additional information that bears on a resident's risk of sexual victimization or abusiveness. Additionally, while onsite, this auditor received notification that an example of this was available. This particular incident involved a risk assessment initially being conducted upon arrival and when this particular resident's institutional paperwork was received and reviewed the case manager discovered a prior unreported incident. As a result, a re-assessment was conducted (which in turn changed his classification and room). This re-assessment was evidenced to have been completed the same day the staff became aware of the new information. This was evidenced by a review of this resident's confidential case file and review of internal correspondence to the facility head and PREA Coordinator of this resident's updated classification.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

#### 115.241(h):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "Residents may not be disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked [during their risk screening]" (p. 16).

During the onsite portion of the audit, this auditor interviewed three case managers – the staff designated as being responsible for conducting the re-assessment at the facility. All three case managers indicated that under no circumstances would a resident be disciplined for not answering any questions during the PREA screening. The staff reported that they would ask all questions and if the resident chose not to answer any or all questions, the staff would try to obtain the information through the resident's intake paperwork or from the referral source.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

### 115.241(i):

During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that the Agency has implement appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents. The PREA Coordinator reported that the agency's "Referral, Admissions, Intake and Orientation" Policy and Procedure outlines the Case Manager's and Clinical Program Manager's responsibility specific to this standard and the "Confidentiality" policy covers the "Need to know within the agency" rule specific to accessing client records.

This auditor also conducted interviews of seven staff were either case managers or residential specialists (those tasked with conducting the risk screening). During these interviews it was revealed that all staff throughout the program had access to the completed risk screening forms for all residents. It was additionally revealed that many staff that only worked in this facility had access to other Centre, Inc. facilities' resident's risk screening information and results. During the onsite portion of this audit, this auditor observed a pat/bag search being conducted in the South Unit inside the Control Room. This auditor observed one staff engaging with this resident while another was entering information into another resident's SecurManage page. It is foreseeable that sensitive information may be unintentionally revealed based on the current dissemination protocols.

There are no controls being utilized to control the dissemination within the facility of responses to questions asked pursuant to this standard to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents. This provision does not limit the classification of a particular resident to all security personnel, its target and focus is on the sensitive information that was provided and utilized to make that classification.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

Interim Report Corrective Action:

1. Develop and implement a risk screening tool that assesses whether the resident has previously been incarcerated or whether the resident's criminal history is exclusively nonviolent.

Develop a tickler system to ensure staff are reassessing each resident's risk of victimization or abusiveness within a set period of time, not to exceed 30 days after the resident's arrival.
 Establish and implement appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents.

### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (d), (f), and (i) of this standard. The Auditor initially identified provision (e) of this standard as being not compliant. However, after further review of the information available to the auditor at the time the interim report was drafted, this finding was changed as the facility adequately demonstrated that the intake screen tool considers prior acts of sexual abuse, prior convictions for violent offenses, and history of prior institutional violence or sexual abuse, as known to the agency, in assessing residents for risk of being sexually abusive. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to these provisions:

1. The Director of Operations updated the agency's Risk Screening Tool titled, "INITIAL ASSESSMENT/RE-ASSESSMENT PRISON RAPE ELIMINATION ACT" to include a question which states, "Is the resident's criminal history exclusively nonviolent?" This update occurred on 10-11-19. Existing questions on this document account for the resident's history of incarceration and prior institutional violence. Centre Inc. Case Managers are required to reassess risk within 25 days of first becoming aware of the need per policy. Case Managers utilize their Outlook Calendars and set "Alert Reminders" which trigger this task. The Director of Operations will direct Program Directors to remind all Case Managers to follow this process by 10-18-19.

2. The Director of Operations will update P-19 "Sexual Abuse/Assault Prevention and Intervention" policy and procedures to clearly establish and communicate expectations around internal dissemination of all PREA Assessments and Re-assessments. Updated protocol will establish criteria that safeguards sensitive information to ensure it is not exploited by staff or residents.

The Auditor's proposed methodology for reassessment was to review updated policies and procedures, review documentation of the dissemination of the updated policy and procedure, and review completed re-assessments to ensure completion within 30 days of the initial assessment. The agreed upon timeline for completing this corrective action was February 1, 2020 for updating and disseminating revised policy and procedures and information controls; and March 15, 2020 for evidencing that re-assessments are occurring within 30 days of the initial risk assessment.

On October 22, 2019, the PREA Coordinator/Director of Operations provided the auditor with the Agency's updated Initial Assessment/Re-Assessment form, revised 10/11/2019. Additionally, the Agency provided the auditor with email correspondence dated October 15, 2019 that the updated form was available on SecurManage. Additionally, the PREA Coordinator/Director of Operations provided the auditor with email correspondence dated October 11, 2019 to all case management staff that included the following text: "Centre Inc. Case Managers are required to reassess risk within 25 days of first becoming aware of the need per policy. Case Managers utilize their Outlook Calendars and set "Alert Reminders" which trigger this task." On December 11, 2019, the PREA Coordinator/Director of Operations provided the auditor with a policy revision to P-19: Sexual Abuse/Assault Prevention and Intervention. This revision added, "Dissemination of resident Intake Screening information within the facility will be done so on a "Need To Know" basis amongst personnel. Sensitive information will not be exploited by staff or other residents. Staff accessing "INITIAL ASSESSMENT/RE-ASSESSMENT PRISON RAPE ELIMINATION ACT" document for any purpose other than to make informed decisions within the scope of their assigned duty is prohibited. Centre Inc. personnel who do not have job responsibilities specific to this standard will not be granted access to this specific information within the agency's electronic case file system "SecurManage" (p. 6). On February 7, 2020, the auditor conducted a telephone interview with the PREA Coordinator. The PREA Coordinator reported that the policy revision was disseminated to staff via email and by posting the update on the control center message board. Additionally, the PREA Coordinator confirmed that staff who do not have job responsibilities specific to risk screening assessments have been denied access to these screening tools through SecurManage. On March 15, 2020, the auditor reviewed three randomly selected re-assessments of residents that were in the facility for 30 days from February 1, 2020. All three files evidenced completion of the risk screening re-assessment within 30 days of the initial risk screening.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

15.242	Use of screening information
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.242: Use of screening information
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	c. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (revised 1/31/2020)
	d. Email correspondence between screening staff and assigned case manager, facility
	manager, and PREA Coordinator
	<ul> <li>e. Email correspondence to case management staff</li> <li>2. Interviews</li> </ul>
	a. Random Residents
	b. PREA Coordinator
	c. Staff responsible for risk screening
	d. Residents that identify as lesbian, gay, bisexual, transgender, or intersex
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	115.242(a):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit
	Questionnaire (PAQ) responses. Attachment A establishes, "[t]he agency shall use
	information from the risk screening to inform housing, bed, work, education, and program
	assignments with the goal of keeping separate those residents at high risk of being sexually
	victimized from those at high risk of being sexually abusive. Additionally, the facility provided
	this auditor with an email/Resident Log of a resident's classification as a "Potential Victim" and
	its use of that assessment to inform this resident's housing and bed assignment.
	During the onsite portion of this audit, this auditor interviewed the PREA Coordinator and staf
	responsible for risk screening. The PREA Coordinator reported that the facility utilizes a
	screening assessment to determine whether or not each incoming resident is a Known
	Aggressor, Potential Aggressor, Known Victim, Potential Victim or Unrestricted. The facility
	does not house Known or Potential Aggressors with Known or Potential Victims. This is
	communicated to all direct care staff by placing a code (KA, PA, KV, PV) on the resident's
	electronic case file banner. Throughout the onsite portion of this audit, this auditor was able t
	verify the practice of utilizing the resident classification banner on SecurManage. Staff
	responsible for risk screening reported that the risk assessment is utilized to inform the staff
	what housing and bed assignment the resident can reside in. The staff reported that they
	would never place a known or potential victim with a known or potential abuser. Eurther, on

would never place a known or potential victim with a known or potential abuser. Further, on the North Unit, where two bedrooms share one bathroom, these classifications would be prevented from sharing a bathroom as well. Additionally, this auditor reviewed documentation of risk-based housing decisions through navigating SecurManage and observing the resident's risk-level and housing assignment. All randomly selected targets revealed that the resident was placed in a housing unit/bed assignment consistent with their risk-level. No staff, however, reported that the risk screening is utilized to inform work, education, and program assignments; where risk screening staff indicated that they did not utilize the results for those assignments.

Risk screening results are not being utilized to inform work, education, and program assignments.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

## 115.242(b):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[t]he agency shall make individualized determinations about how to ensure the safety of each resident" (p. 17).

During the onsite portion of this audit, this auditor interviewed staff responsible for risk screening. Staff responsible for risk screening reported that upon intake the screening staff makes an individualized determination based on the resident's risk level about how to ensure the safety of each resident. Staff reported that the facility houses residents in a way that ensures their safety and if at anytime the resident reports any fear, their housing placement is reassessed.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

# 115.242(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[i]n deciding whether to assign a transgender or intersex resident to a facility for male or female residents, and in making other housing and programming assignments, the agency shall consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether the placement would present management or security problems" (p. 17).

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that prior to entry, the Program Director or designee would consult with the referring institution or agency. Care and consideration would be given to the client's needs and when possible and where safety issues do not exist, they are housed where they feel comfortable with the referral agency's consent. Additionally, the PREA Coordinator reported that the agency considers whether the placement will ensure the resident's health and safety and whether the placement would present management or security problems.

At the time of the onsite portion of this audit, the facility reported that there were no residents that identified as either transgender or intersex in the facility. This auditor attempted to corroborate that through resident confidential file reviews and through random staff interviews. No resident that identified as transgender or intersex was interviewed.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

### 115.242(d):

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that transgender and intersex resident's own views with respect to his or her own safety are given serious consideration in placement and programming assignments. Additionally, this auditor interviewed staff responsible for risk screening. This staff person reported that a resident's own views with respect to his or her own safety would be given serious consideration. This staff person could only recall one transgender resident residing at this facility while this person had been an employee. This person reported that this resident's own views with respect to her safety were given serious consideration and she was housed in a bed assignment which she approved.

As noted in provision (c), no transgender or intersex residents were interviewed.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

## 115.242(e):

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that transgender and intersex residents would be able given the opportunity to shower separately from other residents that that they would be afforded the opportunity to utilize the single shower bathroom. Additionally, this auditor interviewed staff responsible for risk screening. This staff person reported that a transgender or intersex residents would be housed in the North Unit so that they could be housed in a bedroom that has a single shower bathroom.

As noted in provision (c), no transgender or intersex residents were interviewed.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

## 115.242(f):

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that LGBTI residents are not placed in dedicated facilities, units, or wings solely on the basis of such identification or status. The PREA Coordinator further reported that Managers responsible for housing assignments understand the significance of not discriminating against residents based on their sexual preference.

During the onsite portion of this audit, the facility provided me with one resident in their current population that informed screening staff that he identified has either lesbian, gay, or bisexual. This auditor interviewed this resident and this resident acknowledged being asked these intake questions but did not disclose to this auditor that he answered any of the intake questions in the affirmative. In lieu of asking this resident the interview protocol for residents that identify as gay, lesbian, or bisexual, this auditor asked this resident whether he felt safe in his housing placement and whether he thought he was placed in his current housing assignment for any particular reason. This resident that he felt safe and that he did not think he was placed in his current housing assignment for any other reason than him being a resident here.

Based upon the review and analysis of all the available evidence, the auditor has determined that the facility is compliant with this provision.

Interim Report Corrective Action:

1. Utilize risk screening results to inform work, education, and program assignments with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive.

2. Develop and implement a risk screening tool that assesses any history of prior institutional violence

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provision (a) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will update P-19 "Sexual Abuse/Assault Prevention and Intervention" and P-11 "Referral, Admissions, Intake, and Orientation Processing" Policy and Procedure to include guidance for Case Managers and Residential staff to utilize risk screening results to assist with ensuring potential victims / those at risk of being sexually victimized will be separated from potential aggressors / those at high risk of being sexually abusive when assigning programming, work and education where possible.

2. The Director of Operations updated the agency's Risk Screening Tool titled, "INITIAL ASSESSMENT/RE-ASSESSMENT PRISON RAPE ELIMINATION ACT" to include a question which states, "Does the resident have any history of institutional violence?" This was completed and implemented 10-15-19.

The Auditor's proposed methodology for reassessment was to review updated policies and procedures, review revised risk screening tool(s), and review documentation that the risk screening assessment was being utilized when assigning programming, work, and education. The agreed upon timeline for completing this corrective action was February 1, 2020 for updating and disseminating revised policy and procedures; and March 15, 2020 for evidencing that risk screening assessments were being utilized when assigning programming, work, and education that risk screening assessments were being utilized when assigning programming, work, and education assignments.

On October 22, 2019, the PREA Coordinator/Director of Operations provided the auditor with the Agency's updated Initial Assessment/Re-Assessment form, revised 10/14/2019. Additionally, the Agency provided the auditor with email correspondence dated October 15, 2019 that the updated form was available on SecurManage. On January 31, 2020, the PREA Coordinator/Director of Operations provided the auditor with a policy revision to P-19: Sexual Abuse/Assault Prevention and Intervention. This revision added, "Case Managers, Residential Staff and Program Managers will utilize risk screening results to assist with ensuring potential victims (those at risk for being sexually victimized) will be separated from potential aggressors (those at high risk of being sexually abusive) when assigning programming, work and education where possible." (p. 7). On February 3, 2020, the auditor was provided email correspondence from Agency administration to all case management staff at the facility detailing the policy revision. On February 7, 2020, the auditor conducted a telephone interview with the PREA Coordinator. The PREA Coordinator reported that the more expansive use of the risk screening assessment is reviewed during case management meetings. Additionally, there were currently no residents that scored as a potential aggressor in the facility. As a result, there were no case notes to review of case management efforts to keep residents classified as potential victims separate from residents classified as potential aggressors when assigning programming, work, and education assignments.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.251	Resident reporting
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.251: Resident reporting.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	<ul> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. PREA Notice</li> </ul>
	d. Centre, Inc. & Fargo Police Department MOU (effective 1/31/2020)
	2. Interviews
	a. Random Residents
	b. Random Staff
	c. PREA Coordinator
	d. Police Department Personnel
	3. Site Review Observations:
	a. Observations during on-site review of physical plant; review of information displayed
	throughout the facility
	Findings (By Provision):
	115.251(a):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault
	Prevention & Intervention in support of their compliance in this standard in its Pre-Audit
	Questionnaire (PAQ) responses. Section II(C)(1) allows for "[c]lients, uninvolved inmates, or
	staff [may report incidents] verbally or in writing to a staff member" (p. 7). Attachment A
	establishes that the agency provides multiple internal ways for residents to privately report
	sexual abuse and sexual harassment, retaliation by other residents or staff for reporting
	sexual abuse and sexual harassment, and staff neglect or violation of responsibilities that may
	have contributed to such incidents" (p. 17). The facility also provided this auditor with a PREA
	Notice (evidenced to be displayed throughout the facility during the site review) that indicates,
	any can "report [sexual abuse, sexual harassment, or staff sexual misconduct] in one of the
	following ways: verbally, in writing, anonymously, [and] by a third party."
	During the onsite portion of this audit, this auditor interviewed 12 staff and 20 residents. All

During the onsite portion of this audit, this auditor interviewed 12 staff and 20 residents. All staff initially indicated that residents can report these incidents to any staff member or their case manager. When this auditor pushed for elaboration, staff reported that residents can report in writing, verbally in person, or through a third party. When asked where the staff were and when staff were trained in this, staff consistently reported during orientation when they reviewed policies and their Employee Standards of Conduct. All resident answers varied but a review of all responses indicated that the resident was able to identify at least two ways to report; the most common answers were in-person, through a third party, hotline number, or local police (or contracting authority).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the facility has demonstrated that residents are able to make such reports utilizing multiple internal ways.

#### 115.251(b):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(A)(1)(c) requires that during client orientation, residents are provided information on "[r]eporting sexual abuse and privacy rights including how to confidentially report sensitive issues to facility staff, the referral agent, local law enforcement; and/or the Office of Inspector General" (p. 6). The facility also provided this auditor with a PREA Notice (evidenced to be displayed throughout the facility during the site review) that establishes a resident can "Contact the PREA Compliance Manager at your respective facility [and provides their direct line], Contact Centre Inc.'s PREA Coordinator [and provides his Office line; testing the voicemail onsite revealed that the PREA Coordinator leaves his work cell number in his voicemail], Contact the PREA Director at the Dept. of Corrections Central Office [and leaves their physical address], Contact the Bureau of Prisons Residential Reentry Manager [and leaves a telephone number accessible during normal business hours], [and] Report it directly to local law enforcement by calling 9-1-1."

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that the facility displays publicly posted posters including local law enforcement telephone number and the North Dakota Dept. of Corrections PREA Coordinator office address for verbal and written reporting. The PREA Coordinator further reported that Residents may anonymously report through 3rd party individuals written, in-person or telephonically and or report via unsigned written correspondence. This auditor also interviewed 20 randomly selected residents. Out of 20 residents, 13 indicated that they do not know or that they could not report sexual abuse or sexual harassment to someone who does not work at this facility. The remaining seven reported that they could either tell a loved-one (and typically told this auditor who that would be) or call a the "hotline on the posters." Upon further questioning, the resident informed me that they were probably referring to the posters at a prior institution. Additionally, all but one resident reported that staff would investigate/follow-up on a report given in writing with the resident's name on it.

The facility provided me with an MOU between Centre, Inc. and the Fargo Police Department. This MOU is limited to the investigation of sexual abuse incidents. There is nothing in the MOU that indicates they would immediately forward resident reports to agency officials or that the resident may remain anonymous upon request.

Prior to a period of corrective action, the auditor determined that the agency is not compliant with this provision as the facility has not demonstrated that the agency provides at least one way for residents to report abuse or harassment to a public or private entity or office that is not part of the agency. Residents are unaware of this Agency's protocols around this provision. Additionally, the Agency has not demonstrated the residents are able to report anonymously through this outside source.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.251(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(D)(4)(a)(4) establishes that it is the [r]esponsibilit[y] of the person receiving the report . . . [to] document the incident as reported to you, in writing, for the investigator" (p. 9). The facility also provided this auditor with a PREA Notice (evidenced to be displayed throughout the facility during the site review) that indicates, any can "report [sexual abuse, sexual harassment, or staff sexual misconduct] in one of the following ways: verbally, in writing, anonymously, [and] by a third party." The facility indicated in the PAQ that staff are required to immediately document verbal reports.

During the onsite portion of this audit, this auditor interviewed 12 randomly selected staff and 20 randomly selected residents. All staff indicated that they would accept a report that was made verbally, in writing, anonymously, and from third parties. Staff also indicated that they are required to immediately report this report by employing the chain of command and that they would be required to complete a serious incident report, documenting the report – including verbal reports. All 20 residents reported that they could make a report in writing, verbally, or by way of a third party without having to give your name.

The facility reported that the facility received and investigated one report of sexual harassment or sexual abuse. This report came in by way of a verbal third-party report. This auditor was able to review an investigative packet of this allegation that included the initial incident report and notifications by the receiving staff. This report reduced the verbal report made by the third-party to writing and was signed and dated the same day the allegation was received.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.251(d):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes staff may "privately report sexual abuse and sexual harassment of residents by accepting verbal, written and anonymous reports" (p. 17). Section II(H)(1)–(3) establishes, "[a]II new employees shall receive instruction on the specifics of the Sexual Abuse Assault Prevention and Intervention Policy and Procedure during their initial employee orientation training. This will include instruction related to the prevention, detection, response and investigation of sexual assaults and staff sexual misconduct . . . [and] [e]mployees will receive refresher training/review of the policy and procedure will be conducted on an annual basis thereafter" (p. 14).

During the onsite portion of this audit, this auditor interviewed the 12 randomly selected staff. All staff indicated that their supervisor, the Facility Director, and the PREA Coordinator all have an open-door policy and encourage staff to come to them with any issues (beyond not only instances involving PREA).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

Interim Report Corrective Action:

1. Develop at least one way for residents to report sexual abuse or sexual harassment to a public or private entity that is not part of the agency where that entity will immediately forward the resident report to agency officials and that allows for the resident to remain anonymous upon request.

### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provision (b) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will update the current Memorandum of Understanding with the Fargo Policy Department to include the requirement of immediately forwarding all resident reports to Centre Inc.'s PREA Coordinator (Director of Operations) and or the PREA Compliance Officer (Program Directors). The update will include language that allows the resident to remain anonymous upon their request.

The Auditor's proposed methodology for reassessment was to review updated MOU between the Agency and the Fargo Police Department and to test the anonymous reporting system. The agreed upon timeline for completing this corrective action was March 15, 2020.

On January 31, 2020, the PREA Coordinator/Director of Operations provided the auditor with an updated Memorandum of Understanding (hereafter, "MOU") between Centre, Inc. and the Fargo Police Department (FPD); signed by both parties' executive officers on 1/29/2020. The MOU specifically states, the Fargo Police Department will "consider third-party and anonymous reporting" (p. 2). Further, the Fargo Police Department is listed on PREA Notices displayed throughout the facility as an agency in which residents can anonymously report. After receipt of the updated MOU, the auditor contacted the Fargo Police Department. The auditor identified who he was and asked the operator whether they would take an anonymous report by an individual calling from the facility. The operator stated that the Fargo PD would follow-up on any report of sexual abuse to the best of their capabilities based on the information the individual was willing to share with the police, and immediately notify the facility of the allegation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.252	Exhaustion of administrative remedies
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.252: Exhaustion of administrative remedies.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Grievances/Administrative Remedy (Program Participants) Policy P-7 (reviewed 11/7/2018)</li> <li>c. Grievance/Administrative Remedy Procedure (Resident Handbook excerpt)</li> <li>2. Interviews</li> <li>a. Random Residents</li> <li>b. Residents that Reported Prior Sexual Abuse</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	Findings (By Provision): 115.252(a): During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I establishes that "[t]he purpose of the Grievance/Administrative Remedy Program is to allow clients to seek formal review of an issue relating to any aspect of his/her program participation" (p. 1). This section continues by establishing that "Centre Inc. personnel adhere to PREA Standard 115.252 Exhaustion of administrative remedies. Director of Operations, Program Director and/or Program Manager are specifically responsible for ensuring compliance to this PREA Standard" (p. 1).
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision and is not exempt from this provision as it has administrative procedures to address resident grievances regarding sexual abuse.
	115.252(b): During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(1) establishes that "[t]he agency shall not impose a time limit on when a resident may submit a grievance regarding an allegation of sexual abuse" (p. 1). Section I(3) establishes, [t]he agency shall not require a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse" (p. 2). The facility provided this auditor with a Resident Handbook. Section 5 of the Resident Handbook establishes, "[t]here is no time limit on when a resident may submit a grievance regarding an allegation of sexual abuse Residents are not required to attempt an informal resolution of any kind for alleged incidents of sexual abuse" (no page numbers). The

During the onsite portion of this audit, this auditor observed a staff person providing a resident with a copy of the Resident Handbook. This auditor also observed the Resident Handbook to be on beds and on resident desks in resident rooms during the site review.

Resident Handbook also provides a blank Resident Grievance.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.252(c):

During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(c)(1)-(2) establishes, "[t]he agency shall ensure that (1) A resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint, and (2) Such grievance is not referred to a staff member who is the subject of the complaint" (p. 2). The Resident Handbook contains the following excerpt, "Residents are allowed to submit grievances alleging sexual abuse to a staff member who is not the subject of the complaint or incident. Centre Inc. will ensure that grievances will not be referred to the staff member who is the subject of the complaint or incident. Centre Inc. will ensure that grievances will not be referred to the staff member who is the subject of the complaint or incident. Centre Inc. will ensure that grievances will not be referred to the staff member who is the subject of the complaint or incident. Centre Inc. will ensure that grievances will not be referred to the staff member who is the subject of the complaint" (no

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.252(d):

During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(d)(1)-(3) establishes, "[t]he agency shall issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial; (2) Computation of the 90-day time period shall not include time consumed by residents in preparing any administrative appeal; (3) The agency may claim an extension of time to respond, of up to 7'0 days, if the normal time period for response is insufficient to make an appropriate decision. The agency shall notify the resident in writing of any such extension and provide a date by which a decision will be made" (p. 2). The Resident Handbook establishes, "Centre Inc. will issue a final decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance. The 90-day time period will not include time spent by the resident's administrative appeal preparation. Centre Inc. may claim an extension of time to respond up to 70 days if the normal time period for response is insufficient to make an appropriate decision. All extension will be communicated in writing to the resident and include a date by which a decision will be made." The facility indicated that in the past 12 months, there were no grievances filed that alleged sexual abuse.

During the onsite portion of this audit, this auditor attempted to corroborate the facility's report that there had been no grievances alleging sexual abuse filed in the past 12 months by reviewing resident grievances that were filed and by interviewing randomly selected residents and asking whether they themselves or they knew of others that filed such grievances. The facility provided this auditor with a total of 10 grievances that had been filed during the past 12-month period; none of which involved a report of sexual abuse or sexual harassment. This auditor did not discover any relevant grievances to review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.252(e):

During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(e)(1) establishes, "[t]hird parties, including fellow residents, staff members, family members, attorneys, and outside advocates, shall be permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse, and shall also be permitted to file such requests on behalf of residents" (p. 2). Section (I)(e)(3) establishes that if a resident declines to have third-party assistance in filing a grievance alleging sexual abuse, "the agency shall document the resident's decision" (p. 2). The facility indicated that in the past 12 months, there were no grievances filed that alleged sexual abuse.

As noted in provision (d), this auditor did not discover any relevant grievances to review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.252(f):

During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(f)(1)-(2) establishes, "[t]he agency shall establish procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse. (2) After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, the agency shall immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken, shall provide an initial response within 48 hours, and shall issue a final agency decision within 5 calendar days. The initial response and final agency decision shall document the agency's determination whether the resident is in substantial risk of imminent sexual abuse and the action taken in response to the emergency grievance" (p. 2-3). The facility indicated that in the past 12 months, there were no grievances filed that alleged sexual abuse.

As noted in provision (d), this auditor did not discover any relevant grievances to review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.252(g):

During the pre-onsite portion of this audit, the Facility provided P-7: Grievances/Administrative Remedy (Program Participants) in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(g) establishes, "[t]he agency may discipline a resident for filing a grievance related to alleged sexual abuse only where the agency demonstrates that the resident filed the grievance in bad faith" (p. 3). The facility indicated that in the past 12 months, there were no grievances filed that alleged sexual abuse.

As noted in provision (d), this auditor did not discover any relevant grievances to review.

Based upon the review and analysis of all the available evidence, the auditor has determined

... ...

115.253	Resident access to outside confidential support services
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.253: Resident access to outside confidential support services</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention (resident informational/Resident Handbook excerpt)</li> <li>d. Victim Advocate Contact Information Informational Posters (in English and Spanish)</li> <li>e. Photographs of Resident Informational Boards</li> <li>2. Interviews</li> <li>a. Random Residents</li> <li>b. Residents that Reported Prior Sexual Abuse</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant; review of information displayed near resident phones</li> </ul>
	Findings (By Provision): 115.253(a): Centre has Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section II(E) of P-19 establishes that "Centre Inc. personnel adhere to PREA Standard 115.253 Resident access to outside confidential support services. Program Director and/or Program Manager are specifically responsible for ensuring compliance to this PREA Standard" (p. 13). Additionally, the facility has a resident information titled, "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention." This informational includes "Centre Inc. provides residents with access to outside victim advocates for emotional support services related to sexual abuse Centre Inc. allows for reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible by providing all residents access to telephones" (p. 2). This informational further provides residents with a list of fourteen local, regional, and national treatment options that include the names, addresses, and telephone numbers of these organizations (p. 4–5).
	During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided Policy P-19 and "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention" in support of its compliance.

During the onsite portion of this audit, this auditor interviewed twenty residents, two of which were designated by facility staff as having reported prior sexual abuse to the facility (during these interviews it was discovered that both of these residents were more accurately classified as residents reporting prior victimization). Out of all of the resident interviews only one resident was able to inform me about outside victim advocates for emotional support services related to sexual abuse. This resident was able to further identify where this information was located (in Resident Handbook) and was able to communicate what information was contained in the Handbook (names and addresses of local and state agencies and national hotline

numbers). The auditor was able to corroborate this account by reviewing a copy of the Resident Handbook. A small number of residents, including those residents interviewed as being targeted as reporting prior sexual abuse, knew of a number of local entities as a result of prior participation in their services while in a higher custody level. The vast majority of residents were unable to provide any answer to questions around access to victim services that is provided by the program.

During resident interviews all residents reported that the telephones are always free and none of the phones are recorded (corroborated by facility staff). Additionally, while walking through the facility at various times, this auditor would test the phones to determine whether they had a dial tone. At every test, every phone was operational. Further, the number in the Handbook for the Rape and Abuse Crisis Center connected to that agency. While making observations during the site review, a review of PREA Notices revealed that they did not contain contact information for any outside confidential support services.

Only one resident knew of the emotional support services listed in the Resident Handbook. Further, there is no information displayed throughout the program of the availability of these services through the Rape and Abuse Crisis Center.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.253(b):

Attachment A of Policy P-19: Sexual Abuse/Assault Prevention & Intervention includes a recitation of this standard. "The facility shall inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which report of abuse will be forwarded to authorities in accordance with mandatory reporting laws" (p. 17–18). The facility also has a resident informational titled, "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention." This informational includes, "[i]nformation concerning the identity of a client/resident victim reporting a sexual assault, and the facts of the report itself, shall be limited to those who have a need to know in order to make decisions concerning the victim's welfare and for law enforcement/investigative purposes" (p. 1). It further states, "Centre Inc. provides residents with access to outside victim advocates for emotional support services related to sexual abuse . . . Centre Inc. allows for reasonable communication between residents and these organizations and agencies, in as confidential a manner as possible" (p. 2).

During the pre-onsite portion of this audit, the Facility indicated compliance in this standard and provided Policy P-19 and "An Overview for Clients on Sexual Abuse/Assault Prevention and Intervention" in support of its compliance.

During the onsite portion of this audit, no resident was able to inform this auditor what information would remain confidential or, in the alternative, what information will be communicated back to the facility and/or other governmental entities. Additionally, when interviewing random staff, this auditor inquired as to what information, if any, would be kept confidential. The majority of staff were unable to answer that question. Additionally, both staff and residents were equally unsure whether North Dakota has promulgated mandatory reporting laws and what if any information would need to be reporting if communicated.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.253(c):

Centre Inc. maintains a memorandum of understanding (MOU) with the Rape and Abuse Crisis Center in Fargo North Dakota for "confidential emotional support services related to sexual abuse as needed." This MOU is memorialized in writing and reviewed annually between the Director of Operations/PREA Coordinator and the Director of the Rape and Abuse Crisis Center. This was demonstrated by reviewing prior MOUs provided to this auditor while onsite and through conversations with the PREA Coordinator and representative from the Rape and Abuse Crisis Center. The MOU stablishes that the Rape and Abuse Crisis Center will provide the facility with "confidential emotional support services related to sexual abuse." During the post-onsite portion of this audit, this MOU was updated to include, "The Rape and Abuse Crisis Center of Fargo, ND provides qualified agency staff members who have been screened for appropriateness to serve in their respective role(s) and have received education concerning sexual assault and forensic examination issues in general. Where necessary, the Rape and Abuse Center staff member shall accompany and support the victim through the forensic medical examination process and investigatory interviews and shall provide emotional support, crisis intervention, information, and referrals. Any Centre Inc. Residential client may discreetly contact Rape and Abuse Crisis Center directly." This update was evidence by providing this auditor with an executed MOU between both parties signed into effect on September 5, 2019.

During the onsite portion of this audit, the Director of Operations showed this auditor communications between the Rape and Abuse Crisis Center establishing their ongoing relationship (email correspondence about the need to meet and discuss any need to update the MOU), in addition to the MOU that was provided to this auditor during the pre-onsite phase of this audit. During the post-onsite portion of the auditor, this auditor was able to speak with an executive-level representative of the Rape and Abuse Crisis Center in Fargo North Dakota. This representative confirmed the existence of an MOU and relationship with Centre Inc. and disclosed that the Rape and Abuse Crisis Center has received 15 referrals from Centre Inc. facilities.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### Interim Report Corrective Action:

1. Ensure staff/the facility are providing residents with information about access to outside victim advocates for emotional support services related to sexual abuse in a manner that allows for residents to retain this information or be able to know where to look in the event they wanted to access this information.

2. Develop clear information and educate residents (and staff) to what extent communications to outside support services are kept confidential.

3. Establish what, if any, mandatory reporting laws exist in North Dakota and communicate them to residents prior to giving them access to outside support services.

### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a) and (b) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to these provisions: 1. The Director of Operations will have Informational Posters created that will contain information about access to outside victim advocates for emotional support services related to sexual abuse. The posters will include the service's name, address and telephone numbers. The posters will include notices that convey all contact with these services can be made in a confidential manner, that telephone communications are not monitored and that any known reports of abuse will be forwarded to law enforcement in accordance with mandatory reporting laws. Information specific to North Dakota's mandatory reporting laws will also be included on these posters. Posters will be displayed throughout the facility in highly visible areas accessible to all residents, staff and visitors. Posters will be created and posted by 3-15-20. The Auditor's proposed methodology for reassessment was to review updated informational posters and test victim services. The agreed upon timeline for completing this corrective action was March 15, 2020.

On December 31, 2019, the PREA Coordinator/Director of Operations provided the auditor with a resident informational titled, "Victim Advocate Contact Information." This poster includes the name, address (if applicable), and contact information for outside confidential support services. The poster also references applicable mandatory reporting laws and establishes that use of these services is confidential. On January 22, 2020, the Agency provided a copy of this informational poster in Spanish. On January 30, 2020, the facility provided the auditor with photographs of these information posters displayed in the entryway and centrally located in resident housing areas. On March 2, 2020, this auditor remotely tested these services by calling the Rape and Abuse Crisis Center (RACC). The auditor inquired if the operator knew of the facility and a relationship between the facility and RACC. The auditor also confirmed with the operator that the any requests for services would be kept confidential.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.254	Third party reporting
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.254: Third-party reporting.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. PREA Notice</li> <li>c. Documentation of a Third-Party Report</li> <li>d. Agency Website</li> <li>2. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant; review of information displayed throughout the facility</li> </ul>
	Findings (By Provision): 115.254(a): During the pre-onsite portion of this audit, the Facility provided this auditor with a PREA Notice (evidenced to be displayed throughout the facility during the site review). This Notice establishes, "[i]f you are a victim of sexual abuse, assault, sexual misconduct, sexual harassment or staff sexual misconduct while in Centre Inc.'s Residential Program or have experienced any previously unreported abuse or harassment prior, or if you know of an incident of sexual assault of a person in the custody of any law enforcement agency, correctional facility, or in this program please report it immediately!" The Notice further establishes that "[y]ou can report it in one of the following way By a Third Party." The facility indicated that the method to receive third-party reports is by writing or verbally to Centre Inc.'s PREA Coordinator or the PREA Compliance Manager at the respective facility.
	The facility indicated that it distributes this information by displaying the above-mentioned Notice throughout the facility. The facility also indicated that staff review this Notice with residents upon intake. This was corroborated through confidential case file reviews. Additionally, the agency posts this Notice on the PREA page of its website, available at: http://centreinc.org/images/PREA%20Reporting%20Notice%20to%20residents .pdf.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the agency provides a method to receive third-party reports and that method is publicly distributed.

115.261	Staff and agency reporting duties
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.261: Staff and agency reporting duties.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	c. Reports of Sexual Abuse and Sexual Harassment
	d. Mandatory Reporting: Abuse and Neglect of a Vulnerable Adult Informational, developed by North Dakota Human Services
	2. Interviews
	a. Director or Designee
	b. PREA Coordinator
	c. Random Staff
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	115.261(a):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault
	Prevention & Intervention in support of their compliance in this standard in its Pre-Audit
	Questionnaire (PAQ) responses. P-19 establishes, "[u]pon receiving an allegation that a
	resident was sexually abused while confined at another facility, the Director of Operations will
	be immediately notified. The Director of Operations will notify the facility or appropriate office
	of the agency where the alleged abuse occurred as soon as possible but no later than 72
	hours after receiving the allegation. The Director of Operations or designee will document thi
	notification" (p. 7). P-19 further provides that staff are required to "report any knowledge,
	suspicion, or information regarding an incident of sexual abuse or sexual harassment that
	occurred in a facility, whether or not it is part of the agency; retaliation against residents or
	staff who reported such an incident; and any staff neglect or violation of responsibilities that
	may have contributed to an incident or retaliation" (p. 18). The policy mandates that staff
	"shall act promptly to remedy retaliation which includes notification to the facility's PREA
	Compliance Officer (or "Chain of Command" if the PREA Compliance Officer is involved)" (p.
	13). The policy stresses the importance "that this information is passed along to the Director of Operations, Program Director and or Program Manager, on-call person, or designee
	immediately, in order to begin the investigation, and to preserve the crime scene and any
	potential evidence" (p. 8).
	During the onsite portion of this audit, this auditor interviewed 12 staff. All staff interviewed
	reported that Centre Inc. requires all staff to report any knowledge, suspicion, or information
	regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether
	or not it is part of the agency; retaliation against residents or staff who reported such an
	incidents and any staff a select an inclution of responsibilities that may have contributed to an

incident or retaliation. Staff cohesively reported that the procedure for reporting any information related to a resident sexual abuse incident would be to notify your immediate

incident; and any staff neglect or violation of responsibilities that may have contributed to an

supervisor and the on-call and to follow-up the verbal report with a Serious Incident Report.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.261(b):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. P-19 establishes that "[s]taff shall not reveal any information related to a sexual abuse report to anyone other than to the extent necessary as specified within this policy to make treatment, investigation and other security and management decisions" (p. 8).

During the onsite portion of this audit, this auditor interviewed 12 staff. All staff interviewed that the procedure for reporting any information related to a resident sexual abuse incident would be to notify your immediate supervisor and the on-call and to follow-up the verbal report with a Serious Incident Report. Staff indicated that the priority was to make sure the resident was safe. All staff were expressed that they would notify their direct supervisor (or above that person in the event the allegation was against him/her) and would follow appropriate procedures to safeguard against disclosure of any information obtained outside of individuals necessary to make treatment, investigation, and other security and management decisions.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.261(c):

During the pre-onsite portion of this audit, the Facility indicated that they do not have any medical or mental health practitioners on staff and that residents in need of medical and mental health services are referred to outside community-based agencies. This was verified by this auditor by review of staff rosters and human resource files.

# 115.261(d):

During the pre-onsite portion of this audit, the Facility indicated that they do not service anyone under the age of 18. This was verified by the auditor by reviewing the resident roster as of the first day of the audit and by interviews with the Executive Director and PREA Coordinator who also serves in the capacity as the Director of Operations. This auditor identified 2017 Senate Bill (SB) 2322 as North Dakota's mandatory reporting statute. North Dakota has a comprehensive mandatory reporting statute, Mandatory Reporting: Abuse and Neglect of a Vulnerable Adult. A review of this statute indicates that all correctional staff are included as mandatory reporters and that the statute covers any intentional or negligent act that causes harm or serious risk to any person older than age 18, or emancipated by marriage that has a substantial mental or functional impairment (2017 N.D. Senate Bill 2322). During the onsite portion of this audit, this auditor interviewed the Facility Director, PREA Coordinator, and 12 Random Staff to review compliance in this provision. The Facility Director reported that in the event that an allegation of sexual abuse or sexual harassment is made by someone under the age of 18 or someone considered a vulnerable adult under state law, Centre reports the allegation to North Dakota and local services that are applicable under the mandatory reporting laws. The PREA Coordinator reported that all staff that work in the facility are mandatory reporters in North Dakota and that Centre Inc. would contact law enforcement and follow-up by reporting the incident to Vulnerable Adult Protective Services. Out of the 12 random staff only five staff were able to identify that North Dakota had a specific mandatory reporting statute and what his/her obligations were under the statute. Further, no staff was able to identify what residents in their care would fall under the protections of this statute. The facility did not provide any documentation of such reports of this kind. Over the prior 12-month period, the facility reported receiving one allegation of sexual abuse. A review of that report and the resident's case file revealed that he was not a "vulnerable adult" under the statute.

Although the agency indicates that they would report any allegation to the designated State or local services, staff are not knowledgeable of the existence of this obligation and statute and do not know how that statute applies to the facility's population.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.261(e):

During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation of sexual abuse or sexual harassment. The Facility provided the auditor with a forty-four-page investigative packet that included the outcome of the administrative investigation, the referral to and investigative efforts of the Cass County Sheriff's Office, and a State's Attorney's Office Report Decline officially declining to prosecute this matter. A review of this investigative packet revealed that this report was made by a third-party report from someone in the community that knew the resident. This report was made to the Facility Director. The Facility Director, in turn, immediately (within minutes of receiving the report) contacted the agency's investigator/PREA Coordinator.

During the onsite portion of this audit, this auditor interviewed the designated Facility Director (the Facility Director that took the third-party report was no longer a current employee at the time of this audit). The Facility Director indicated that upon receiving any allegation, including from third-party and anonymous sources, staff are required to document the report immediately and follow the chain-of-command that includes contacting the Director of Operations who is the Agency's investigator.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

Interim Report Corrective Action:

1. Develop and implement procedures that ensures staff report allegations when the victim is under the age of 18 or considered a vulnerable adult to the designated State or local services agency under applicable mandatory reporting laws.

#### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (d) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. Centre Inc.'s policy PE-8 "Abuse and Neglect" outline staff's responsibility and requirement to report abuse to the appropriate Social Services agency. This policy and procedure is contained within the agency's Personnel protocols. All staff receive annual training on the Personnel Protocols and documentation of such training is maintained on file. On an annual basis, the Director of Operations will communicate an agency-wide reminder to all personnel to review this specific policy titled, "Abuse and Neglect". This reminder will be provided annually every October.

2. Centre Inc. will enhance its current training curriculum of mandatory reporting of abuse and neglect of a "Vulnerable Adult" as defined by North Dakota law.

3. Centre Inc. will train facility staff in mandatory reporting laws.

The Auditor's proposed methodology for reassessment was to review updated training curriculum and the method for which staff were trained. The agreed upon timeline for completing this corrective action was March 15, 2020.

On December 30, 2019, the PREA Coordinator/Director of Operations provided the auditor with an informational developed by North Dakota Human Services that displays what, when, what to include, and how to report allegations of abuse to applicable residents. On January 30, 2020, the facility provided me photographs of this informational displayed on the information board centrally located at the entrance of the facility. On Friday, February 7, 2020, the auditor conducted a telephone interview with the PREA Coordinator. The PREA Coordinator reported that all staff were made aware of the mandatory reporting laws during one-on-one supervision and review of the updated information board.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.262	Agency protection duties
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
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115.262: Agency protection duties.

The following evidence was analyzed in making the compliance determination:

1. Documents: (Policies, directives, forms, files, records, etc.)

a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses

b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)

2. Interviews

a. Agency Head

b. Director or Designee

c. Random Staff

3. Site Review Observations:

b. Observations during on-site review of physical plant

Findings (By Provision):

115.262(a):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. P-19 establishes that following a report that a resident has been or is at imminent risk of sexual assault, "[i]f the aggressor is known, the aggressor must be, if possible, removed from the facility and/or detained at a locked facility, pending the result of the investigation" (p. 10). Further, procedure requires that [t[he aggressor and alleged victim must be kept separate from each other. Make arrangements for physical separation of the victim and alleged aggressor in accordance with the allegations, our agreement with the referral agencies, and in accordance with law enforcement detainment policies/procedures" (p. 10). In the past 12 months, the Facility indicated that there have no occurrences where the agency or facility determined that a resident was subject to a substantial risk of imminent sexual abuse.

During the onsite portion of this audit, this auditor interviewed the Executive Director, Facility Director, and 12 randomly selected staff. The Facility Director reported that in the event that staff learned that a resident is subject to a substantial risk of imminent sexual abuse, the facility would immediately remove the aggressor from the facility. Staff unanimously reported that they would relocate the alleged victim and call that person's case manager down to assist. Staff reported their primary responsibility is to make sure the resident felt safe. They reported that staff would be required to immediately notify the Director of Operations in order to take any steps necessary to remove the alleged aggressor. The Executive Director reported that the agency would take any steps necessary to make sure the resident was safe. After the resident was placed in a safe setting, the agency would immediately begin to investigate the claim. During the investigation, the alleged aggressor and alleged victim would be separated by Unit.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. Although no incidents were available to review, all staff interviewed knew to take whatever steps necessary to immediately act in the event that the facility learns that a resident is subject to a substantial risk of imminent sexual abuse.

115.263	Reporting to other confinement facilities
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.263: Reporting to other confinement facilities.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Documentation of allegations that a resident was abused while confined at another facility.</li> </ol> </li> <li>Interviews <ul> <li>Agency Head</li> <li>Director or Designee</li> <li>PREA Coordinator/Director of Operations</li> <li>Site Review Observations:</li> <li>Observations during on-site review of physical plant</li> </ul> </li> </ul>
	Findings (By Provision): 115.263(a): During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. P-19 establishes "[u]pon receiving an allegation that a resident was sexually abused while confined at another facility, the Director of Operations will be immediately notified. The Director of Operations will notify the facility or appropriate office of the agency where the alleged abuse occurred as soon as possible but no later than 72 hours after receiving the allegation" (p. 7). The facility reported that during the past 12 months, there was one allegation the facility received that a resident was abused while confined at another facility. A review of the correspondence to the facility where the sexual abuse was alleged to have occurred identified that someone other than the Facility Director (at the time a direct report to the Facility Director) sent correspondence to the PREA Coordinator at the prior facility. The correspondence provided by the Facility to support compliance is internal correspondence by the staff person making the report to PREA Coordinator and Facility Director. In the correspondence chain, it references that on a later date that staff person and the PREA Coordinator from the prior institution corresponded via telephone.
	Someone other than the Facility Director that received the allegation notified someone other than the head of the facility where the alleged abuse occurred. It should be noted that at the time of the onsite portion of this audit the Facility Director at the time of the report was not available to be interviewed as that person is no longer an employee of the Agency.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

#### 115.263(b):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. P-19 establishes "[u]pon receiving an allegation that a resident was sexually abused while confined at another facility . . . [t]he Director of Operations will notify the facility or appropriate office of the agency where the alleged abuse occurred as soon as possible but no later than 72 hours after receiving the allegation" (p. 7). The facility reported that during the past 12 months, there was one allegation the facility received that a resident was abused while confined at another facility. The facility provided email correspondence drafted by the staff person becoming aware of the alleged abuse. The correspondence was drafted the same day as the allegation was made as demonstrated by a review of the contents of the email.

During the onsite portion of this audit, this auditor interviewed the staff tasked with making this report. It was reported that the allegation was reported to the prior institution that same day that the original email was drafted, which was the same day as the Facility becoming aware of the alleged abuse.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.263(c):

During the pre-audit portion of this audit, the facility reported that during the past 12 months, there was one allegation the facility received that a resident was abused while confined at another facility. The facility provided email correspondence drafted by the staff person becoming aware of the alleged abuse. The correspondence was drafted the same day as the allegation was made as demonstrated by a review of the contents of the email. The correspondence provided was internal amount the reporting staff person and the PREA Coordinator and Facility Director. The only documentation that the prior institution was notified was a follow-up email 14 days later establishing that there was correspondence with the prior institution via voicemail.

During the onsite portion of this audit, this auditor reviewed this disclosure with the staff making the report. This auditor was informed that the facility where the alleged abuse occurred was notified that same day (as the internal correspondence).

The Facility was unable to demonstrate that the they documented that it has provided notification within 72 hours of receiving the allegation.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.263(d):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. P-19 establishes, "[i[n cases where the allegation includes Centre Inc., the allegation will be investigated in accordance with this policy" (p. 7). The Facility indicated that over the past 12 months, they received two allegations of sexual abuse from other facilities. Upon this auditor requesting documentation of those two allegations, it was revealed that the two allegations were in reference to the allegations noted in subsection (a) of this standard (one for this Facility and one for another facility being audited directly after this facility).

During the onsite portion of this audit, this auditor interviewed the Executive Director of Centre, Inc. and the designated Facility Director. The Executive Director reported that the designated point of contact at Centre, Inc. is the Facility Director who would be responsible for immediately notifying the PREA Coordinator. Upon receiving an allegation, the Executive Director reported that Centre would notify the Facility Director of the facility where the alleged abuse took place and the appropriate law enforcement investigative agency, if applicable. The Executive Director reported that he was not aware of any such allegations, only receiving allegations where they had to notify other facilities. The Facility Director reported that the agency would be responsible for immediately investigating the allegation in accordance with policy. The Facility Director also reported that that staff person was not aware of any notifications being made.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

Interim Report Corrective Action:

 Develop and implement procedures that upon receiving an allegation that a resident was sexually abused while confined at another facility, the head of the facility that received the allegation shall notify the head of the facility where the alleged abuse occurred.
 Ensure such notification is provided no later than 72 hours after receiving the allegation.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a) and (c) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to these provisions:

1. Centre Inc.'s policy PE-8 "Abuse and Neglect" outline staff's responsibility and requirement to report abuse to the appropriate Social Services agency. This policy and procedure is contained within the agency's Personnel protocols. All staff receive annual training on the Personnel Protocols and documentation of such training is maintained on file. On an annual basis, the Director of Operations will communicate an agency-wide reminder to all personnel to review this specific policy titled, "Abuse and Neglect". This reminder will be provided annually every October.

2. The Director of Operations will review this policy and standard requirement when a new facility head is designated.

The Auditor's proposed methodology for reassessment was to interview the PREA Coordinator/Director of Operations. The agreed upon timeline for completing this corrective action was February 1, 2020.

On January 7, 2020, the auditor conducted a telephone interview with the PREA Coordinator/Director of Operations. The PREA Coordinator reported that at the present time, he is acting in the capacity as the facility head. He communicated that upon hiring a new Facility Director, this person shall be responsible for making any such report and will do so in accordance with existing policy and this provision.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.264	Staff first responder duties
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.264(b):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit
	Questionnaire (PAQ) responses. P-19 establishes "[i]f the first staff responder is not a security staff member, the responder shall be required to request that the alleged victim not take any
	actions that could destroy physical evidence and then notify security staff [and] remain with the client to provide support and to ensure that the victim does not wash, shower, or change clothes prior to the examination; inform the on-duty supervisor and on-call person of the
	alleged assault" (p. 9). The Facility reported that during the past 12 months there were no instances where the first staff responder was not a security staff member. A review of the
	Facility's sexual abuse allegations over the past 12-month period, revealed that there was only one allegation made and that was an allegation made through a third-party report after the resident had discharged from the program.
	During the onsite portion of this audit, this auditor interviewed six non-security staff first responders and 12 staff utilizing the random staff protocol. All staff interviewed reported that
	their responsibility was to remain with the alleged victim and make sure that the alleged victim does not take any actions that could destroy physical evidence. Staff reported they are also required to notify the on-duty supervisor of the allegation.
	Based upon the review and analysis of all the available evidence, the auditor has determined

that the agency is compliant with this provision.

5	Coordinated response
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.265: Coordinated response.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Program Informational: "Centre Inc. Coordinated Response to PREA Incidents"
	c. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	2. Interviews
	a. Facility Director of Designee
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	115.265(a):
	During the pre-onsite portion of this audit, the Facility provided a flow chart detailing "Centre Inc. Coordinated Response to PREA Incidents." This flow chart establishes program
	expectations starting with the first responder and continues by establishing expectations of th Residential Specialist/On-call, medical and behavioral health staff brought in, investigative staff, and the roles of the PREA Compliance Manager and PREA Coordinator. This response
	plan is used in conjunction with Policy P-19: Sexual Abuse/Assault Prevention & Intervention, which establishes staff expectations in greater detail (as referenced in section 115.263).
	During the onsite portion of this audit, this auditor observed the "Coordinated Response to PREA Incidents" displayed in the control room in both the North and South Units. Additionally,
	this auditor observed policy and procedure manuals at each station within the control booth for reference by staff. This auditor interviewed the Facility Director. The Facility Director indicated that the facility has a coordinate response and referenced the aforementioned plan. This person then described the coordinated response plan; the expectation of staff is the first
	responder stays with the client and ensures that evidence is not destroyed. They then inform the on-duty supervisor and on-call personnel of the alleged abuse. The first responder
	documents all information as it was reported to them. The on-call personnel notifies the Director of Operations and the Executive Director. The investigator responds to the alleged crime scene and notifies law enforcement. Staff then escort the victim to a medical facility for examination and a referral to a mental health department is done.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.266	Preservation of ability to protect residents from contact with abusers
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.266: Preservation of ability to protect residents from contact with abusers.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>2. Interviews</li> <li>a. Agency Head</li> <li>3. Site Review Observations:</li> </ul>
	a. Observations during on-site review of physical plant
	Findings (By Provision): 115.266(a): During the pre-onsite portion of this audit, the agency, facility, or any other governmental entity responsible for collective bargaining on the agency's behalf has not entered into or renewed any collective bargaining agreement or other agreement since the last PREA audit.
	During the onsite portion of this audit, this auditor interviewed the Executive Director of Centre, Inc. The Executive Director reported that no collective bargaining agreements have been entered into or renewed.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.
	115.266(b): The auditor is not required to audit this provision.

115.267	Agency protection against retaliation
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.267: Agency protection against retaliation.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Whistleblower Protection Policy PE-44 (reviewed 8/20/2018)</li> <li>Retaliation Monitoring Data Sheet</li> <li>Documentation of any protective measures taken</li> <li>Interviews</li> <li>Agency Head</li> <li>Facility Director of Designee</li> <li>Designated Staff Member Charged with Monitoring Retaliation</li> <li>Residents who Reported a Sexual Abuse</li> <li>Site Review Observations:</li> <li>Observations during on-site review of physical plant</li> </ol> </li> </ul>
	Findings (By Provision): 115.267(a): During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(D)(8)(f) establishes, "[e]mployees are prohibited from any form of retaliation against a client who makes an allegation of staff sexual misconduct or staff sexual harassment" (p. 12). Section I(F) further establishes, "[r]etaliation of any kind against any person (residents, staff, volunteers, visitors etc.) will not be tolerated. Residential programs will have a designated staff person on every shift (24 hours per day, 365 days per year) who is assigned the duty of monitoring for retaliation. When staffing patterns allow for one staff person on shift, this person, regardless of title, will be assigned this duty. When staffing patterns allow for more than one person on shift, the Residential Specialist II will have this responsibility" (p. 13). The Facility also provided policy PE-44: Whistleblower Protection. Section II(6) establishes, "[a]nyone who retaliates against the Whistleblower (who reported an event in good faith) will be subject to discipline, including termination of Board or employee status" (p. 2). The Facility reported that Residential Specialists and Program Managers supervise retaliation within the facility.
	A review of this policy reveals that the Agency has established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation. Further the Agency has designated Residential Specialists and Program Managers as the staff members charged with monitoring retaliation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.267(b):

During the onsite portion of this audit, this auditor interviewed the Agency Head, Facility Director, the staff member charged with monitoring retaliation, and residents who reported a sexual abuse to make a compliance determination of this provision.

The Executive Director of Centre, Inc. reported that depending on the circumstances surrounding the report, Centre would consider changing room assignments, transfer or removal of the alleged abuser from the facility and/or to the opposite Unit, and Centre would offer emotional support services through a local community-based agency. The Facility Director informed this auditor that if there was an immediate threat of retaliation, the accused would be removed from the facility immediately until the investigation is completed. For all other instances, action plans will be developed by the Program Manager to ensure the reporter is free from retaliation. The Facility Director reported that such measures include: transferring the alleged resident abusers to the opposite unit (or facility depending on the allegation) and, in the event of staff, changing staff schedules to prevent interaction between the staff persons; this person informed me that any staff allegations would result in the alleged staff abuser being placed on administrative leave pending the investigation. Lastly, the Facility Director reported that the Action Plan would include providing access to emotional support services either through the Human Resources Department (for staff) of through communitybased agencies. This auditor also interviewed a designated staff member charged with monitoring retaliation. This staff person reported that in the event there was a report, the facility would make sure the reporting party felt safe. This person would be offered emotional support services to that individual. In the event that the reporting party was a staff person, they would include the Director of Operations as a party to create an action plan to ensure that the staff person was free from retaliation from other staff or residents. The retaliation monitor reported that having two completely separate units allows for the easy transfer or removal of the alleged staff or resident abusers from contact with the victim or those cooperating.

At the start of the onsite portion of this audit, the Facility classified two residents as having reported sexual abuse. Both residents were interviewed. During the interview it was determined that the appropriate classification for these residents were residents that reported prior victimization as neither resident reported being abused in the facility or reported abuse that was previously unreported. Additionally, over the past 12 months, the facility reported receiving one allegation of sexual abuse. A review of this allegation revealed that this allegation was reported by a third-party non-resident non-staff member. The alleged victim of this allegation was a resident who had previously discharged from the facility. As a result, there were no persons present in the facility to monitor for retaliation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the Agency Head, Facility Director, and staff person charged with the monitoring of retaliation all reported that the agency would employ multiple protection measures, including housing unit changes, removal, and offering of emotional support services for both residents and staff.

#### 115.267(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section I(F) establishes, "[t]he assigned and designated onshift staff person will monitor the conduct and treatment of residents or staff who have reported sexual abuse and of residents or staff who were reported to have suffered sexual abuse, to see if there are changes that may suggest possible retaliation by residents or staff, and shall act promptly to remedy any such retaliation which includes notification to the facility's PREA Compliance Officer (or "Chain of Command" if the PREA Compliance Officer is involved)" (p. 13). Section (F) further establishes, "[t]he frequency of status checks will be determined on a case by case situation and designed to safeguard the individual's safety and consider and minimize the individual's potential anxiety . . . The assigned and designated staff will be cognizant of resident disciplinary reports, housing, and program changes and will immediately report anomalies to the PREA Compliance Officer and or "Chain of Command." The PREA Coordinator will monitor and investigate negative performance reviews or reassignments of staff involving personnel involved in potential retaliation situations" (p. 13). Section (F) also establishes the "[i]nitial retaliation monitoring period begins at the time abuse occurred or time report of abuse was made. The initial retaliation monitoring period will last 90 days. The monitoring period will be extended if the need exists" (p. 13). The Facility reported that there have been no times an incident of retaliation occurred in the past 12 months.

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During the onsite portion of this audit, this auditor interviewed the Facility Director and staff charged with monitoring retaliation. The Facility Director reported that in the event that the facility suspected retaliation against an alleged victim or person cooperating with an investigation, they would immediately notify the PREA Compliance Manager and PREA Coordinator/Director of Operations. This person reported that the facility would then employ the protective measures discussed in provision (b) of this standard. The staff person interviewed that is charged with monitoring retaliation reported that they would completed a Monitoring Sheet that included, checking-in with staff about any possible change of behaviors that the target is exhibiting, any increase in discipline reports or negative performance, any resident requests to change rooms or assignments, and any excessive call-outs by staff. This person reported that they would check-in with the individual weekly throughout the first four-to-six weeks then evaluate the frequency needed thereafter; that this observation would continue for 90 days and would be extended indefinitely, if the need arose.

The Facility reported that there have been no times an incident of retaliation occurred in the past 12 months. This auditor attempted to verify that report by reviewing the facility's retaliation log and prior allegations of sexual abuse or sexual harassment received in the past 12 months. A review of those documents revealed that there were no instances of retaliation in the past 12 months. The facility did provide this auditor with a monitoring sheet titled: "Retaliation Monitoring Data Sheet (Substantiated/Unsubstantiated Sexual Abuse and Sexual Harassment)." This form includes basic information regarding the target, the date monitoring began, the 90-day expiration, and whether the monitoring is new or an extension of a prior 90-day period. Additionally, the form requires a review of disciplinary reports, housing changes, programmatic changes, performance evaluations, staff reassignments, and face-to-face check-ins.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.267(d):

During the onsite portion of this audit, this auditor interviewed staff charged with monitoring retaliation. The staff person interviewed that is charged with monitoring retaliation reported

that they would conduct weekly status checks of the target that included a face-to-face checkin and review of disciplinary reports, housing changes, programmatic changes, performance evaluations, staff reassignments, and face-to-face check-ins. These status checks would continue weekly for the first four-to-six weeks and would continue thereafter at the determined interval (and as needed) for the duration of the 90-day period of monitoring, or as extended. As discussed in subsection (c) of this standard, the facility reported and this auditor reviewed that there has not been an incident of retaliation that occurred in the past 12 months, nor was there any monitoring needing to conducted as a result of an allegation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.267(e):

During the onsite portion of this audit, this auditor interviewed the Executive Director of Centre, Inc. and the staff charged with monitoring retaliation. The Executive Director reported that if any other individual who cooperated with an investigation expressed a fear of retaliation, the agency would take any reasonable measure possible to ensure that person is safe. The Exec. Dir. informed this auditor for employees, Centre has established a whistleblower policy, and for residents, Centre would consider restrictions, room assignment changes, and the transfer or removal of the perpetrator. The Facility Director reported that any fear of retaliation, regardless of who reported it, would be reported to the PREA Compliance Manager and PREA Coordinator and be will be protected and monitored as described in subsections (b) and (c) of this standard.

The Facility reported that there have been no times an incident of retaliation occurred in the past 12 months. This auditor attempted to verify that report by reviewing the facility's retaliation log and prior allegations of sexual abuse or sexual harassment received in the past 12 months. A review of those documents revealed that no other individual who cooperated with the investigation reported fear of retaliation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.267(f): The auditor is not required to audit this provision.

115.271	Criminal and administrative agency investigations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.271: Criminal and administrative agency investigations</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Investigative records/reports for allegations of sexual abuse or sexual harassment</li> <li>b. Criminal investigation reports</li> <li>c. Administrative investigation reports</li> <li>2. Interviews</li> <li>a. Investigative Staff</li> <li>b. Residents who Reported a Sexual Abuse</li> <li>c. PREA Coordinator</li> <li>d. Director, or Designee</li> </ul>
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	<ul> <li>115.271(a):</li> <li>Centre has Policy P-19: Sexual Abuse/Assault Prevention &amp; Intervention. Section II(D) of P-19 establishes the protocols for "Investigations of Non-Consensual Sexual Acts, Abusive Sexual Contacts, Client Sexual Harassment, Staff Sexual Misconduct, or Staff Sexual Harassment" (p. 8). Centre has documented procedures establishing that all allegations of sexual abuse and sexual harassment are investigated promptly, thoroughly, and objectively (p. 8–13).</li> </ul>
	The Facility indicated that over the past 12 months, there had been one allegation resulting in an administrative investigation; this same investigation resulted in referral for criminal investigation and prosecution. The Facility provided the auditor with a forty-four-page investigative packet that included the outcome of the administrative investigation, the referral to and investigative efforts of the Cass County Sheriff's Office, and a State's Attorney's Office Report Decline officially declining to prosecute this matter. Documentation revealed that this allegation was received by way of a third-party report and the staff person receiving the allegation reported the allegation to the agency's PREA Coordinator/Director of Operations

Attorney's Office officially declined to prosecute the matter. The auditor was able to analyze the evidence reviewed in the administrative investigation to determine whether the agency investigated the allegation promptly, thoroughly, and objectively. Thoroughly means all potential evidence is collected and considered, including but not limited to: physical evidence, documentary evidence, video evidence, telephone records and recordings. Objectively means an investigation is conducted by an investigator without

within fifteen minutes of initially receiving the third-party report. The investigation resulted in the staff person resigning the same day as the report in lieu of responding to the agency

investigator's attempts to schedule a meeting. The agency assisted the Cass County Sheriff's Department, Fargo Police Department, and North Dakota Department of Corrections and Rehabilitation during their criminal investigation into this allegation. Ultimately, the State's

any bias or presumption. Promptly means within a reasonable amount of time to assure that evidence, including information from witnesses, victims and subjects is not lost or forgotten when allegations of sexual contact are made where a forensic medical exam is in order, the investigation starts immediately so as not to lose that evidence. The investigation into this allegation was evidenced to begin within 15 minutes of the initial report being made by the third-party reporter. The investigator was evidenced to collect all potential evidence that this person had access to, including but not limited to: cell phone pictures, interviewing of potential witnesses, obtaining a cell phone bill, and email correspondence. Lastly, the report provided indicated that the investigating staff investigated without bias or presumption and followed the evidence that was obtained; ultimately substantiating the allegation and referring the matter for a criminal investigation through the Cass County Sheriff's Department and Fargo Police Department.

During the on-site portion of this audit, this auditor interviewed the agency's investigator – also serves as the agency's PREA Coordinator. The PREA Coordinator revealed that the "[i] investigation begins immediately upon PREA Compliance Officer and PREA Coordinator receiving the report and after obtaining the client's referral source oversight personnel's authorization to begin." He further stated that third-party reports are "handled in the same way and are not investigated differently."

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(b):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided training certificates of key personnel that serve as investigators in the agency (one of these staff people had since reigned from their post shortly after initiation of this audit).

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The special training in sexual abuse investigations this staff person has received is the following:1) "The National PREA Standards: Implications for Human Resource Practices in Correctional Settings" sponsored by the National PREA Resource Center - training included a module titled, "Investigation"; 2) 3 hour on-line training titled, "PREA: Investigating Sexual Abuse in a Confinement Setting" presented by the National Institute of Corrections; 3) a 20hour PREA Investigator training provided by the "Moss Group" and hosted by the North Dakota Department of Corrections and Rehabilitation; and a 2-day training titled, "Investigating Sexual Misconduct: Training for Correctional Investigators" facilitated by the North Dakota Department of Corrections and Rehabilitation. The auditor reviewed training records/certificates evidencing completion of these trainings. The investigative staff indicated the 2-day training titled, "Investigating Sexual Misconduct: Training for Correctional Investigators" facilitated by the North Dakota Department of Corrections and Rehabilitation covered 1) techniques for interviewing sexual abuse victims; 2) proper use of Miranda and Garrity warnings; 3) Sexual abuse evidence collection in confinement settings; and 4) criteria and evidence required to substantiate a case for administrative action or prosecution referral as required by standard 115.234.

Based upon the review and analysis of all the available evidence, the auditor has determined

that the agency is compliant with this provision.

## 115.271(c):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided the above-referenced investigative packet as evidence of their compliance.

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed the auditor that in the event of an allegation the first steps in initiating an investigation are: the PREA Coordinator would assign a Sexual Abuse Response Team (SART) and assign a lead investigator (typically the PREA Coordinator / Director of Operations) who has received the specialized training. This would occur immediately upon receiving the report. The assigned investigator would be responsible for gathering and preserving direct and circumstantial evidence, begin interviewing alleged victims, suspected perpetrators, any electronic monitoring or other electrically stored evidence, and witnesses. During the interview, the PREA Coordinator reviewed that on the investigation reported in the PAQ, the investigator safeguarded pictures obtained on the alleged victims cell phone, cell phone bills including detailed call list obtained by a third-party witness, and reduced witness statements to writing. In cases where circumstantial evidence exists and it is believed that a crime has potentially occurred, Centre Inc. personnel would be responsible for safeguarding it and not disturbing it nor "gathering" it. This task would be law enforcement's responsibility.

The investigative packet provided by the agency during the pre-onsite portion of this audit evidenced the creation of the SART and documentation of efforts the investigator took during the investigation to include interviewing and attempts to interview potential witnesses, the victim, and the alleged perpetrator. It further evidences contacts made to law enforcement agencies, in addition to a reciprocal disclosure (and retention of) investigative efforts/contacts by that agency. In addition, it contained a referral to the State's Attorney's Office and a synopsis of the resolution of the investigation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(d):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided the above-referenced investigative packet as evidence of their compliance.

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed the auditor that in the event the program discovers evidence that a prosecutable crime may have taken place, the investigator would not conduct compelled interviews as these matters would be immediately referred to law enforcement who would be responsible for the criminal investigation and prosecutor consultation.

In review of the investigative packet provided by the Agency, the chronological log detailing investigative steps evidences that agency investigators did not conduct any compelled interviews and the matter was referred to local law enforcement the same day the allegation was received.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(e):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided the above-referenced investigative packet as evidence of their compliance.

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed this auditor that the judging the credibility of an alleged victim, suspect, or witness is done in an individual basis and is assessed objectively without a presumption that one person is more credible that another until the assessment of credibility shows one way or another. The investigator further provided that under no circumstances would a resident who alleges sexual abuse be required to a polygraph examination or truth-telling device as a condition for proceeding with an investigation.

During the onsite portion of this audit, the facility provided this auditor with a list of two residents that reported prior sexual abuse. Upon interviewing these residents, it was revealed that the prior sexual abuse was perpetrated at a prior institution. As a result, this auditor was unable to question any resident who reported prior sexual abuse in this facility to inquire whether or not the resident would be/had been required to take a polygraph test as a condition for the facility proceeding with a sexual abuse investigation.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.271(f):

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed this auditor that administrative investigations do include an effort to determine whether staff actions or failures to act contributed to the abuse. The investigator further established that during interviews and evidence gathering looking they actively look for the existence of staff neglect, violation of the standards of employee conduct, and whether staff maintained fidelity with the agency's policies and procedures. Additionally, the investigator reported that all administrative investigations are documented in written reports that include: a description of all physical and testimonial evidence; all questions asked of these people; a list of and responses of all witnesses, staff, or community-service providers interviews; follow-up with law enforcement as well as notification to the alleged victim; and findings along with evidence used to make the determination of substantiated, unsubstantiated, or unfounded.

During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation of sexual harassment resulting in an administrative investigation. The Facility provided the auditor with a forty-four-page investigative packet that tracked the efforts of staff upon initially receiving the allegation through the administrative investigatory efforts and substantiation and referral to the Cass County Sheriff's Department in collaboration with the Fargo Police Department for criminal investigation. Ultimately, the State's Attorney's Office officially declined to prosecute the matter. The above-mentioned packet contained a written report that included a description of the physical and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings.

Additionally, it contained a form, titled: "Sexual Abuse Response Team (SART) Report" that contained evaluation of whether staff actions or failures to act contributed to the abuse and whether staffing was adequate to protect the resident from abuse.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(g):

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed this auditor that criminal investigations (similar to administrative investigations) are documented and retained pursuant to the Agency's record retention policy. The investigator disclosed that the local law enforcement agency provides the agency with a detailed account of all efforts completed during the investigation, including the date and time and person that completed the task. The investigator further communicated that the information includes a thorough description of any evidence obtained.

A review of the investigative packet provided by the facility evidencing the only referral for criminal investigation revealed that the Sacco County Sheriff's Department provided routine information back to the facility as to their progress with the investigation. The information reported back to the facility included: personnel assigned to the investigation, details of efforts made and by whom, witness accounts and other evidence obtained, the application and execution of a search warrant, application for criminal complaint, description and custody of evidence, and who this information was being distributed to.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.271(h):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided Policy P-19: Sexual Abuse/Assault Prevention & Intervention as evidence of their compliance. Policy P-19 establishes that "[a]n investigation is conducted and documented whenever a sexual assault or threat is reported . . . [upon receiving an allegation staff shall] notify the local law enforcement agency having jurisdiction of the allegations and confirm their plan for investigation including time line(s)." (p. 8–9). Section D(7) further establishes that upon receipt of an allegation of sexual harassment, "[i]f after the initial interview with the victim . . . if the staff person suspects a crime may have been committed, the staff person will notify the local law enforcement agency having jurisdiction." (p. 11).

During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation being referred for criminal investigation. The Facility provided the auditor with a forty-four-page investigative packet that tracked the efforts of staff upon initially receiving the allegation through the administrative investigatory efforts and substantiation and referral to the Cass County Sheriff's Department in collaboration with the Fargo Police Department for criminal investigation. The packet also evidenced the fact that the substantiated allegation was referred to the State's Attorney's Office for prosecution. Ultimately, the State's Attorney's Office officially declined to prosecute the matter, which was evidenced by a letter from the prosecutor retained by the facility.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(i):

During the pre-onsite portion of this audit, the agency indicated compliance with this provision and provided Policy P-19: Sexual Abuse/Assault Prevention & Intervention as evidence of their compliance. Section II(I)(1) establishes that "[a]Il case records associated with claims of sexual abuse, including incident reports, investigative reports, client information, case disposition, medical and counseling evaluation findings, and recommendations for post-release treatment and or counseling will be retained in accordance with Centre's record retention policy" (p. 14).

During the onsite portion of this audit, this auditor requested administrative policies. The agency provided me with Policy SP-6: "Information Practices, Records, Retention and Data: Statistics, Outcome Measures and Agency Cooperation." Section II(C) of SP-6 establishes that "[a]II investigation files specific to PREA involving clients will be retained for five (5) years after the last date of program involvement" (p. 6). Additionally, SP-6 establishes that "[a]II investigation files specific to PREA involving personnel will be retained for five (5) years after the last date of employment" (p. 6).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.271(j):

During the onsite portion of this audit, this auditor interviewed the Agency's investigator/PREA Coordinator. The investigator informed this auditor that the departure of the alleged abuser or victim from the employment or control of the facility or agency does not terminate the investigation pending. The investigator informed this auditor that efforts would be continued to complete the investigation.

During the pre-onsite portion of this audit, the Facility indicated that over the past 12 months, there had been one allegation resulting in an administrative investigation that was ultimately referred to the local law enforcement for criminal investigation/prosecution. This report was obtained by the facility after this particular resident had released (and was residing at home). The investigation packet evidenced that despite the alleged victim no longer being under the control of the facility, the investigation continued.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.271(k): Auditor is not required to audit this provision.

## 115.271(l):

During the onsite portion of this audit, this auditor interviewed the Agency's investigator, PREA Coordinator, and facility leadership. Prior to the start of the onsite portion of this audit, the agency revealed to this auditor that the facility director position had recently become vacant. As a result, this auditor interviewed the staff person designated as acting in that capacity as well as facility high-level supervisory personnel utilizing the facility director protocols. The PREA Coordinator informed this auditor that Centre informs the investigating agency of the

PREA standard that requires that the facility remain informed of the progress and outcome of the investigation. Additionally, facility high-level supervisory personnel revealed that in the event the Centre does not conduct the investigation, the facility requests relevant information from the investigative agency in order to jeep the resident and referral source informed. Lastly, this auditor interviewed the agency investigator. The investigated identified that both himself as well as facility staff will perform any task within their authority and job description that the law enforcement agency requests of them; typically, however, this would only involve the collection of records within the program as any investigatory work (e.g., interviews) would be performed by local law enforcement once they are involved.

A review of the investigative packet provided by the facility evidencing the only referral for criminal investigation revealed that the Sacco County Sheriff's Department provided routine information back to the facility as to their progress with the investigation. The information reported back to the facility included: personnel assigned to the investigation, details of efforts made and by whom, witness accounts and other evidence obtained, the application and execution of a search warrant, application for criminal complaint, description and custody of evidence, and who this information was being distributed to.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision

115.272	Evidentiary standard for administrative investigations
	Auditor Overall Determination: Meets Standard
	Auditor Discussion

115.272: Evidentiary standard for administrative investigations.

The following evidence was analyzed in making the compliance determination:

- 1. Documents: (Policies, directives, forms, files, records, etc.)
- a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
- b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
- c. Investigative records/reports for allegations of sexual abuse or sexual harassment
- d. Criminal investigation reports

2. Interviews

a. Investigative Staff

Findings (By Provision): 115.272(a):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(C) of this policy establishes that "[s]ubstantiated allegation means an allegation that was investigated and determined to have occurred . . . [u]nsubstantiated allegation means an allegation that was investigated and determined not to have occurred" (p. 4). The Facility indicated that over the past 12 months, there had been one allegation resulting in an administrative investigation; this same investigation resulted in referral for criminal investigation and prosecution. The Facility provided the auditor with a forty-four-page investigative packet that included the outcome of the administrative investigation, the referral to and investigative efforts of the Cass County Sheriff's Office, and a State's Attorney's Office Report Decline officially declining to prosecute this matter. In the administrative investigation section of this packet, the facility completed a form titled, "Notice of Prison Rape Elimination Act (PREA) Investigation Status." This form was completed on September 25, 2018 and indicated the outcome of the allegation of sexual harassment was "substantiated" and that the staff person was "no longer employed at the facility [and had] been included as a suspect in the case, which was presented for prosecution to local authorities."

During the onsite portion of this audit, this auditor interviewed the Agency's (currently only) investigator. The investigator informed this auditor that the standard of evidence required to substantiate allegations of sexual abuse or sexual harassment was preponderance of evidence. This staff person brought an excerpt from a 20-hour PREA investigator training provided by The Moss Group, Inc. that defined various key concepts, including: preponderance of evidence, beyond a reasonable doubt, and Miranda and Garrity warnings. The investigator further informed this auditor that the preponderance of evidence standard was used in deciding to substantiate the allegation provided.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. Despite the policy not defining what standard of evidence is required to substantiate allegations of sexual abuse or sexual harassment, the Agency's investigator has been trained in these concepts and informed this writer the appropriate evidentiary burden when investigating an allegation.

15.273	Reporting to residents
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.273: Reporting to residents.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	c. Investigative records/reports for allegations of sexual abuse or sexual harassment
	d. Criminal investigation reports
	e. Resident Notification
	2. Interviews
	a. Investigative Staff
	b. Director or Designee
	c. Residents who Reported a Sexual Abuse
	Findings (By Provision):
	115.273(a):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[f]ollowing an investigation into a resident's allegation of sexual abuse suffered in an agency facility, the agency shall inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded" (p. 18).
	The Facility indicated that over the past 12 months, there had been one allegation resulting in an administrative investigation; this same investigation resulted in referral for criminal investigation and prosecution. The initial report was behaviors that were sexually harassing in nature (sending illicit photographs to a resident). During the investigation, allegations of sexual misconduct were revealed and resulted in referral local law enforcement for investigation. The facility provided this auditor with a document titled, "Notice of Prison Rape Elimination Act Investigation Status" signed by the former resident that indicated that the sexual harassment allegation had been substantiated and that the alleged staff member was no longer employed at the facility and had been included as a suspect a criminal case presented to local authorities.
	During the onsite portion of the audit, this auditor interviewed the Program Director. The Director indicated that following an investigation, Centre informs the resident as to whether th allegation has been determined to be substantiated, unsubstantiated, or unfounded. The

allegation has been determined to be substantiated, unsubstantiated, or unfounded. The Program Manager documents this follow up in a serious incident report. There were no residents who reported a sexual abuse while this auditor was at the facility available to be interviewed.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.273(b):

During the pre-onsite portion of this audit, the Facility provided this auditor with a copy of the Cass County Sheriff's Department Case Report and State's Attorney's Office Report Decline in addition to the aforementioned "Notice of Prison Rape Elimination Act Investigation Status" in support of their compliance in this standard (see provision (a)). The Cass County Sheriff's Department Case Report details all investigative efforts conducted and the outcome of that investigation. Additionally, the Case Decline Report provides a recitation of law and application of applicable criminal law to the facts presented by the Sheriff's Department. Both of these items were evidenced to be included the resident notification. This was the only applicable investigation reported by the facility.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.273(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[f]ollowing a resident's allegation that a staff member has committed sexual abuse against the resident, the agency shall subsequently inform the resident (unless the agency has determined that the allegation is unfounded) whenever: (1) The staff member is no longer posted within the resident's unit; (2) The staff member is no longer employed at the facility; (3) The agency learns that the staff member has been indicted on a charge related to sexual abuse within the facility; or (4) The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility" (p. 18). As indicated above, the facility indicated that there had been one substantiated complaint of sexual abuse committed by a staff member against a resident in an agency facility in the past 12 months. The facility indicated that this resident was no longer a resident at a Centre, Inc. facility when the allegation was made, but they still informed him of the outcome.

The facility provided this auditor with a document titled, "Notice of Prison Rape Elimination Act Investigation Status" signed by the former resident that indicated that the sexual harassment allegation had been substantiated and that the alleged staff member was no longer employed at the facility and had been included as a suspect a criminal case presented to local authorities. As indicated in provision (a) of this standard, there were no residents who reported a sexual abuse while this auditor was at the facility available to be interviewed

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.273(d):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[f]ollowing a resident's allegation that he or she has been sexually abused by another resident, the agency shall subsequently inform the alleged victim whenever: (1) The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility; or (2) The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility. The facility reported that there were no instances of resident-on-resident abuse in the facility to review. This auditor attempted to corroborate that report during interviews with random staff and while reviewing resident confidential case files.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.273(e):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Attachment A establishes, "[a]II [pertinent] notifications or attempted notifications shall be documented" (p. 19).

As reviewed in provisions (a) through (c) of this standard, the facility provided this auditor with documentation evidencing that the only notification made pursuant to this standard was documented.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

276	Disciplinary sanctions for staff
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	115.276: Disciplinary sanctions for staff.
	The following evidence was analyzed in making the compliance determination:
	1. Documents: (Policies, directives, forms, files, records, etc.)
	a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses
	b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)
	<ul> <li>c. Investigative Packet including documentation of resignation and notification of law enforcement.</li> </ul>
	d. Resident Grievances
	2. Interviews
	a. PREA Coordinator
	3. Site Review Observations:
	a. Observations during on-site review of physical plant
	Findings (By Provision):
	115.276(a):
	During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault
	Prevention & Intervention in support of their compliance in this standard in its Pre-Audit
	Questionnaire (PAQ) responses. Section II(D)(8)(h) establishes, "[e]mployees, contract
	volunteers, official visitors, or agency representatives who are found to have committed staff
	sexual misconduct as defined above will face internal discipline, and the facility will also work
	with law enforcement to aid in the prosecution of such charges to the fullest extent possible. Employees, contract volunteers, official visitors, or agency representatives who are found to
	have committed staff sexual harassment will be disciplined internally per Centre's personnel
	policies. Centre Inc. will report all relevant information specific to employee, volunteer, officia
	visitor, or agency representative discipline to relevant licensing bodies. The facility's PREA
	Compliance Officer is responsible for documenting this notification" (p. 11).
	During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The
l	PREA Coordinator reported that any staff that violated the agency sexual abuse or sexual
	harassment policy (as well as the Employee Standards of Conduct) would be subject to
	disciplinary sanctions up to and including termination.
	Based upon the review and analysis of all the available evidence, the auditor has determined
	that the agency is compliant with this provision.
	115.276(b):
	During the pre-onsite portion of this audit, the Facility indicated that in the past 12 months,

During the pre-onsite portion of this audit, the Facility indicated that in the past 12 months, there had been one staff from the facility who had violated the agency's sexual abuse or sexual harassment policies. This staff person was suspended during the pendency of the administrative investigation and resigned prior to her termination. This was evidenced by a review of the investigative packet of this incident provided by the facility. This packet included Attachment A that indicated that upon being suspended pending an investigation she resigned (on June 8, 2018).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.276(c):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(D)(8)(h) establishes, "[e]mployees, contract volunteers, official visitors, or agency representatives who are found to have committed staff sexual harassment will be disciplined internally per Centre's personnel policies" (p. 11). The facility reported that over the past 12 months there have been no staff from the facility who have been disciplined, short of termination, for violation of agency sexual abuse or sexual harassment policies (other than actually engaging in sexual abuse). This auditor corroborated that through review of resident grievances filed over the past 12 months.

During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that any staff that violated the agency sexual harassment policy (as well as the Employee Standards of Conduct) would be subject to commensurate disciplinary sanctions with input from the agency's contracting bodies. The PREA Coordinator confirmed that there had been no disciplinary action taken on staff who had been disciplined, short of termination, for violation of agency sexual abuse or sexual harassment policies (other than actually engaging in sexual abuse).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.276(d):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(D)(8)(h) establishes, "Centre Inc. will report all relevant information specific to employee, volunteer, official visitor, or agency representative discipline to relevant licensing bodies. The facility's PREA Compliance Officer is responsible for documenting this notification" (p. 11). The Facility indicated that in the past 12 months, there had been one staff from the facility who had been reported to law enforcement or licensing boards following their termination for violating the agency's sexual abuse or sexual harassment policies.

This was evidenced by a review of the investigative packet of this incident provided by the facility. This packet included a Cass County Sheriff's Department Case Report that detailed the notification made by the facility and subsequent criminal investigation that took place.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.277	Corrective action for contractors and volunteers
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
I	126

115.277: Corrective action for contractors and volunteers.

The following evidence was analyzed in making the compliance determination:

1. Documents: (Policies, directives, forms, files, records, etc.)

a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses

b. Sexual Abuse/Assault Prevention & Intervention Policy P-19 (effective 5/4/2019)

c. Resident Grievances

- 2. Interviews
- a. Facility Director of Designee
- b. PREA Coordinator
- 3. Site Review Observations:

a. Observations during on-site review of physical plant

Findings (By Provision):

115.277(a):

During the pre-onsite portion of this audit, the Facility provided P-19: Sexual Abuse/Assault Prevention & Intervention in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(D)(8)(h) establishes, "contract volunteers . . . who are found to have committed staff sexual misconduct as defined above will face internal discipline, and the facility will also work with law enforcement to aid in the prosecution of such charges to the fullest extent possible. Employees, contract volunteers, official visitors, or agency representatives who are found to have committed staff sexual harassment will be disciplined internally per Centre's personnel policies. Centre Inc. will report all relevant information specific to employee, volunteer, official visitor, or agency representative discipline to relevant licensing bodies. The facility's PREA Compliance Officer is responsible for documenting this notification" (p. 11). The facility indicated that over the past 12 months, there had been no instances where contactors or volunteers had been reported to law enforcement agencies or relevant licensing bodies for engaging in sexual abuse of residents.

During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that any contractor or volunteer who engages in sexual abuse would be barred from the facility permanently. The PREA Coordinator confirmed that there had been no instances where contactors or volunteers had been reported to law enforcement agencies or relevant licensing bodies for engaging in sexual abuse of residents.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

# 115.277(b):

During the pre-onsite portion of this audit, the Facility indicated that this had never occurred.

During the onsite portion of the audit, this auditor interviewed the Facility Director. The Facility Director reported that if a contractor or volunteer is found to have committed misconduct, Centre will work with law enforcement to aid in the prosecution. The Director also reported that the contractor or volunteer will no longer be allowed access to the resident.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.278	Disciplinary sanctions for residents
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.278: Disciplinary sanctions for residents.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Resident Rules and Discipline Policy P-14 (reviewed 11/30/2018)</li> <li>Resident Rules and Discipline Policy P-14 (effective 3/18/2020)</li> <li>Resident Handbook, Appendix A</li> <li>Bureau of Prison's Prohibited Acts</li> <li>Interviews</li> <li>Facility Director of Designee</li> <li>PREA Coordinator</li> <li>Site Review Observations:</li> </ol> </li> </ul>
	a. Observations during on-site review of physical plant Findings (By Provision): 115.278(a): During the pre-onsite portion of this audit, the Facility provided P-14: Program Rules & Discipline in support of their compliance in this standard in its Pre-Audit Questionnaire (PAQ) responses. Section II(A) and Section II(B) establish the formal disciplinary processes Federal Bureau of Prisons residents and North Dakota Department of Corrections and Rehabilitation residents (p. 10-11). The Facility also provided this auditor with a form titled, "Centre Residential Services Contract." This form is taken from Section 1 of the Resident Handbook (as evidenced by reviewing Resident Handbooks while onsite and post-onsite). This Section defines the formal disciplinary process for residents: "[t]he Formal Disciplinary Hearing is held. The resident is entitled to be present at the formal hearing except during deliberations of the decision maker(s). The resident is entitled to make a statement and to present documentary evidence on their own behalf. The hearing committee and/or officer will consider all evidence presented at the hearing and will make a decision based on facts and based on the greater weight of the evidence" (p. 10). The Residential Services Contract details a list of facility rules and prohibited behaviors, including sexual abuse (p. 10). P-14 establishes that "a formal disciplinary hearing [will be conducted] for resolution of these rule infractions and sanctioning" (p. 3). The Residential Contract further establishes that "[v]iolation of any federal or state law (felony or misdemeanor offenses)" will result in the formal disciplinary process (p. 12). The Facility indicated that over the past 12 months, there have been no administrative or criminal findings of guilt for resident-on-resident sexual abuse that occurred at the facility.
	During the onsite portion of the audit, this auditor reviewed all resident grievances files over the past 12 months and inquired with randomly selected residents and staff whether they knew of any pertinent incident taking place. This auditor did not discover the existence of any relevant allegation. As a result, this auditor was not able to review any investigative reports

Based upon the review and analysis of all the available evidence, the auditor has determined

and documentation of sanctions imposed.

that the agency is compliant with this provision as residents are subject to disciplinary sanctions only pursuant to a formal disciplinary process following an administrative finding or criminal finding of guilt for resident-on-resident sexual abuse.

## 115.278(b):

During the onsite portion of the audit, this auditor interviewed the Facility Director. The Facility Director reported that the sanctioning would depend on the nature of the abuse, the resident's disciplinary history, and comparable offenses. The Facility Director noted that resident-on-resident abuse had never been reported while this person has been employed at the Facility. The Director also reported that they would be referred for criminal prosecution and referred to a higher level of care.

As reviewed in provision (a) of this standard there were no investigative reports and documentation of sanctions imposed for this auditor to review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the facility attempts to impose sanctions that are commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offense by other residents with similar histories.

## 115.278(c):

During the onsite portion of the audit, this auditor interviewed the Facility Director. The Facility Director reported that the disciplinary process considers whether a resident's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed. The Director reported that this would be done in collaboration with the resident's referral source. The Facility Director noted that resident-on-resident abuse had never been reported while this person has been employed at the Facility.

As reviewed in provision (a) of this standard there were no investigative reports and documentation of sanctions imposed for this auditor to review.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the facility reported that its disciplinary process considers whether a resident's mental disabilities or mental illness contributed to his or her behavior when determining what type of sanction, if any, should be imposed.

# 115.278(d):

During the pre-onsite portion of this audit, the Facility indicated that it does not offer therapy, counseling, or other interventions designed to address and correct the underlying reasons or motivations for abuse as it does not employ medical and mental health staff. Because the facility does not employ medical and mental health staff and as a result does not offer the pertinent therapeutic intervention(s), this provision is not applicable.

115.278(e):

During the pre-onsite portion of this audit, the Facility indicated in the PAQ that "Centre Inc. has a zero-tolerance policy related to sexual abuse and harassment." Additionally, the Facility did not provide any policy or procedure to this auditor that establishes that "[t]he agency disciplines residents for sexual conduct with staff only upon finding that the staff member did not consent to such contact." An analysis of the information provide allows only a conclusion that a resident would be disciplined for consensual sexual conduct with staff. This provision contemplates the inherent power differential between a resident and staff person.

During the post-onsite audit portion of this audit, the Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency reported, "Centre Inc.'s document titled, 'Centre Residential Services Contract,' and North Dakota Department of Correction's Appendix A and the Bureau of Prison's Prohibited Acts clearly identify that [non-consensual acts] is [the] prohibited behavior and outlines in detail the applicable discipline" (p. 8). A review of these documents, establish that the prohibited behavior is nonconsensual sexual conduct with staff. A review of the resident handbook binder obtained while onsite reveals that these documents are located among the materials provided to the resident at intake.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.278(f):

During the pre-onsite portion of this audit, the Facility indicated in the PAQ that the agency prohibits disciplinary action for a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred, even if an investigation does not establish evidence sufficient to substantiate the allegation. The facility provided this auditor with a form titled, "Centre Residential Services Contract" in support of its compliance. However, a search of this document does not establish that it contains any prohibition of disciplinary action being taken.

Prior into entering into a period of corrective action, the agency had not demonstrated that it prohibits disciplinary action for a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.278(g):

During the pre-onsite portion of this audit, the Facility provided "Centre Residential Services Contract." Section C(I)(15) prohibits all sexual activity between residents; "Physical/Sexual Contact- Residents (regardless of gender) are to maintain appropriate physical boundaries with each other and with visitors. An appropriate distance between residents is generally at least one and one-half (1 & 1/2) feet (personal space). There will be no sexual activity, excessive affectionate mannerism, or inappropriate physical contact between residents and visitors or between residents. Judgment as to "excessive" resides with the on duty staff member. This includes any physical contact with another in Centre Inc. or on the grounds other than a brief embrace and/or kiss at the times of arrival and departure of an approved visitor. Also, includes engaging in any sexual act with an unauthorized person(s)" (p. 17). The agency defines sexual abuse/assault separately in subsection C(I)(2) and indicated in their PAQ responses that the agency deems such activity to constitute sexual abuse only if it determines that the activity is coerced.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## Interim Report Corrective Action:

1. Develop and implement a disciplinary protocol that establishes a resident may be disciplined for sexual contact with staff only upon a finding that the staff member did not consent to such contact. As stated in the narrative portion to provision (e), the Agency demonstrated compliance without the need for corrective action.

2. Develop and implement disciplinary protocol that prohibits disciplinary action for a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred.

### Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provision (f) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will update P -14 "Program Rules and Discipline" policy and procedure to include language that prohibits disciplinary action for a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred. This policy update and memorandum communicating the addition to all personnel will occur by 3-15-20.

The Auditor's proposed methodology for reassessment was to review updated policy and procedures and confirm dissemination to disciplinary staff. The agreed upon timeline for completing this corrective action was March 15, 2020. Due to the efforts needed to combat the spread of COVID-19 ("Coronavirus") and its impact on resources and staff attention during this time, the Agency was given until March 20, 2020 to demonstrate compliance in this standard.

On March 18, 2020, the PREA Coordinator/Director of Operations provided the auditor with a policy revision to P-14: Program Rules and Discipline. This revision added, "Centre Inc. prohibits disciplinary action for all repots of sexual abuse made in good faith when they are made based upon a reasonable belief that the alleged conduct occurred" (p. 1). This was disseminated to all program managers and supervisory personnel, demonstrated by a memorandum and email to those personnel. The auditor confirmed via telephone interview with the Director of Operations that the facility did not have a report of sexual abuse made during the period of corrective action.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.282	Access to emergency medical and mental health services
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.282: Access to emergency medical and mental health services.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>2. Interviews</li> <li>a. PREA Coordinator</li> <li>b. Community-based medical provider</li> <li>c. Residents who Reported a Sexual Abuse</li> <li>d. Security Staff and Non-Security Staff First Responders</li> <li>3. Site Review Observations:</li> <li>a. Observations during on site review of physical plant</li> </ul>
	<ul> <li>a. Observations during on-site review of physical plant</li> <li>Findings (By Provision):</li> <li>115.282(a):</li> <li>During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention &amp; Intervention.</li> <li>Section I(D)(3)(h) of this policy establishes that "(r)esident victims of sexual abuse will receive timely and unimpeded access to emergency mental health care and ongoing medical and mental health care at no cost to the resident (during the offender's Residential program participation)" (p. 9). Section I(D)(3) further establishes, "(v)ictims of sexual assault will be referred to the appropriate/applicable community medical, psychological, and law enforcement agencies for treatment and gathering of evidence. The referral and follow up will include provisions that include but are not necessarily limited to: a. The extent of physical injuries is documented and with the victim's consent, the examination includes the collection of evidence from the victim;</li> <li>b. Testing for sexually transmitted diseases (for example, HIV, gonorrhea, hepatitis, and other diseases); a Counceling as appropriate of Provision of Pr</li></ul>
	diseases); c. Counseling as appropriate; d. Prophylactic treatment and follow up for sexually transmitted diseases will be offered as appropriate; e. Female victims of sexually abusive vaginal penetration while incarcerated are offered pregnancy tests. If pregnancy results from sexual abuse while incarcerated, victims receive timely and comprehensive information about, and timely access to, all lawful pregnancy-related medical services. Following the physical examination, there is availability of an evaluation by a mental health professional to assess the need for crisis intervention counseling and long-term follow-up" (p. 8–9).
	During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that all resident victims of sexual abuse would receive immediate and unimpeded access to emergency medical treatment and crisis intervention. The PREA

Coordinated reported that any treatment would be at no cost to the resident and in all contracts for service, there is a provision that Centre, Inc. can invoice the respective government agency for reimbursement of these costs. The PREA Coordinator further reported that in the event that the referring agency does not reimburse, Centre, Inc. would cover the cost of the services; at no point in time would a resident be required to pay for any medical

treatment as a result of being a victim of sexual abuse. The PREA Coordinator reported that Centre, Inc. has an ongoing relationship with Sanford Health. An executive-level representative of Sanford Health reported to this auditor that Sanford and Centre, Inc. have an ongoing relationship where Sanford Health provides emergency medical care (and other related medical care) for residents at all of Centre, Inc.'s facilities. It was further established that once a resident arrives at a Sanford Health location, the nature and scope of any emergency medical treatment or crisis intervention is determined by practitioners at Sanford Health. Lastly, the representative reported that all patients receive discharge paperwork that includes the timeliness of services provided, the nature and scope of medical services provided, and any discharge recommendations. The PREA Coordinator indicated that the facilities would document the timeliness of the emergency medical treatment and crisis intervention services that were provided, the response by program staff that acted as first responders, and timely information and services concerning contraception and sexually transmitted infection prophylaxis. The PREA Coordinator indicated that the need for these records have never occurred as there has not been a reported instance of sexual abuse in this facility.

At the start of the onsite portion of this audit, the Facility classified two residents as having reported sexual abuse. Both residents were interviewed. During the interview it was determined that the appropriate classification for these residents were residents that reported prior victimization as neither resident reported being abused in the facility or reported abuse that was previously unreported.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.282(b):

During the onsite portion of this audit, this auditor interviewed security and non-security staff first responders. The facility indicated that all Residential Specialists are the facility's first responders. As a result, this auditor interviewed four Residential Specialists and asked them to the first responder protocol. All staff indicated in the event they were the first to respond or learn of a sexual assault, they would call for additional staff, call 9-1-1, notify the on-call, separate the alleged victim and accuser, secure the scene from contamination, and after a discussion with the alleged victim call the Mental Health Crisis line Southeast Human Services, if requested. The three non-security first responders interviewed (case managers) all reported that their responsibility in this type of situation would be to call for additional staff support, call 9-1-1, and notify the on-call of the situation.

As noted in subsection (a) of this standard, the facility has not had a report of sexual abuse occurring in the facility for this auditor to review. This auditor reviewed the scope of services offered by Southeast Human Services; their website indicates that this agency has during business hour and after-hours crisis hotlines. This auditor observed a flier containing these crisis number displayed in the control room on both units.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. Having no medical or mental health practitioners on-site, the facility has evidenced a consistent procedure among security and non-security first responders the necessity to immediately take steps to protect the victim and notify medical (9-1-1) and mental health practitioners (Southeast Human Services) 135

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## 115.282(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(D)(3)(h) of this policy establishes that resident victims will have access to "(t)esting for sexually transmitted diseases (for example, HIV, gonorrhea, hepatitis, and other diseases); c. Counseling as appropriate; d. Prophylactic treatment and follow up for sexually transmitted diseases will be offered as appropriate; e. Female victims of sexually abusive vaginal penetration while incarcerated are offered pregnancy tests. If pregnancy results from sexual abuse while incarcerated, victims receive timely and comprehensive information about, and timely access to, all lawful pregnancy-related medical services" (p. 8–9).

As noted in subsection (a) of this standard, this facility does not employ any medical or mental health practitioners as verified by this auditor's review of the staff roster on the first day of the onsite portion of this audit. A telephonic interview with an executive-level representative of Sanford Health revealed that Centre, Inc. has an ongoing relationship with Sanford Health for Sanford to provide Centre's residents unimpeded access to emergency care and treatment.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.282(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(D)(3)(h) of this policy establishes that "(r)esident victims of sexual abuse will receive timely and unimpeded access to emergency mental health care and ongoing medical and mental health care at no cost to the resident (during the offender's Residential program participation)" (p. 9).

As noted in subsection (a) of this standard, the facility has not had a report of sexual abuse occurring in the facility for this auditor to review. During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that under no circumstances would Centre, Inc. required a resident to pay for treatment services as a result of being a victim of sexual abuse. He further reported that Centre, Inc. would not condition payment of these services on whether the victim names the abuser and/or cooperates with the investigation arising out of the incident.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.283	Ongoing medical and mental health care for sexual abuse victims and abusers
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.283: Ongoing medical and mental health care for sexual abuse victims and abusers.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 1/31/2019)</li> <li>PREA Rating Assessment Manual</li> <li>Initial Assessment/Re-assessment PREA (form)</li> </ol> </li> <li>Interviews <ol> <li>Community-based medical providers</li> <li>Residents who Reported a Sexual Abuse</li> <li>Residents who Disclosed Sexual Victimization During Risk Screening</li> <li>Security Staff and Non-Security Staff First Responders</li> <li>Rape and Abuse Crisis Center representative</li> <li>Case management staff</li> <li>Site Review Observations:</li> </ol> </li> </ul>
	<ul> <li>a. Observations during on-site review of physical plant</li> <li>Findings (By Provision):</li> <li>115.283(a):</li> <li>During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a document titled, "PREA Rating Assessment Manual." Section</li> </ul>
	3(ii) of this manual establishes that if a client scored as a known or potential victim during his screening, initial PREA assessment, or reassessment, "[t]he Case Manager will refer the client to community mental health services for any necessary follow-up" (p. 1).
	At the start of the onsite portion of this audit, the Facility classified two residents as having reported sexual abuse. Both residents were interviewed. During the interview it was determined that the appropriate classification for these residents were residents that reported prior victimization as neither resident reported being abused in the facility or reported abuse that was previously unreported. An additional three residents were interviewed that reported prior victimization during intake. One of the five residents reported that staff informed him and offered to make a referral for a medical and mental health evaluation and related treatment. None of the other four residents interviewed reported that staff offered them such services; two informed this auditor that they already knew of the services from prior engagement but remember that staff did not offer any services while here, one reported that his case manager indicated that this staff person wanted to meet again to review what was reported but they had not done so (the resident reported that it has been two-three weeks since that initial conversation), and the fourth resident could not recall if services were offered.

At the time of the onsite portion of this audit, the facility had not demonstrated a procedure that offers all residents a medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in prison, jail, lockup, or a juvenile

## facility.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

## 115.283(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a document titled, "PREA Rating Assessment Manual." Section 3(ii) of this manual establishes that if a client scored as a known or potential victim during his screening, initial PREA assessment, or reassessment, "[t]he Case Manager will refer the client to community mental health services for any necessary follow-up" (p. 1).

As noted in subsection (a) of this standard, the facility has not had a report of sexual abuse occurring in the facility for this auditor to review. Additionally, residents interviewed that reported prior victimization elected not to have staff refer or schedule a medical or mental health evaluation. This auditor was unable to review any procedure in place to ensure the evaluation and treatment for such victims include "referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody."

At the time of the onsite portion of this audit, the facility had not demonstrated that it has procedures in place to ensure the evaluation and treatment for such victims include "referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody."

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

# 115.283(c):

During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that all resident victims of sexual abuse would receive access to community-based medical and mental health treatment. The PREA Coordinated reported that Centre, Inc. has an ongoing relationship with Sanford Health. An executive-level representative of Sanford Health confirmed that Sanford and Centre, Inc. have an ongoing relationship where Sanford Health provides emergency medical care for residents at all of Centre, Inc.'s facilities. The PREA Coordinator reported the mission of Centre, Inc., in part, is to connect residents transitioning home through on of it facilities with community-based agencies in their own community in order for the greatest likelihood that that resident will continue their engagement post-release. This auditor also interviewed four case management staff at this facility. All four staff indicated that all residents, including those that have reported prior sexual abuse or victimization, are offered mental health services through one of two primary community-based providers.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. The facility does not offer internal medical or mental health services, instead it utilizes community-based organizations to provide their residents with these services.

## 115.283(d):

The audited facility is an all-male facility. The auditor confirmed this by reviewing a resident roster on the first day of the onsite portion of the audit and through site observations throughout the audit. Therefore, this provision is not applicable.

## 115.283(e):

The audited facility is an all-male facility. The auditor confirmed this by reviewing a resident roster on the first day of the onsite portion of the audit and through site observations throughout the audit. Therefore, this provision is not applicable.

# 115.283(f):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(D)(3)(h) of this policy establishes that resident victims will have access to "(t)esting for sexually transmitted diseases (for example, HIV, gonorrhea, hepatitis, and other diseases) ... [and] [p]rophylactic treatment and follow up for sexually transmitted diseases will be offered as appropriate" (p. 8–9).

At the start of the onsite portion of this audit, the Facility classified two residents as having reported sexual abuse. Both residents were interviewed. During the interview it was determined that the appropriate classification for these residents were residents that reported prior victimization as neither resident reported being abused in the facility or reported abuse that was previously unreported. One of which reported that he was victimized at a prior institution. That resident denied wanting any medical or mental health services, including tests for sexually transmitted infections.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

# 115.283(g):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(D)(3)(h) of this policy establishes that "(r)esident victims of sexual abuse will receive timely and unimpeded access to emergency mental health care and ongoing medical and mental health care at no cost to the resident (during the offender's Residential program participation)" (p. 9).

As noted in subsection (a) of this standard, the facility has not had a report of sexual abuse occurring in the facility for this auditor to review. During the onsite portion of this audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that under no circumstances would Centre, Inc. required a resident to pay for treatment services as a result of being a victim of sexual abuse. He further reported that Centre, Inc. would not condition payment of these services on whether the victim names the abuser and/or cooperates with the investigation arising out of the incident.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.283(h):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with its "Initial Assessment/Re-Assessment Prison Rape Elimination Ace (PREA)" screening form. Page two of this form contain the following excerpt: "Re-Assessment Only: Known "Resident on Resident" Abuser; if "Yes" make referral to medical health professional for a mental health evaluation to occur within 60 days. Ensure access to mental health care practitioner's recommended treatment is made available and on-going follow up is included within the resident's Mutually Agreed Upon Plan (MAP)."

During the onsite portion of this audit, this auditor conducted 20 resident file audits. The "Initial Assessment/Re-Assessment PREA" screening form that was provided was evidenced to be utilized during the resident intake. The case file audit revealed no residents being identified as a known resident-on-resident abuser. In addition, this auditor interviewed 12 staff at the facility; four of which were case management staff. All case management staff indicated that they have not referred any resident-on-resident abusers for mental health evaluation and treatment as deemed appropriate. All case management staff indicated that they refer all known victims to the Rape and Abuse Crisis Center in Fargo North Dakota and that they do not, as a matter of course, make any referrals for potential or known predators. This auditor spoke with an executive-level representative of the Rape and Abuse Crisis Center. This person reported that over the prior 12-month period, Centre, Inc. referred 15 individuals (between the male and female facilities) to the Rape and Abuse Center. Additionally, this person informed this auditor that the Rape and Abuse Crisis Center does offer a batterer's program once a week in the evenings when no victim services are scheduled but that program is a fee-for-service program. The representative could not confirm for this writer whether any resident of Centre Inc. had participated in that program.

At the time of the onsite portion of this audit, the facility did not have a mechanism in place to conduct a mental health evaluation of all known resident-on-resident abusers and offer treatment when deemed appropriate.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

### Interim Report Corrective Action:

1. Develop and implement a procedure to ensure all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility are offered medical and mental health evaluation and, as appropriate, treatment.

2. Develop and implement a procedure to ensure the evaluation and treatment for victims of sexual abuse include referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody.

3. Develop and implement a procedure to ensure a mental health evaluation is conducted of all known resident-on-resident abusers and offer treatment when deemed appropriate.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provisions (a), (b), and (h) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to these provisions: 1. The Director of Operations will update P-19 "Sexual Abuse/Assault Prevention and Intervention" to include a procedure to ensure all known resident-on-resident abusers are referred for a mental health evaluation and that treatment is offered when the mental health practitioner deems it is appropriate. The Director of Operations will update the form titled, "Initial Assessment/Re-Assessment PREA Screening" form to account for this update. 2. All Case Managers and Program Directors will be re-trained on this update. The Auditor's proposed methodology for reassessment was to review updated policy and procedures; review any referrals for services, if available; and confirm retraining. The agreed upon timeline for completing this corrective action was March 15, 2020.

On January 31, 2020, the PREA Coordinator/Director of Operations provided the auditor with a policy revision to P-19: Sexual Abuse/Assault Prevention and Intervention. This revision added, "Centre Inc. personnel adhere to PREA Standard 115.283 Ongoing medical and mental health care for sexual abuse victims and abusers. Case Managers and/or Program Directors are responsible for ensuring all known resident-on-resident abusers are referred for a mental health evaluation and that treatment is offered when the mental health practitioner deems it is appropriate. In applicable cases, the Case Manager or designee will complete the referral within 60 days of learning of such abuse history" (p. 14).

The auditor was provided a document establishing that the policy was reviewed with all case management staff on February 15, 2020. Further, a conversation with the Director of Operations revealed that this procedure is being reviewed on an on-going basis through staff supervision. Since the policy revision, there have been no eligible residents for this auditor to review, which was corroborated by a group email conversation with the case management staff and directors.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.286	Sexual abuse incident reviews
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.286: Sexual abuse incident reviews.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Reporting and Handling of Significant or Unusual Incidents SP-9 (reviewed 11/1/2018)</li> <li>d. Reporting and Handling of Significant or Unusual Incidents SP-9 (updated 1/29/2020)</li> <li>e. Documentation of criminal and administrative investigations</li> <li>f. Sexual abuse incident review documentation (SART Report)</li> </ul>
	<ul> <li>2. Interviews</li> <li>a. PREA Coordinator</li> <li>b. Facility Director of Designee</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>
	a. Observations during on-site review of physical plant Findings (By Provision): 115.286(a): During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section I(A) establishes that the Program Director "will serve as the PREA Compliance Officer. This staff person will be responsible to review all reports. Process all incidents with the Director of Operations – PREA Coordinator" (p. 1). Section II(D)(3)(g) establishes "[a] 'Report of Significant Incident' is completed and forwarded to the Director of Operations, Executive Director" for review (p. 9). Section II(I)(A)(2) further establishes that "[a]t the completion of the investigation, the staff investigator will complete the "Report of Significant Incident" and attach/compile all the documentation, including the investigative report, incident reports with disposition, medical and counseling evaluation findings, and recommendations for post release treatment, and place the original in the client's case file, and forward a copy to the Director of Operations or designee" (p. 14). The Facility also provided Staff Practices (SP-9): Reporting and Handling of Significant or Unusual Incidents. Section I establishes, "The Director of Operations will assign staff members to a Sexual Abuse Response Team (SART) for each incident involving potential sexual abuse and or harassment. Incidents involving possible employee standard of conduct violations (including volunteers and contractors) will have administrators and the employee's or department's manager assigned to the SART. Incidents involving residents without staff, volunteers and contractors will consist of contract discipate/file Devidential box in the optimeers and contractors will consist
	of assigned clinical staff, Residential Specialist II and managers/directors. The SART will complete a Sexual Abuse Response Team Report for each incident. The SART Report assesses for required aspects as outlined in PREA Standard 115.286" (p. 2). SP-9 further establishes, "[a]II qualifying critical incidents will be investigated by the Director of Operations or designee and will include a debriefing after each such incident. The investigation and debriefing shall include but not be limited to: a review of staff and client actions during the incident; a review of the incident's impact on staff and clients; a review of corrective actions taken and still needed; and plans for improvement to avoid another incident. The debriefing 142

process shall include coordination and feedback about the incident with designated staff of the facility/program as soon as possible after the incident" (p. 3). The facility reported that in the past 12 months, there was one criminal and/or administrative investigation of alleged sexual abuse completed at the facility.

During the onsite portion of this audit, this auditor review documentation of completed criminal and administrative investigations into the above-referenced investigation. This documentation included the formation of a Sexual Abuse Response Team and documentation that this team reviewed the incident at the conclusion of the investigation. This was demonstrated by inclusion of a document titled, "Sexual Abuse Response Team (SART) Report."

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision. The Facility has demonstrated that it conducts sexual abuse incident reviews at the conclusion of every criminal or administrative sexual abuse investigation.

## 115.286(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a "Report of Significant or Unusual Incident." The instructions on this form inform staff that "[a]II qualifying critical incidents will immediately be reported to and investigated by the Director of Operations or designee and will include a debriefing after each such incident." The "immediate report" referenced in this form is an immediate report of the allegation or incident itself. Responsive to this provision is the timeframe for a postinvestigation review of the incident.

A review of the criminal investigation packet referenced in provision (a) reveals that the State's Attorney's Office sent correspondence to the Facility of their intentions not to prosecute this allegation criminally. This was dated September 10, 2018. Additionally, notification of this result to the former resident was made on September 25, 2018 as evidenced by documentation within the investigation packet. However, the Sexual Abuse Response Team (SART) Report is undated and does not reference a date in which it occurred.

The Facility is unable to demonstrate that an incident review is conducted within 30 days of the conclusion of the criminal or administrative sexual abuse investigation.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

115.286(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Staff Practices (SP-9): Reporting and Handling of Significant or Unusual Incidents. Section I establishes, "The Director of Operations will assign staff members to a Sexual Abuse Response Team (SART) for each incident involving potential sexual abuse and or harassment. Incidents involving possible employee standard of conduct violations (including volunteers and contractors) will have administrators and the employee's or department's manager assigned to the SART. Incidents involving residents without staff, volunteers and contractors will consist of assigned clinical staff, Residential Specialist II and managers/directors."

A review of the criminal investigation packet referenced in provision (a) reveals that the SART was comprised of Facility level management, investigative staff, law enforcement personnel, and the PREA Coordinator. The PREA Coordinator reported that this SART was limited due to the nature of the allegation, but included the employee's supervisor.

During the onsite portion of the audit, this auditor interviewed the Facility Director. The Director reported that all incidents of sexual abuse are reviewed by the Program Manager, Director, Director of Operations, and Executive Director. The Facility Director informed this auditor that the facility does not have any medical or mental health practitioners on staff.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.286(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Staff Practices (SP-9): Reporting and Handling of Significant or Unusual Incidents. Section I establishes, "[a]II qualifying critical incidents will be investigated by the Director of Operations or designee and will include a debriefing after each such incident. The investigation and debriefing shall include but not be limited to: a review of staff and client actions during the incident; a review of the incident's impact on staff and clients; a review of corrective actions taken and still needed; and plans for improvement to avoid another incident. The debriefing process shall include coordination and feedback about the incident with designated staff of the facility/program as soon as possible after the incident" (p. 3).

A review of the criminal investigation packet referenced in provision (a) reveals that the SART includes the following review topics in its Sexual Abuse Response Team (SART) Report: 1) whether there are any recommendations for improvement of policy or practice; 2) whether the allegation and or incident was motivated by lesbian, gay, bisexual, transgender or intersex identification; 3) an examination of the area in the facility where the incident occurred to expose any potential physical barriers that may enable the abuse; 4) whether staffing levels were adequate in that area during all shifts; and 5) whether monitoring equipment/technology is sufficient to protect residents from sexual abuse and sexual harassment. As referenced above, this report was documented and included any recommendations for improvement. The Executive Director and PREA Coordinator were evidenced to be a part of the SART.

During the onsite portion of the audit, this auditor interviewed the Facility Director, PREA Coordinator (who also organizes the Incident Review Team). The Facility Director reported that the SART examines paragraphs (d)(1)-(d)(5) of this section. Additionally, the Director reported that in the event of any type of serious incident, the SART reviews the following: the impact on staff/clients, corrective action needed, review if policy and procedure was followed correctly, is there a need to initiate or revise policy or procedure, and a plan for improvement to avoid future incidents. The PREA Coordinator reported that the SART always prepares a report indicating its findings, including any determinations made pursuant to this standard. The PREA Coordinator also reported that he is always a member of the SART; additionally, once the review has been completed, he is responsible for ensuring that the facility follows through and implements any corrective action developed. During the interview with the PREA Coordinator, the PREA Coordinator reviewed and discussed a completed Report form that evidenced determinations made pursuant to paragraphs (d)(1)-(d)(5) of this provision.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

### 115.286(e):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with a completed SART Report from 2016 evidencing a recommendation that the involved staff needed to be retrained in how to conduct a pat-down search. The Report included the date and time in which the staff person completed that training.

A review of the criminal investigation packet referenced in provision (a) reveals that the SART Report identified that the alleged conduct occurred outside of the program, that the staff person was no longer employed at the facility, and that this behavior was isolated. The SART did not make any recommendations for improvements pursuant to paragraphs (d)(1)-(d)(5) as a result of that incident.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### Interim Report Corrective Action:

1. Develop protocol that allows the facility to demonstrate that it conducts a sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse investigation.

## Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provision (b) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will update SP-9 "Reporting and Handling of Significant or Unusual Incidents (including Critical Incidents)" policy and procedure to require the SART team to conduct and complete a sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse investigation. The protocol update and memorandum to all personnel communicating this update will occur by 3-15-20. The Auditor's proposed methodology for reassessment was to review policy and procedure updates and review SART team reports, if available. The agreed upon timeline for completing this corrective action was March 15, 2020.

On January 29, 2020, the PREA Coordinator/Director of Operations emailed this auditor a revised policy SP-9: Reporting and Handling of Significant or Unusual Incidents (including Critical Incidents), effective 1/29/2020. The following additions were added to this policy: "The SART team is also required to conduct and complete a sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse investigation . . . PREA - Sexual Abuse Response Team (SART) will conduct and complete a sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse incident review within 30 days of the conclusion of the criminal or administrative sexual abuse investigation" (p. 3-4). On March 13, 2020, the auditor conducted a telephone interview with the PREA Coordinator/Director of Operations. The Director of Operations reported that there are no new SART team reports to review as there have not been any critical incidents reported.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

115.287	Data collection			
	Auditor Overall Determination: Meets Standard			
	Auditor Discussion			
	<ul> <li>115.287: Data collection.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>c. Reporting and Handling of Significant or Unusual Incidents SP-9 (reviewed 11/1/2018)</li> <li>d. PREA Annual Report and Corresponding Agency Review (Cover Letter)</li> <li>e. Investigative Files</li> <li>2. Interviews</li> <li>a. PREA Coordinator</li> <li>b. Facility Director of Designee</li> <li>3. Site Review Observations:</li> <li>a. Observations during on-site review of physical plant</li> </ul>			
	<ul> <li>Findings (By Provision):</li> <li>115.287(a):</li> <li>During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention &amp; Intervention.</li> <li>Section I(C) establishes definitions for the following concepts: Non-consensual sexual act, abusive sexual contact, staff sexual misconduct, staff sexual harassment, sexual assault (rape), client sexual contact, client sexual harassment (p.4). P-19 additionally includes PREA definitions establishes in 28 C.F.R. 115.5 and 28 C.F.R. 115.6 (p. 4-6).</li> </ul>			
	The facility also provided this auditor with Reporting and Handling of Significant or Unusual Incidents SP-9. SP-9 establishes the collection of uniform data when completing the Report of Significant or Unusual Incident Form. Section II(A)(1) establishes, "[t]he staff person or person's involved or first becoming aware of a reportable incident must fully and comprehensively complete the Report of Significant Incident Report Form. The Report of Significant Incident must include but is not limited to: a. Facility/Program and Location of Incident;			
	<ul> <li>b. Incident Category;</li> <li>c. Date and time staff became aware of the incident being reported;</li> <li>d. Description of the incident in chronological order including: who (all person's involved &amp; or witnesses), what (clearly describe the incident being reported include all details, include facts), when (includes dates and times of events as applicable), where (include incident destination, full address, and specific location within a building or area if applicable), and how (if the factual basis of how something happened is known, it should be included);</li> <li>e. Indicate whether or not there was use of force and/or an exposure control incident, including whether or not universal precautions were followed;</li> <li>f. A description of any follow-up action taken and an indication of what must be completed</li> </ul>			

from that point forward;

g. List who was notified including Centre chain of command (Include date and time and form of notification), any outside authorities (law enforcement, ambulance, hospital, fire

department, other), and specific referral agent contact person (include the date and time of each notification);

h. Indicate whether or not the media has inquired about the situation; and

i. Signature, title of person and date and time of completion of report" (p. 3).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.287(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section II(I)(3) establishes, "[o]n or around January 1 of each year, the Director of Operations or designee will review the Significant Incident Reports, and tally statistics on the number of Non-consensual Sexual Acts, Abusive Sexual Contacts, Consensual Sexual Contacts, Staff Sexual Misconduct, and Sexual Harassment incidents. The Director of Operations will share/forward this information to its referral agencies and licensing authority oversight personnel as requested" (p. 14). The Facility also provided this auditor with a document titled, "PREA Assessment/Centre Inc.'s Residential Reentry Program located at 123 15th Street, Fargo, ND 58103." This report includes an aggregated report listing all substantiated, unsubstantiated, and unfounded sexual abuse allegations reported in the past 12 months. Attached to this report was the Facility's PREA Annual Report that had been completed. The document was dated, February 28, 2018.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.287(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with the Facility's PREA Annual Report. The annual report included aggregate information on the following types of incidents: 1) client-on-client non-consensual act (coercion), 2) client-on-client sexual assault, 3) client-on-client abusive sexual contact, 4) client-on-client consensual sexual contact, 5) client-on-client sexual harassment, 6) staff-onclient sexual harassment, 7) staff sexual misconduct, & 8) staff-on-client sexual assault.

During the onsite portion of the audit, the Facility provided this auditor with a monthly and annual utilization reports that tracked the daily population and total number of residents admitted and discharged.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision as the facility collects aggregated data necessary to answer the most recent version of the Survey of Sexual Violence conducted by the Department of Justice.

## 115.287(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section II(I)(A)(2)-(3) establishes, "[a]t the completion of the investigation, the staff investigator will complete the "Report of Significant Incident" and attach/compile all the documentation, including the investigative report incident reports with disposition medical and counseling evaluation findings, and recommendations for post release treatment, and place the original in the client's case file, and forward a copy to the Director of Operations or designee. On or around January 1 of each year, the Director of Operations or designee will review the Significant Incident Reports, and tally statistics on the number of Non-consensual Sexual Acts, Abusive Sexual Contacts, Consensual Sexual Contacts, Staff Sexual Misconduct, and Sexual Harassment incidents. The Director of Operations will share/forward this information to its referral agencies and licensing authority oversight personnel as requested" (p. 14).

A review of the criminal investigation packet referenced in provision 286(a) reveals that the facility maintains, reviews, and collects data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews. The investigation packet includes each of those items. Additionally, data from the investigation file was reported by the program in its 2018 PREA Annual Report.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant.

### 115.287(e):

During the pre-onsite portion of this audit, the Facility indicted that this standard was not applicable as the agency does not contract with other entities for the confinement of its residents.

During the onsite portion of the audit, this auditor interviewed the Executive Director of Centre, Inc. The Executive Director reported that Centre Inc. does not contract with other private or public entities for the confinement of its residents.

Based upon the review and analysis of all the available evidence, the auditor has determined that this provision is not applicable.

## 115.287(f):

During the pre-onsite portion of this audit, the Facility indicted that this standard was not applicable as the agency reported the Dept. of Justice has not requested agency data.

Based upon the review and analysis of all the available evidence, the auditor has determined that this provision is not applicable.

115.288	Data review for corrective action
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.288: Data review for corrective action.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>b. PREA Annual Report and Corresponding Agency Review (Cover Letter)</li> <li>c. PREA Annual Report and Corresponding Agency Review (dated 1/3/2020)</li> <li>d. Agency website</li> <li>2. Interviews</li> <li>a. PREA Coordinator</li> <li>b. Agency Head</li> <li>3. Site Review Observations:</li> </ul>
	<ul> <li>a. Observations during on-site review of physical plant</li> <li>Findings (By Provision):</li> <li>115.288(a):</li> <li>During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with the Facility's PREA Annual Report. The annual report included aggregate information on the following types of incidents: 1) client-on-client non-consensual act (coercion), 2) client-on-client sexual assault, 3) client-on-client abusive sexual contact, 4) client-on-client consensual sexual contact, 5) client-on-client sexual harassment, 6) staff-on-client sexual harassment, 7) staff sexual misconduct, &amp; 8) staff-on-client sexual assault. That information is reported a document, titled: "PREA Assessment/Centre Inc.'s Residential Program." The pertinent portion of this assessment features the following excerpt: "[i]n the past twelve-month period one (1) PREA allegation was reported and investigated. A SART team was assigned to this allegation. This assessment found that staff maintained fidelity to Policy and Procedure while investigating this incident."</li> </ul>
	During the onsite portion of this audit, the auditor interviewed the Agency Head and PREA Coordinator. The Executive Director of Centre Inc. reported that Centre's PREA Coordinator keeps statistics. Centre reviews, analyzes and discusses trends annually. Centre also evaluate each reported allegation to determine if policy and practice is sufficient or could be improved. Centre considers training needs as well during that assessment. The PREA Coordinator reported that on an annual basis the Director of Operations completes and reviews the agency's Significant Incident Report for category codes that correspond to incidents that would qualify as Sexual Abuse/Harassment. This data is then utilized to create the PREA Annual Report. If certain incident(s) become more prevalent then they would be targeted and analyzed to ensure proper corrective measures are in-tact and or need strengthening including protocol assessment. All Centre data is securely retained on password secured

computer data bases. The PREA Coordinator also reported that the Director of Operations completes Annual Reports and an Annual Assessment for each location statewide. The assessment accompanies the report and it assess any corrective actions taken to ensure on-going effectiveness. The PREA Coordinator informed this auditor that in the event the agency established any problem areas or corrective action, these items would be assessed on an

ongoing basis and included in the subsequent year's annual report.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant.

### 115.288(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and indicated that there were "[n]o corrective actions indicated in prior years." This auditor was able to corroborate this report by reviewing prior years' annual reports. However, although the agency has reported and sufficiently demonstrated that they evaluate key data pursuant to paragraph (a) of this standard, this provision requires that comparison be included in the current year's data and corrective actions with those prior years in addition to an assessment of the agency's progress in addressing sexual abuse. The comparison and the assessment must be included in the report.

A review of the Annual Report establishes that it contains the following excerpt: "[i]n the past twelve-month period one (1) PREA allegation was reported and investigated. A SART team was assigned to this allegation. This assessment found that staff maintained fidelity to Policy and Procedure while investigating this incident." A plain reading of this excerpt is that the agency conducted an assessment of that particular incident.

The annual report lacks a comparison of the current year's data with those from prior years and an assessment of the agency's progress in addressing sexual abuse.

Based upon the review and analysis of all the available evidence, and following a period of corrective action, the auditor has determined that the agency is fully compliant with this provision. Please see the below "Final Audit Report Reassessment" for review.

## 115.288(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided a link to the Agency's website: http://centreinc.org/PREA/. A review of this website reveals that it contains a link to Centre Inc.'s Annual PREA Reports and Assessments, as well as PREA audit reports and pertinent policies and procedures, MOUs, and informational notices.

During the onsite portion of the audit, this auditor interviewed the Agency Head. The Executive Director of Centre Inc. reported that he approves annual reports pursuant to this provision.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.288(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and reported that, "nothing [is] redacted." Comparing the 2018 Annual Report provided as part of this PREA audit to the 2018 Annual Reports available on the Agency's website evidences the same report. During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that only personal identifying information (PII) is not included and/or redacted from the annual report. The PREA Coordinator reported that nothing is redacted from the approved annual report prior to its publication on the Agency's website.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

Interim Report Corrective Action:

1. Ensure the annual report includes a comparison of the current year's data with those from prior years and an assessment of the agency's progress in addressing sexual abuse as required by paragraph (b) of this standard.

Final Audit Report Reassessment:

During the post-onsite audit portion of this audit, the auditor identified that the agency was not fully compliant with provision (b) of this standard. The Agency provided the auditor with a "response and corrective action plan" on October 21, 2019. The Agency and auditor developed the following corrective action plan with respect to this provision:

1. The Director of Operations will update future annual reports to include a comparison of the current year's data with those from prior years and include an assessment of the agency's progress in addressing sexual abuse.

The Auditor's proposed methodology for reassessment was to review the Facility's 2019 Annual PREA Report. The agreed upon timeline for completing this corrective action was March 15, 2020.

On January 6, 2020, the PREA Coordinator/Director of Operations provided this auditor with the 2019 PREA Assessment, dated January 3, 2020. The assessment includes a review of current year's data with prior years to ensure data "will continue to be assessed and compared to past data to ensure trends are being identified and progress is being made with addressing and combating sexual abuse" (p. 1-2).

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency has been able to remedy any previously reported deficiency and is fully compliant with this standard.

9	Data storage, publication, and destruction
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.289: Data storage, publication, and destruction.</li> <li>The following evidence was analyzed in making the compliance determination: <ol> <li>Documents: (Policies, directives, forms, files, records, etc.)</li> <li>Centre, Inc. Pre-Audit Questionnaire (PAQ) responses</li> <li>Sexual Abuse/Assault Prevention &amp; Intervention Policy P-19 (effective 5/4/2019)</li> <li>Information Practices, Records, Retention and Data: Statistics, Outcome Measures and Agency Cooperation SP-6 (reviewed 11/1/2018)</li> <li>PREA Annual Report and Corresponding Agency Review (Cover Letter)</li> <li>Agency website</li> <li>Historical data since August 20, 2012</li> <li>Interviews</li> <li>PREA Coordinator</li> <li>Site Review Observations:</li> <li>Observations during on-site review of physical plant</li> </ol> </li> </ul>
	Findings (By Provision): 115.289(a): During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Policy P-19: Sexual Abuse/Assault Prevention & Intervention. Section II(I)(A) establishes, "[a]II case records associated with claims of sexual abuse, including incident reports, investigative reports, client information, case disposition, medical and counseling evaluation findings, and recommendations for post-release treatment and or counseling will be retained in accordance with Centre's record retention policy" (p. 14). The facility also provided this auditor with Staff Practices 6: Information Practices, Records, Retention and Data: Statistics, Outcome Measures and Agency Cooperation. Section I(A) establishes "Centre generated data is safeguarded from unauthorized and improper disclosure and the computerized portion of our information system ensures confidentiality. Unauthorized disclosure may result in disciplinary sanctions up to and including termination. Unauthorized disclosure may also result in criminal or civil penalties. Administrative, Managerial and case management staff are responsible for updating, storing and retrieving client statistics" (p. 2).
	During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that all Centre data is securely retained on password secured computer data bases. While onsite, this auditor observed inactive staff computers. Each computer observed required a username and password to navigate. Additionally, during the entire course of this audit (pre/onsite/post), sensitive documentation was sent to this auditor using the Online Audit System or through encrypted emails.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

115.289(b):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and reported that agency policy requires that aggregated sexual abuse data from facilities under its direct control . . . be made readily available to the public at least annually through its website. The facility reported its website to be http://centreinc.org/PREA/.

A review of this website reveals that it contains a link to Centre Inc.'s Annual PREA Reports and Assessments, as well as PREA audit reports that contain aggregated sexual abuse data and pertinent policies and procedures, MOUs, and informational notices.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

## 115.289(c):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and indicated that before making aggregated sexual abuse data publicly available, the agency removes all personal identifiers. A review of the agency's website (www.centre.org) and the annual reports publicly available, this auditor was able to confirm that personal identifiers have been removed.

During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. The PREA Coordinator reported that only personal identifying information (PII) is not included and/or redacted from the annual report.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

#### 115.289(d):

During the pre-onsite portion of this audit, the Facility indicted compliance with this provision and provided this auditor with Staff Practices 6: Information Practices, Records, Retention and Data: Statistics, Outcome Measures and Agency Cooperation. Section I(C) establishes, "[t] he agency maintains sexual abuse data collected pursuant to §115.287 for at least 10 years after the date of initial collection, unless federal, state, or local law requires otherwise" (p. 6).

During the onsite portion of the audit, this auditor interviewed the PREA Coordinator. This auditor requested to see sexual abuse data collected pursuant to § 115.287 since August 20, 2012. The PREA Coordinator displayed annual reports dating back to that time on his password-protected computer.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is compliant with this provision.

5.401	Frequency and scope of audits
	Auditor Overall Determination: Meets Standard
	Auditor Discussion
	<ul> <li>115.401: Frequency and scope of audits.</li> <li>The following evidence was analyzed in making the compliance determination:</li> <li>1. Documents: (Policies, directives, forms, files, records, etc.)</li> <li>a. Centre, Inc. Website: http://centreinc.org/PREA/</li> <li>b. Prior PREA Audit Reports</li> <li>2. Pre/Onsite/Post-Audit Observations</li> <li>a. General observations during the audit process</li> </ul>
	Findings (By Provision):
	115.401(a): A review of the agency's website and prior Final Audit Reports revealed that the agency has four community confinement facilities (one in Mandan North Dakota, one in Grand Forks North Dakota, and two in Fargo North Dakota). Additionally, the agency also has two day programs, one in Grand Forks North Dakota and another in Mandan North Dakota.
	Previously this facility was audited in conjunction with the 3501 Westrac Facility (female unit) on September 7, 2016, which began the three-year audit period. The onsite portion of this current audit began on July 22, 2019. The Mandan Residential Re-entry Centre Final Audit Report completed on August 28, 2017. The Grand Forks Residential Transition Program Final Audit Report was completed on August 1, 2018.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision. During the prior three-year audit period, the agency ensured that each facility it operates was audited at least once.
	115.401(b): A review of the agency's website and prior Final Audit Reports revealed that the agency has four community confinement facilities (one in Mandan North Dakota, one in Grand Forks North Dakota, and two in Fargo North Dakota). One-third of its programs would equate to one program per year over the course of the three-year audit cycle. As delineated above (see discussion of 115.401(a), the agency ensured that one program was audited each year during the prior three-year period.
	Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.
	115.401(h): During the onsite portion of this audit, this auditor had access to, and the ability to observe, all

During the onsite portion of this audit, this auditor had access to, and the ability to observe, all areas of the audited facility. The facility provided this auditor with unfettered access to the facility and its staff and residents.

Based upon the review and analysis of all the available evidence, the auditor has determined

that the agency is fully compliant with this provision.

# 115.401(i):

During the pre-audit, onsite, and post-onsite portion of this audit this auditor was permitted to request and received copies of any relevant documents that this auditor requested, including but not limited to: facility logs, resident files, personnel files, policy and procedure manuals, postings, resident handbooks, intake and classification documents, etc.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

# 115.401(m):

During the onsite portion of this audit this auditor was permitted to conduct private interviews with residents and staff at various locations throughout the facility. The rooms chosen were confirmed to not have video or voice recording capabilities.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

# 115.401(n):

During the pre-audit potion of this audit residents were permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel.

While onsite this auditor asked all residents interviewed whether they were made aware of and saw this auditor's notices that were displayed throughout the facility. All residents interviewed informed this auditor that the postings have been displayed for months. Additionally, the residents informed me that staff at the facility provide envelopes and stamps free of charge and that outgoing mail is not screened. This auditor also interviewed a direct care staff that was responsible for resident mail. This staff person reported that the residents can have access to envelopes and stamps free of charge and that any outgoing mail is left in an outgoing mail box for a United States Postal Services carrier to collect the next business day. This staff person informed this auditor that outgoing mail is not screen and any letters to this auditor would have been treated the same way.

Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision.

Audit contents and findings
Auditor Overall Determination: Meets Standard
Auditor Discussion
115.403: Audit contents and findings. The following evidence was analyzed in making the compliance determination:
1. Documents: (Policies, directives, forms, files, records, etc.)
a. Centre, Inc. Website: http://centreinc.org/PREA/
b. Prior PREA Audit Reports
2. Interviews a. PREA Coordinator
Findings (Dy Drovision)
Findings (By Provision): 115.403(f):
A review of the Agency's website reveals that all three Final Audit Reports were posted to its website within 90 days of its issuance by the auditor. Centre, Inc. has an agency website (www.centreinc.org) and has a page dedicated to the posting or PREA-related information (www.centreinc.org/prea/).
The Fargo Male and Female Units Final Audit Report completed September 7, 2016 is locate at the following address: http://centreinc.org/wp-content/uploads/2015/05/Centre-IncFinal- PREA -2016.pdf.
The Mandan Residential Re-entry Centre Final Audit Report completed on August 28, 2017 is located at the following address: http://centreinc.org/wp-content/uploads/2017/09/Centre-Inc. Mandan-201 7-PREA-Report.pdf.
The Grand Forks Residential Transition Program Final Audit Report completed on August 1, 2018 is located at the following address: http://centreinc.org/wp-content/uploads/2018/11/Centre-IncGrand-Fork s-Transition-Final-PREA-Audit-Report-2018.pdf.
During the onsite portion of this audit, this auditor interviewed the PREA Coordinator informed this auditor that all Final Audit Reports are immediately posted on Centre's website.
Based upon the review and analysis of all the available evidence, the auditor has determined that the agency is fully compliant with this provision. The agency has a dedicated PREA page on its agency website that makes available not only Final Audit Report to the general public but also memorandums of understanding with various local police departments, policy and procedures, relevant PREA notices, and its Annual Report.

115.211 (a)	Zero tolerance of sexual abuse and sexual harassment; PREA coordinator		
	Does the agency have a written policy mandating zero tolerance toward all forms of sexual abuse and sexual harassment?	yes	
	Does the written policy outline the agency's approach to preventing, detecting, and responding to sexual abuse and sexual harassment?	yes	

115.211 (b)	Zero tolerance of sexual abuse and sexual harassment; PREA coordinator		
	Has the agency employed or designated an agency-wide PREA Coordinator?	yes	
	Is the PREA Coordinator position in the upper-level of the agency hierarchy?	yes	
	Does the PREA Coordinator have sufficient time and authority to develop, implement, and oversee agency efforts to comply with the PREA standards in all of its community confinement facilities?	yes	

115.212 (a)	Contracting with other entities for the confinement of residents		
	If this agency is public and it contracts for the confinement of its residents with private agencies or other entities, including other government agencies, has the agency included the entity's obligation to adopt and comply with the PREA standards in any new contract or contract renewal signed on or after August 20, 2012? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.)	na	

115.212 (b)	Contracting with other entities for the confinement of residents		
	Does any new contract or contract renewal signed on or after August 20, 2012 provide for agency contract monitoring to ensure that the contractor is complying with the PREA standards? (N/A if the agency does not contract with private agencies or other entities for the confinement of residents.)	na	

115.212 (c)	Contracting with other entities for the confinement of residents	
	If the agency has entered into a contract with an entity that fails to comply with the PREA standards, did the agency do so only in emergency circumstances after making all reasonable attempts to find a PREA compliant private agency or other entity to confine residents? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.)	na
	In such a case, does the agency document its unsuccessful attempts to find an entity in compliance with the standards? (N/A if the agency has not entered into a contract with an entity that fails to comply with the PREA standards.)	na

115.213 (a)	Supervision and monitoring	
	Does the facility have a documented staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring to protect residents against sexual abuse?	yes
	Does the agency document for each facility a staffing plan that provides for adequate levels of staffing and, where applicable, video monitoring, to protect residents against sexual abuse?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The physical layout of each facility?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The composition of the resident population?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: The prevalence of substantiated and unsubstantiated incidents of sexual abuse?	yes
	In calculating adequate staffing levels and determining the need for video monitoring, does the staffing plan take into consideration: Any other relevant factors?	yes

115.213 (b)	Supervision and monitoring	
	In circumstances where the staffing plan is not complied with, does the facility document and justify all deviations from the plan? (NA if no deviations from staffing plan.)	yes

115.213 (c)	Supervision and monitoring	
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the staffing plan established pursuant to paragraph (a) of this section?	yes
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to prevailing staffing patterns?	yes
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the facility's deployment of video monitoring systems and other monitoring technologies?	yes
	In the past 12 months, has the facility assessed, determined, and documented whether adjustments are needed to the resources the facility has available to commit to ensure adequate staffing levels?	yes

115.215 (a)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from conducting any cross-gender strip searches or cross-gender visual body cavity searches, except in exigent circumstances or by medical practitioners?	yes

115.215 (b)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from conducting cross-gender pat-down searches of female residents, except in exigent circumstances? (N/A if less than 50 residents)	yes
	Does the facility always refrain from restricting female residents' access to regularly available programming or other outside opportunities in order to comply with this provision? (N/A if less than 50 residents)	yes

115.215 (c)	Limits to cross-gender viewing and searches	
	Does the facility document all cross-gender strip searches and cross- gender visual body cavity searches?	yes
	Does the facility document all cross-gender pat-down searches of female residents?	yes

115.215 (d)	Limits to cross-gender viewing and searches	
	Does the facility have policies that enable residents to shower, perform bodily functions, and change clothing without non-medical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks?	yes
	Does the facility have procedures that enable residents to shower, perform bodily functions, and change clothing without non-medical staff of the opposite gender viewing their breasts, buttocks, or genitalia, except in exigent circumstances or when such viewing is incidental to routine cell checks?	yes

115.215 (e)	Limits to cross-gender viewing and searches	
	Does the facility always refrain from searching or physically examining transgender or intersex residents for the sole purpose of determining the resident's genital status?	yes
	If the resident's genital status is unknown, does the facility determine genital status during conversations with the resident, by reviewing medical records, or, if necessary, by learning that information as part of a broader medical examination conducted in private by a medical practitioner?	yes

115.215 (f)	Limits to cross-gender viewing and searches	
	Does the facility/agency train security staff in how to conduct cross- gender pat down searches in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?	yes
	Does the facility/agency train security staff in how to conduct searches of transgender and intersex residents in a professional and respectful manner, and in the least intrusive manner possible, consistent with security needs?	yes

115.216 (a)	Residents with disabilities and residents who are limited English proficient
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Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are deaf or hard of hearing?	yes
Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who are blind or have low vision?	yes
Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have intellectual disabilities?	yes
Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have psychiatric disabilities?	yes
Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Residents who have speech disabilities?	yes
Does the agency take appropriate steps to ensure that residents with disabilities have an equal opportunity to participate in or benefit from all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment, including: Other (if "other," please explain in overall determination notes.)	yes
Do such steps include, when necessary, ensuring effective communication with residents who are deaf or hard of hearing?	yes
Do such steps include, when necessary, providing access to interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?	yes
Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have intellectual disabilities?	yes

Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Have limited reading skills?	yes
Does the agency ensure that written materials are provided in formats or through methods that ensure effective communication with residents with disabilities including residents who: Who are blind or have low vision?	yes

115.216 (b)	Residents with disabilities and residents who are limited English proficient	
	Does the agency take reasonable steps to ensure meaningful access to all aspects of the agency's efforts to prevent, detect, and respond to sexual abuse and sexual harassment to residents who are limited English proficient?	yes
	Do these steps include providing interpreters who can interpret effectively, accurately, and impartially, both receptively and expressively, using any necessary specialized vocabulary?	yes

115.216 (c)	Residents with disabilities and residents who are limited English proficient	
	Does the agency always refrain from relying on resident interpreters, resident readers, or other types of resident assistants except in limited circumstances where an extended delay in obtaining an effective interpreter could compromise the resident's safety, the performance of first-response duties under §115.264, or the investigation of the resident's allegations?	yes

115.217 (a)	Hiring and promotion decisions	
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?	yes
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?	yes
	Does the agency prohibit the hiring or promotion of anyone who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the two questions immediately above ?	yes
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has engaged in sexual abuse in a prison, jail, lockup, community confinement facility, juvenile facility, or other institution (as defined in 42 U.S.C. 1997)?	yes
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has been convicted of engaging or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?	yes
	Does the agency prohibit the enlistment of the services of any contractor who may have contact with residents who: Has been civilly or administratively adjudicated to have engaged in the activity described in the two questions immediately above ?	yes

115.217 (b)	Hiring and promotion decisions	
	Does the agency consider any incidents of sexual harassment in determining whether to hire or promote anyone who may have contact with residents?	yes

115.217 (c)	Hiring and promotion decisions	
	Before hiring new employees who may have contact with residents, does the agency: Perform a criminal background records check?	yes
	Before hiring new employees who may have contact with residents, does the agency, consistent with Federal, State, and local law, make its best efforts to contact all prior institutional employers for information on substantiated allegations of sexual abuse or any resignation during a pending investigation of an allegation of sexual abuse?	yes

115.217 (d)	Hiring and promotion decisions	
	Does the agency perform a criminal background records check before enlisting the services of any contractor who may have contact with residents?	yes

115.217 (e)	Hiring and promotion decisions	
	Does the agency either conduct criminal background records checks at least every five years of current employees and contractors who may have contact with residents or have in place a system for otherwise capturing such information for current employees?	yes

115.217 (f)	Hiring and promotion decisions	
	Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in written applications or interviews for hiring or promotions?	yes
	Does the agency ask all applicants and employees who may have contact with residents directly about previous misconduct described in paragraph (a) of this section in any interviews or written self-evaluations conducted as part of reviews of current employees?	yes
	Does the agency impose upon employees a continuing affirmative duty to disclose any such misconduct?	yes

115.217 (g)	Hiring and promotion decisions	
	Does the agency consider material omissions regarding such misconduct, or the provision of materially false information, grounds for termination?	yes

115.217 (h)	Hiring and promotion decisions	
	Does the agency provide information on substantiated allegations of sexual abuse or sexual harassment involving a former employee upon receiving a request from an institutional employer for whom such employee has applied to work? (N/A if providing information on substantiated allegations of sexual abuse or sexual harassment involving a former employee is prohibited by law.)	yes

115.218 (a)	Upgrades to facilities and technology	
	If the agency designed or acquired any new facility or planned any substantial expansion or modification of existing facilities, did the agency consider the effect of the design, acquisition, expansion, or modification upon the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not acquired a new facility or made a substantial expansion to existing facilities since August 20, 2012 or since the last PREA audit, whichever is later.)	na

115.218 (b)	Upgrades to facilities and technology	
	If the agency installed or updated a video monitoring system, electronic surveillance system, or other monitoring technology, did the agency consider how such technology may enhance the agency's ability to protect residents from sexual abuse? (N/A if agency/facility has not installed or updated any video monitoring system, electronic surveillance system, or other monitoring technology since August 20, 2012 or since the last PREA audit, whichever is later.)	yes

115.221 (a)	Evidence protocol and forensic medical examinations	
	If the agency is responsible for investigating allegations of sexual abuse, does the agency follow a uniform evidence protocol that maximizes the potential for obtaining usable physical evidence for administrative proceedings and criminal prosecutions? (N/A if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	na

115.221 (b)	Evidence protocol and forensic medical examinations	
	Is this protocol developmentally appropriate for youth where applicable? (NA if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	na
	Is this protocol, as appropriate, adapted from or otherwise based on the most recent edition of the U.S. Department of Justice's Office on Violence Against Women publication, "A National Protocol for Sexual Assault Medical Forensic Examinations, Adults/Adolescents," or similarly comprehensive and authoritative protocols developed after 2011? (NA if the agency/facility is not responsible for conducting any form of criminal or administrative sexual abuse investigations.)	na

115.221 (c)	Evidence protocol and forensic medical examinations	
	Does the agency offer all victims of sexual abuse access to forensic medical examinations, whether on-site or at an outside facility, without financial cost, where evidentiarily or medically appropriate?	yes
	Are such examinations performed by Sexual Assault Forensic Examiners (SAFEs) or Sexual Assault Nurse Examiners (SANEs) where possible?	yes
	If SAFEs or SANEs cannot be made available, is the examination performed by other qualified medical practitioners (they must have been specifically trained to conduct sexual assault forensic exams)?	yes
	Has the agency documented its efforts to provide SAFEs or SANEs?	yes

115.221 (d)	Evidence protocol and forensic medical examinations	
	Does the agency attempt to make available to the victim a victim advocate from a rape crisis center?	yes
	If a rape crisis center is not available to provide victim advocate services, does the agency make available to provide these services a qualified staff member from a community-based organization, or a qualified agency staff member?	yes
	Has the agency documented its efforts to secure services from rape crisis centers?	yes

115.221 (e)	Evidence protocol and forensic medical examinations	
	As requested by the victim, does the victim advocate, qualified agency staff member, or qualified community-based organization staff member accompany and support the victim through the forensic medical examination process and investigatory interviews?	yes
	As requested by the victim, does this person provide emotional support, crisis intervention, information, and referrals?	yes

115.221 (f)	Evidence protocol and forensic medical examinations	
	If the agency itself is not responsible for investigating allegations of sexual abuse, has the agency requested that the investigating agency follow the requirements of paragraphs (a) through (e) of this section? (N/A if the agency/facility is responsible for conducting criminal AND administrative sexual abuse investigations.)	yes

115.221 (h)	Evidence protocol and forensic medical examinations	
	If the agency uses a qualified agency staff member or a qualified community-based staff member for the purposes of this section, has the individual been screened for appropriateness to serve in this role and received education concerning sexual assault and forensic examination issues in general? (N/A if agency attempts to make a victim advocate from a rape crisis center available to victims per 115.221(d) above).	na

115.222 (a)	Policies to ensure referrals of allegations for investigations	
	Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual abuse?	yes
	Does the agency ensure an administrative or criminal investigation is completed for all allegations of sexual harassment?	yes

115.222 (b)	Policies to ensure referrals of allegations for investigations	
	Does the agency have a policy in place to ensure that allegations of sexual abuse or sexual harassment are referred for investigation to an agency with the legal authority to conduct criminal investigations, unless the allegation does not involve potentially criminal behavior?	yes
	Has the agency published such policy on its website or, if it does not have one, made the policy available through other means?	yes
	Does the agency document all such referrals?	yes

115.222 (c)	Policies to ensure referrals of allegations for investigations	
	If a separate entity is responsible for conducting criminal investigations, does the policy describe the responsibilities of both the agency and the investigating entity? (N/A if the agency/facility is responsible for conducting criminal investigations. See 115.221(a).)	yes

115.231 (a)	Employee training	
	Does the agency train all employees who may have contact with residents on: Its zero-tolerance policy for sexual abuse and sexual harassment?	yes
	Does the agency train all employees who may have contact with residents on: How to fulfill their responsibilities under agency sexual abuse and sexual harassment prevention, detection, reporting, and response policies and procedures?	yes
	Does the agency train all employees who may have contact with residents on: Residents' right to be free from sexual abuse and sexual harassment?	yes
	Does the agency train all employees who may have contact with residents on: The right of residents and employees to be free from retaliation for reporting sexual abuse and sexual harassment?	yes
	Does the agency train all employees who may have contact with residents on: The dynamics of sexual abuse and sexual harassment in confinement?	yes
	Does the agency train all employees who may have contact with residents on: The common reactions of sexual abuse and sexual harassment victims?	yes
	Does the agency train all employees who may have contact with residents on: How to detect and respond to signs of threatened and actual sexual abuse?	yes
	Does the agency train all employees who may have contact with residents on: How to avoid inappropriate relationships with residents?	yes
	Does the agency train all employees who may have contact with residents on: How to communicate effectively and professionally with residents, including lesbian, gay, bisexual, transgender, intersex, or gender nonconforming residents?	yes
	Does the agency train all employees who may have contact with residents on: How to comply with relevant laws related to mandatory reporting of sexual abuse to outside authorities?	yes

115.231 (b)	Employee training	
	Is such training tailored to the gender of the residents at the employee's facility?	yes
	Have employees received additional training if reassigned from a facility that houses only male residents to a facility that houses only female residents, or vice versa?	yes

115.231 (c)	Employee training	
	Have all current employees who may have contact with residents received such training?	yes
	Does the agency provide each employee with refresher training every two years to ensure that all employees know the agency's current sexual abuse and sexual harassment policies and procedures?	yes
	In years in which an employee does not receive refresher training, does the agency provide refresher information on current sexual abuse and sexual harassment policies?	yes

115.231 (d)	Employee training	
	Does the agency document, through employee signature or electronic verification, that employees understand the training they have received?	yes

115.232 (a)	Volunteer and contractor training	
	Has the agency ensured that all volunteers and contractors who have contact with residents have been trained on their responsibilities under the agency's sexual abuse and sexual harassment prevention, detection, and response policies and procedures?	yes

115.232 (b)	Volunteer and contractor training	
	Have all volunteers and contractors who have contact with residents been notified of the agency's zero-tolerance policy regarding sexual abuse and sexual harassment and informed how to report such incidents (the level and type of training provided to volunteers and contractors shall be based on the services they provide and level of contact they have with residents)?	yes

115.232 (c)	Volunteer and contractor training	
	Does the agency maintain documentation confirming that volunteers and contractors understand the training they have received?	yes

115.233 (a)	Resident education	
	During intake, do residents receive information explaining: The agency's zero-tolerance policy regarding sexual abuse and sexual harassment?	yes
	During intake, do residents receive information explaining: How to report incidents or suspicions of sexual abuse or sexual harassment?	yes
	During intake, do residents receive information explaining: Their rights to be free from sexual abuse and sexual harassment?	yes
	During intake, do residents receive information explaining: Their rights to be free from retaliation for reporting such incidents?	yes
	During intake, do residents receive information regarding agency policies and procedures for responding to such incidents?	yes

115.233 (b)	Resident education	
	Does the agency provide refresher information whenever a resident is transferred to a different facility?	yes

115.233 (c)	Resident education	
	Does the agency provide resident education in formats accessible to all residents, including those who: Are limited English proficient?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are deaf?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are visually impaired?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Are otherwise disabled?	yes
	Does the agency provide resident education in formats accessible to all residents, including those who: Have limited reading skills?	yes

115.233 (d)	Resident education	
	Does the agency maintain documentation of resident participation in these education sessions?	yes

115.233 (e)	Resident education	
	In addition to providing such education, does the agency ensure that key information is continuously and readily available or visible to residents through posters, resident handbooks, or other written formats?	yes

115.234 (a)	Specialized training: Investigations	
	In addition to the general training provided to all employees pursuant to §115.231, does the agency ensure that, to the extent the agency itself conducts sexual abuse investigations, its investigators receive training in conducting such investigations in confinement settings? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes

115.234 (b)	Specialized training: Investigations	
	Does this specialized training include: Techniques for interviewing sexual abuse victims?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: Proper use of Miranda and Garrity warnings?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: Sexual abuse evidence collection in confinement settings?(N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes
	Does this specialized training include: The criteria and evidence required to substantiate a case for administrative action or prosecution referral? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a)).	yes

115.234 (c)	Specialized training: Investigations	
	Does the agency maintain documentation that agency investigators have completed the required specialized training in conducting sexual abuse investigations? (N/A if the agency does not conduct any form of criminal or administrative sexual abuse investigations. See 115.221(a).)	yes

115.235 (a)	Specialized training: Medical and mental health care	
	Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to detect and assess signs of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na
	Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to preserve physical evidence of sexual abuse? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na
	Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How to respond effectively and professionally to victims of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na
	Does the agency ensure that all full- and part-time medical and mental health care practitioners who work regularly in its facilities have been trained in: How and to whom to report allegations or suspicions of sexual abuse and sexual harassment? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na

115.235 (b)	Specialized training: Medical and mental health care	
	If medical staff employed by the agency conduct forensic examinations, do such medical staff receive appropriate training to conduct such examinations? (N/A if agency does not employ medical staff or the medical staff employed by the agency do not conduct forensic exams.)	na

115.235 (c)	Specialized training: Medical and mental health care	
	Does the agency maintain documentation that medical and mental health practitioners have received the training referenced in this standard either from the agency or elsewhere? (N/A if the agency does not have any full- or part-time medical or mental health care practitioners who work regularly in its facilities.)	na

115.235 (d)	Specialized training: Medical and mental health care	
	Do medical and mental health care practitioners employed by the agency also receive training mandated for employees by §115.231? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	na
	Do medical and mental health care practitioners contracted by and volunteering for the agency also receive training mandated for contractors and volunteers by §115.232? (N/A for circumstances in which a particular status (employee or contractor/volunteer) does not apply.)	na

115.241 (a)	Screening for risk of victimization and abusiveness	
	Are all residents assessed during an intake screening for their risk of being sexually abused by other residents or sexually abusive toward other residents?	yes
	Are all residents assessed upon transfer to another facility for their risk of being sexually abused by other residents or sexually abusive toward other residents?	yes

115.241 (b)	Screening for risk of victimization and abusiveness	
	Do intake screenings ordinarily take place within 72 hours of arrival at the facility?	yes

115.241 (c)	Screening for risk of victimization and abusiveness	
	Are all PREA screening assessments conducted using an objective screening instrument?	yes

115.241 (d)	Screening for risk of victimization and abusiveness	
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has a mental, physical, or developmental disability?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The age of the resident?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The physical build of the resident?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously been incarcerated?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident's criminal history is exclusively nonviolent?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has prior convictions for sex offenses against an adult or child?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident is or is perceived to be gay, lesbian, bisexual, transgender, intersex, or gender nonconforming (the facility affirmatively asks the resident about his/her sexual orientation and gender identity AND makes a subjective determination based on the screener's perception whether the resident is gender non-conforming or otherwise may be perceived to be LGBTI)?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: Whether the resident has previously experienced sexual victimization?	yes
	Does the intake screening consider, at a minimum, the following criteria to assess residents for risk of sexual victimization: The resident's own perception of vulnerability?	yes

115.241 (e)	Screening for risk of victimization and abusiveness	
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior acts of sexual abuse?	yes
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: prior convictions for violent offenses?	yes
	In assessing residents for risk of being sexually abusive, does the initial PREA risk screening consider, when known to the agency: history of prior institutional violence or sexual abuse?	yes

115.241 (f)	Screening for risk of victimization and abusiveness	
	Within a set time period not more than 30 days from the resident's arrival at the facility, does the facility reassess the resident's risk of victimization or abusiveness based upon any additional, relevant information received by the facility since the intake screening?	yes

115.241 (g)	Screening for risk of victimization and abusiveness	
	Does the facility reassess a resident's risk level when warranted due to a: Referral?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Request?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Incident of sexual abuse?	yes
	Does the facility reassess a resident's risk level when warranted due to a: Receipt of additional information that bears on the resident's risk of sexual victimization or abusiveness?	yes

115.241 (h)	Screening for risk of victimization and abusiveness	
	Is it the case that residents are not ever disciplined for refusing to answer, or for not disclosing complete information in response to, questions asked pursuant to paragraphs (d)(1), (d)(7), (d)(8), or (d)(9) of this section?	yes

115.241 (i)	Screening for risk of victimization and abusiveness	
	Has the agency implemented appropriate controls on the dissemination within the facility of responses to questions asked pursuant to this standard in order to ensure that sensitive information is not exploited to the resident's detriment by staff or other residents?	yes

115.242 (a)	Use of screening information	
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Housing Assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Bed assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Work Assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Education Assignments?	yes
	Does the agency use information from the risk screening required by § 115.241, with the goal of keeping separate those residents at high risk of being sexually victimized from those at high risk of being sexually abusive, to inform: Program Assignments?	yes

115.242 (b)	Use of screening information	
	Does the agency make individualized determinations about how to ensure the safety of each resident?	yes

115.242 (c)	Use of screening information	
	When deciding whether to assign a transgender or intersex resident to a facility for male or female residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems (NOTE: if an agency by policy or practice assigns residents to a male or female facility on the basis of anatomy alone, that agency is not in compliance with this standard)?	yes
	When making housing or other program assignments for transgender or intersex residents, does the agency consider on a case-by-case basis whether a placement would ensure the resident's health and safety, and whether a placement would present management or security problems?	yes

115.242 (d)	Use of screening information	
	Are each transgender or intersex resident's own views with respect to his or her own safety given serious consideration when making facility and housing placement decisions and programming assignments?	yes

115.242 (e)	Use of screening information	
	Are transgender and intersex residents given the opportunity to shower separately from other residents?	yes

115.242 (f)	Use of screening information	
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: lesbian, gay, and bisexual residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: transgender residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes
	Unless placement is in a dedicated facility, unit, or wing established in connection with a consent decree, legal settlement, or legal judgment for the purpose of protecting lesbian, gay, bisexual, transgender, or intersex residents, does the agency always refrain from placing: intersex residents in dedicated facilities, units, or wings solely on the basis of such identification or status? (N/A if the agency has a dedicated facility, unit, or wing solely for the placement of LGBT or I residents pursuant to a consent decree, legal settlement, or legal judgement.)	yes

115.251 (a)	Resident reporting	
	Does the agency provide multiple internal ways for residents to privately report: Sexual abuse and sexual harassment?	yes
	Does the agency provide multiple internal ways for residents to privately report: Retaliation by other residents or staff for reporting sexual abuse and sexual harassment?	yes
	Does the agency provide multiple internal ways for residents to privately report: Staff neglect or violation of responsibilities that may have contributed to such incidents?	yes

115.251 (b)	Resident reporting	
	Does the agency also provide at least one way for residents to report sexual abuse or sexual harassment to a public or private entity or office that is not part of the agency?	yes
	Is that private entity or office able to receive and immediately forward resident reports of sexual abuse and sexual harassment to agency officials?	yes
	Does that private entity or office allow the resident to remain anonymous upon request?	yes

115.251 (c)	Resident reporting	
	Do staff members accept reports of sexual abuse and sexual harassment made verbally, in writing, anonymously, and from third parties?	yes
	Do staff members promptly document any verbal reports of sexual abuse and sexual harassment?	yes

115.251 (d)	Resident reporting	
	Does the agency provide a method for staff to privately report sexual abuse and sexual harassment of residents?	yes

115.252 (a)	Exhaustion of administrative remedies	
	Is the agency exempt from this standard? NOTE: The agency is exempt ONLY if it does not have administrative procedures to address resident grievances regarding sexual abuse. This does not mean the agency is exempt simply because a resident does not have to or is not ordinarily expected to submit a grievance to report sexual abuse. This means that as a matter of explicit policy, the agency does not have an administrative remedies process to address sexual abuse.	no

115.252 (b)	Exhaustion of administrative remedies	
	Does the agency permit residents to submit a grievance regarding an allegation of sexual abuse without any type of time limits? (The agency may apply otherwise-applicable time limits to any portion of a grievance that does not allege an incident of sexual abuse.) (N/A if agency is exempt from this standard.)	yes
	Does the agency always refrain from requiring a resident to use any informal grievance process, or to otherwise attempt to resolve with staff, an alleged incident of sexual abuse? (N/A if agency is exempt from this standard.)	yes

115.252 (c)	Exhaustion of administrative remedies	
	Does the agency ensure that: a resident who alleges sexual abuse may submit a grievance without submitting it to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)	yes
	Does the agency ensure that: such grievance is not referred to a staff member who is the subject of the complaint? (N/A if agency is exempt from this standard.)	yes

115.252 (d)	Exhaustion of administrative remedies	
	Does the agency issue a final agency decision on the merits of any portion of a grievance alleging sexual abuse within 90 days of the initial filing of the grievance? (Computation of the 90-day time period does not include time consumed by residents in preparing any administrative appeal.) (N/A if agency is exempt from this standard.)	yes
	If the agency determines that the 90-day timeframe is insufficient to make an appropriate decision and claims an extension of time (the maximum allowable extension is 70 days per 115.252(d)(3)), does the agency notify the resident in writing of any such extension and provide a date by which a decision will be made? (N/A if agency is exempt from this standard.)	yes
	At any level of the administrative process, including the final level, if the resident does not receive a response within the time allotted for reply, including any properly noticed extension, may a resident consider the absence of a response to be a denial at that level? (N/A if agency is exempt from this standard.)	yes

115.252 (e)	Exhaustion of administrative remedies	
	Are third parties, including fellow residents, staff members, family members, attorneys, and outside advocates, permitted to assist residents in filing requests for administrative remedies relating to allegations of sexual abuse? (N/A if agency is exempt from this standard.)	yes
	Are those third parties also permitted to file such requests on behalf of residents? (If a third party files such a request on behalf of a resident, the facility may require as a condition of processing the request that the alleged victim agree to have the request filed on his or her behalf, and may also require the alleged victim to personally pursue any subsequent steps in the administrative remedy process.) (N/A if agency is exempt from this standard.)	yes
	If the resident declines to have the request processed on his or her behalf, does the agency document the resident's decision? (N/A if agency is exempt from this standard.)	yes

115.252 (f)	Exhaustion of administrative remedies	
	Has the agency established procedures for the filing of an emergency grievance alleging that a resident is subject to a substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance alleging a resident is subject to a substantial risk of imminent sexual abuse, does the agency immediately forward the grievance (or any portion thereof that alleges the substantial risk of imminent sexual abuse) to a level of review at which immediate corrective action may be taken? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance described above, does the agency provide an initial response within 48 hours? (N/A if agency is exempt from this standard.)	yes
	After receiving an emergency grievance described above, does the agency issue a final agency decision within 5 calendar days? (N/A if agency is exempt from this standard.)	yes
	Does the initial response and final agency decision document the agency's determination whether the resident is in substantial risk of imminent sexual abuse? (N/A if agency is exempt from this standard.)	yes
	Does the initial response document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)	yes
	Does the agency's final decision document the agency's action(s) taken in response to the emergency grievance? (N/A if agency is exempt from this standard.)	yes

115.252 (g)	Exhaustion of administrative remedies	
	If the agency disciplines a resident for filing a grievance related to alleged sexual abuse, does it do so ONLY where the agency demonstrates that the resident filed the grievance in bad faith? (N/A if agency is exempt from this standard.)	yes

115.253 (a)	Resident access to outside confidential support services	
	Does the facility provide residents with access to outside victim advocates for emotional support services related to sexual abuse by giving residents mailing addresses and telephone numbers, including toll-free hotline numbers where available, of local, State, or national victim advocacy or rape crisis organizations?	yes
	Does the facility enable reasonable communication between residents and these organizations, in as confidential a manner as possible?	yes

115.253 (b)	Resident access to outside confidential support services	
	Does the facility inform residents, prior to giving them access, of the extent to which such communications will be monitored and the extent to which reports of abuse will be forwarded to authorities in accordance with mandatory reporting laws?	yes

115.253 (c)	Resident access to outside confidential support services	
	Does the agency maintain or attempt to enter into memoranda of understanding or other agreements with community service providers that are able to provide residents with confidential emotional support services related to sexual abuse?	yes
	Does the agency maintain copies of agreements or documentation showing attempts to enter into such agreements?	yes

115.254 (a)	Third party reporting	
	Has the agency established a method to receive third-party reports of sexual abuse and sexual harassment?	yes
	Has the agency distributed publicly information on how to report sexual abuse and sexual harassment on behalf of a resident?	yes

115.261 (a)	Staff and agency reporting duties	
	Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding an incident of sexual abuse or sexual harassment that occurred in a facility, whether or not it is part of the agency?	yes
	Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding retaliation against residents or staff who reported an incident of sexual abuse or sexual harassment?	yes
	Does the agency require all staff to report immediately and according to agency policy any knowledge, suspicion, or information regarding any staff neglect or violation of responsibilities that may have contributed to an incident of sexual abuse or sexual harassment or retaliation?	yes

115.261 (b)	Staff and agency reporting duties	
	Apart from reporting to designated supervisors or officials, do staff always refrain from revealing any information related to a sexual abuse report to anyone other than to the extent necessary, as specified in agency policy, to make treatment, investigation, and other security and management decisions?	yes

115.261 (c)	Staff and agency reporting duties	
	Unless otherwise precluded by Federal, State, or local law, are medical and mental health practitioners required to report sexual abuse pursuant to paragraph (a) of this section?	yes
	Are medical and mental health practitioners required to inform residents of the practitioner's duty to report, and the limitations of confidentiality, at the initiation of services?	yes

115.261 (d)	Staff and agency reporting duties	
	If the alleged victim is under the age of 18 or considered a vulnerable adult under a State or local vulnerable persons statute, does the agency report the allegation to the designated State or local services agency under applicable mandatory reporting laws?	yes

115.261 (e)	Staff and agency reporting duties	
	Does the facility report all allegations of sexual abuse and sexual harassment, including third-party and anonymous reports, to the facility's designated investigators?	yes

115.262 (a)	Agency protection duties	
	When the agency learns that a resident is subject to a substantial risk of imminent sexual abuse, does it take immediate action to protect the resident?	yes

115.263 (a)	Reporting to other confinement facilities	
	Upon receiving an allegation that a resident was sexually abused while confined at another facility, does the head of the facility that received the allegation notify the head of the facility or appropriate office of the agency where the alleged abuse occurred?	yes

115.263 (b)	Reporting to other confinement facilities	
	Is such notification provided as soon as possible, but no later than 72 hours after receiving the allegation?	yes

115.263 (c)	Reporting to other confinement facilities	
	Does the agency document that it has provided such notification?	yes

115.263 (d)	Reporting to other confinement facilities	
	Does the facility head or agency office that receives such notification ensure that the allegation is investigated in accordance with these standards?	yes

115.264 (a)	Staff first responder duties	
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Separate the alleged victim and abuser?	yes
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Preserve and protect any crime scene until appropriate steps can be taken to collect any evidence?	yes
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Request that the alleged victim not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?	yes
	Upon learning of an allegation that a resident was sexually abused, is the first security staff member to respond to the report required to: Ensure that the alleged abuser does not take any actions that could destroy physical evidence, including, as appropriate, washing, brushing teeth, changing clothes, urinating, defecating, smoking, drinking, or eating, if the abuse occurred within a time period that still allows for the collection of physical evidence?	yes

115.264 (b)	Staff first responder duties	
	If the first staff responder is not a security staff member, is the responder required to request that the alleged victim not take any actions that could destroy physical evidence, and then notify security staff?	yes

115.265 (a)	Coordinated response	
	Has the facility developed a written institutional plan to coordinate actions among staff first responders, medical and mental health practitioners, investigators, and facility leadership taken in response to an incident of sexual abuse?	yes

115.266 (a)	Preservation of ability to protect residents from contact with abusers	
	Are both the agency and any other governmental entities responsible for collective bargaining on the agency's behalf prohibited from entering into or renewing any collective bargaining agreement or other agreement that limits the agency's ability to remove alleged staff sexual abusers from contact with any residents pending the outcome of an investigation or of a determination of whether and to what extent discipline is warranted?	yes

115.267 (a)	Agency protection against retaliation	
	Has the agency established a policy to protect all residents and staff who report sexual abuse or sexual harassment or cooperate with sexual abuse or sexual harassment investigations from retaliation by other residents or staff?	yes
	Has the agency designated which staff members or departments are charged with monitoring retaliation?	yes

115.267 (b)	Agency protection against retaliation	
	Does the agency employ multiple protection measures, such as housing changes or transfers for resident victims or abusers, removal of alleged staff or resident abusers from contact with victims, and emotional support services for residents or staff who fear retaliation for reporting sexual abuse or sexual harassment or for cooperating with investigations?	yes

115.267 (c)	Agency protection against retaliation	
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents or staff who reported the sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor the conduct and treatment of residents who were reported to have suffered sexual abuse to see if there are changes that may suggest possible retaliation by residents or staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Act promptly to remedy any such retaliation?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor any resident disciplinary reports?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency:4. Monitor resident housing changes?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor resident program changes?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor negative performance reviews of staff?	yes
	Except in instances where the agency determines that a report of sexual abuse is unfounded, for at least 90 days following a report of sexual abuse, does the agency: Monitor reassignment of staff?	yes
	Does the agency continue such monitoring beyond 90 days if the initial monitoring indicates a continuing need?	yes

115.267 (d)	Agency protection against retaliation	
	In the case of residents, does such monitoring also include periodic status checks?	yes

115.267 (e)	Agency protection against retaliation	
	If any other individual who cooperates with an investigation expresses a fear of retaliation, does the agency take appropriate measures to protect that individual against retaliation?	yes

115.271 (a)	Criminal and administrative agency investigations	
	When the agency conducts its own investigations into allegations of sexual abuse and sexual harassment, does it do so promptly, thoroughly, and objectively? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a). )	yes
	Does the agency conduct such investigations for all allegations, including third party and anonymous reports? (N/A if the agency/facility is not responsible for conducting any form of criminal OR administrative sexual abuse investigations. See 115.221(a). )	yes

115.271 (b)	Criminal and administrative agency investigations	
	Where sexual abuse is alleged, does the agency use investigators who have received specialized training in sexual abuse investigations as required by 115.234?	yes

115.271 (c)	Criminal and administrative agency investigations	
	Do investigators gather and preserve direct and circumstantial evidence, including any available physical and DNA evidence and any available electronic monitoring data?	yes
	Do investigators interview alleged victims, suspected perpetrators, and witnesses?	yes
	Do investigators review prior reports and complaints of sexual abuse involving the suspected perpetrator?	yes

115.271 (d)	Criminal and administrative agency investigations	
	When the quality of evidence appears to support criminal prosecution, does the agency conduct compelled interviews only after consulting with prosecutors as to whether compelled interviews may be an obstacle for subsequent criminal prosecution?	yes

115.271 (e)	Criminal and administrative agency investigations	
	Do agency investigators assess the credibility of an alleged victim, suspect, or witness on an individual basis and not on the basis of that individual's status as resident or staff?	yes
	Does the agency investigate allegations of sexual abuse without requiring a resident who alleges sexual abuse to submit to a polygraph examination or other truth-telling device as a condition for proceeding?	yes

115.271 (f)	Criminal and administrative agency investigations	
	Do administrative investigations include an effort to determine whether staff actions or failures to act contributed to the abuse?	yes
	Are administrative investigations documented in written reports that include a description of the physical evidence and testimonial evidence, the reasoning behind credibility assessments, and investigative facts and findings?	yes

115.271 (g)	Criminal and administrative agency investigations	
	Are criminal investigations documented in a written report that contains a thorough description of the physical, testimonial, and documentary evidence and attaches copies of all documentary evidence where feasible?	yes

115.271 (h)	Criminal and administrative agency investigations	
	Are all substantiated allegations of conduct that appears to be criminal referred for prosecution?	yes

115.271 (i)	Criminal and administrative agency investigations	
	Does the agency retain all written reports referenced in 115.271(f) and (g) for as long as the alleged abuser is incarcerated or employed by the agency, plus five years?	yes

115.271 (j)	Criminal and administrative agency investigations	
	Does the agency ensure that the departure of an alleged abuser or victim from the employment or control of the facility or agency does not provide a basis for terminating an investigation?	yes

115.271 (l)	Criminal and administrative agency investigations	
	When an outside entity investigates sexual abuse, does the facility cooperate with outside investigators and endeavor to remain informed about the progress of the investigation? (N/A if an outside agency does not conduct and form of administrative or criminal sexual abuse investigations. See 115.221(a).)	yes

115.272 (a)	Evidentiary standard for administrative investigations	
	Is it true that the agency does not impose a standard higher than a preponderance of the evidence in determining whether allegations of sexual abuse or sexual harassment are substantiated?	yes

115.273 (a)	Reporting to residents	
	Following an investigation into a resident's allegation that he or she suffered sexual abuse in an agency facility, does the agency inform the resident as to whether the allegation has been determined to be substantiated, unsubstantiated, or unfounded?	yes

115.273 (b)	Reporting to residents	
	If the agency did not conduct the investigation into a resident's allegation of sexual abuse in an agency facility, does the agency request the relevant information from the investigative agency in order to inform the resident? (N/A if the agency/facility is responsible for conducting administrative and criminal investigations.)	yes

115.273 (c)	Reporting to residents	
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer posted within the resident's unit?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The staff member is no longer employed at the facility?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been indicted on a charge related to sexual abuse in the facility?	yes
	Following a resident's allegation that a staff member has committed sexual abuse against the resident, unless the agency has determined that the allegation is unfounded, or unless the resident has been released from custody, does the agency subsequently inform the resident whenever: The agency learns that the staff member has been convicted on a charge related to sexual abuse within the facility?	yes

115.273 (d)	Reporting to residents	
	Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been indicted on a charge related to sexual abuse within the facility?	yes
	Following a resident's allegation that he or she has been sexually abused by another resident, does the agency subsequently inform the alleged victim whenever: The agency learns that the alleged abuser has been convicted on a charge related to sexual abuse within the facility?	yes

115.273 (e)	Reporting to residents	
	Does the agency document all such notifications or attempted notifications?	yes

115.276 (a)	Disciplinary sanctions for staff	
	Are staff subject to disciplinary sanctions up to and including termination for violating agency sexual abuse or sexual harassment policies?	yes

115.276 (b)	Disciplinary sanctions for staff	
	Is termination the presumptive disciplinary sanction for staff who have engaged in sexual abuse?	yes

115.276 (c)	Disciplinary sanctions for staff	
	Are disciplinary sanctions for violations of agency policies relating to sexual abuse or sexual harassment (other than actually engaging in sexual abuse) commensurate with the nature and circumstances of the acts committed, the staff member's disciplinary history, and the sanctions imposed for comparable offenses by other staff with similar histories?	yes

115.276 (d)	Disciplinary sanctions for staff	
	Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Law enforcement agencies, unless the activity was clearly not criminal?	yes
	Are all terminations for violations of agency sexual abuse or sexual harassment policies, or resignations by staff who would have been terminated if not for their resignation, reported to: Relevant licensing bodies?	yes

115.277 (a)	Corrective action for contractors and volunteers	
	Is any contractor or volunteer who engages in sexual abuse prohibited from contact with residents?	yes
	Is any contractor or volunteer who engages in sexual abuse reported to: Law enforcement agencies (unless the activity was clearly not criminal)?	yes
	Is any contractor or volunteer who engages in sexual abuse reported to: Relevant licensing bodies?	yes

115.277 (b)	Corrective action for contractors and volunteers	
	In the case of any other violation of agency sexual abuse or sexual harassment policies by a contractor or volunteer, does the facility take appropriate remedial measures, and consider whether to prohibit further contact with residents?	yes

115.278 (a)	Disciplinary sanctions for residents	
	Following an administrative finding that a resident engaged in resident- on-resident sexual abuse, or following a criminal finding of guilt for resident-on-resident sexual abuse, are residents subject to disciplinary sanctions pursuant to a formal disciplinary process?	yes

115.278 (b)	Disciplinary sanctions for residents	
	Are sanctions commensurate with the nature and circumstances of the abuse committed, the resident's disciplinary history, and the sanctions imposed for comparable offenses by other residents with similar histories?	yes

115.278 (c)	Disciplinary sanctions for residents	
	When determining what types of sanction, if any, should be imposed, does the disciplinary process consider whether a resident's mental disabilities or mental illness contributed to his or her behavior?	yes

115.278 (d)	Disciplinary sanctions for residents	
	If the facility offers therapy, counseling, or other interventions designed to address and correct underlying reasons or motivations for the abuse, does the facility consider whether to require the offending resident to participate in such interventions as a condition of access to programming and other benefits?	yes

115.278 (e)	Disciplinary sanctions for residents	
	Does the agency discipline a resident for sexual contact with staff only upon a finding that the staff member did not consent to such contact?	yes

115.278 (f)	Disciplinary sanctions for residents	
	For the purpose of disciplinary action does a report of sexual abuse made in good faith based upon a reasonable belief that the alleged conduct occurred NOT constitute falsely reporting an incident or lying, even if an investigation does not establish evidence sufficient to substantiate the allegation?	yes

115.278 (g)	Disciplinary sanctions for residents	
	Does the agency always refrain from considering non-coercive sexual activity between residents to be sexual abuse? (N/A if the agency does not prohibit all sexual activity between residents.)	yes

115.282 (a)	Access to emergency medical and mental health services	
	Do resident victims of sexual abuse receive timely, unimpeded access to emergency medical treatment and crisis intervention services, the nature and scope of which are determined by medical and mental health practitioners according to their professional judgment?	yes

115.282 (b)	2 (b) Access to emergency medical and mental health services	
	If no qualified medical or mental health practitioners are on duty at the time a report of recent sexual abuse is made, do security staff first responders take preliminary steps to protect the victim pursuant to § 115.262?	yes
	Do security staff first responders immediately notify the appropriate medical and mental health practitioners?	yes

115.282 (c)	Access to emergency medical and mental health services	
	Are resident victims of sexual abuse offered timely information about and timely access to emergency contraception and sexually transmitted infections prophylaxis, in accordance with professionally accepted standards of care, where medically appropriate?	yes

115.282 (d)	.282 (d) Access to emergency medical and mental health services	
	Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?	yes

115.283 (a)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Does the facility offer medical and mental health evaluation and, as appropriate, treatment to all residents who have been victimized by sexual abuse in any prison, jail, lockup, or juvenile facility?	yes

115.283 (b)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Does the evaluation and treatment of such victims include, as appropriate, follow-up services, treatment plans, and, when necessary, referrals for continued care following their transfer to, or placement in, other facilities, or their release from custody?	yes

115.283 (c)	5.283 (c) Ongoing medical and mental health care for sexual abuse victims and abusers	
	Does the facility provide such victims with medical and mental health services consistent with the community level of care?	yes

115.283 (d)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Are resident victims of sexually abusive vaginal penetration while incarcerated offered pregnancy tests? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.)	na

115.283 (e)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	If pregnancy results from the conduct described in paragraph § 115.283(d), do such victims receive timely and comprehensive information about and timely access to all lawful pregnancy-related medical services? (N/A if "all-male" facility. Note: in "all-male" facilities, there may be residents who identify as transgender men who may have female genitalia. Auditors should be sure to know whether such individuals may be in the population and whether this provision may apply in specific circumstances.)	na

115.283 (f)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Are resident victims of sexual abuse while incarcerated offered tests for sexually transmitted infections as medically appropriate?	yes

115.283 (g)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Are treatment services provided to the victim without financial cost and regardless of whether the victim names the abuser or cooperates with any investigation arising out of the incident?	yes

115.283 (h)	Ongoing medical and mental health care for sexual abuse victims and abusers	
	Does the facility attempt to conduct a mental health evaluation of all known resident-on-resident abusers within 60 days of learning of such abuse history and offer treatment when deemed appropriate by mental health practitioners?	yes

115.286 (a)	Sexual abuse incident reviews	
	Does the facility conduct a sexual abuse incident review at the conclusion of every sexual abuse investigation, including where the allegation has not been substantiated, unless the allegation has been determined to be unfounded?	yes

115.286 (b)	Sexual abuse incident reviews	
	Does such review ordinarily occur within 30 days of the conclusion of the investigation?	yes

115.286 (c)	Sexual abuse incident reviews	
	Does the review team include upper-level management officials, with input from line supervisors, investigators, and medical or mental health practitioners?	yes

115.286 (d)	Sexual abuse incident reviews	
	Does the review team: Consider whether the allegation or investigation indicates a need to change policy or practice to better prevent, detect, or respond to sexual abuse?	yes
	Does the review team: Consider whether the incident or allegation was motivated by race; ethnicity; gender identity; lesbian, gay, bisexual, transgender, or intersex identification, status, or perceived status; gang affiliation; or other group dynamics at the facility?	yes
	Does the review team: Examine the area in the facility where the incident allegedly occurred to assess whether physical barriers in the area may enable abuse?	yes
	Does the review team: Assess the adequacy of staffing levels in that area during different shifts?	yes
	Does the review team: Assess whether monitoring technology should be deployed or augmented to supplement supervision by staff?	yes
	Does the review team: Prepare a report of its findings, including but not necessarily limited to determinations made pursuant to §§ 115.286(d) (1)-(d)(5), and any recommendations for improvement and submit such report to the facility head and PREA compliance manager?	yes

115.286 (e)	Sexual abuse incident reviews	
	Does the facility implement the recommendations for improvement, or document its reasons for not doing so?	yes

115.287 (a)	Data collection	
	Does the agency collect accurate, uniform data for every allegation of sexual abuse at facilities under its direct control using a standardized instrument and set of definitions?	yes

115.287 (b)	Data collection	
	Does the agency aggregate the incident-based sexual abuse data at least annually?	yes

115.287 (c)	Data collection	
	Does the incident-based data include, at a minimum, the data necessary to answer all questions from the most recent version of the Survey of Sexual Violence conducted by the Department of Justice?	yes

115.287 (d)	Data collection	
	Does the agency maintain, review, and collect data as needed from all available incident-based documents, including reports, investigation files, and sexual abuse incident reviews?	yes

115.287 (e)	Data collection	
	Does the agency also obtain incident-based and aggregated data from every private facility with which it contracts for the confinement of its residents? (N/A if agency does not contract for the confinement of its residents.)	na

115.287 (f)	Data collection	
	Does the agency, upon request, provide all such data from the previous calendar year to the Department of Justice no later than June 30? (N/A if DOJ has not requested agency data.)	na

115.288 (a)	Data review for corrective action	
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Identifying problem areas?	yes
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Taking corrective action on an ongoing basis?	yes
	Does the agency review data collected and aggregated pursuant to § 115.287 in order to assess and improve the effectiveness of its sexual abuse prevention, detection, and response policies, practices, and training, including by: Preparing an annual report of its findings and corrective actions for each facility, as well as the agency as a whole?	yes

115.288 (b)	Data review for corrective action	
	Does the agency's annual report include a comparison of the current year's data and corrective actions with those from prior years and provide an assessment of the agency's progress in addressing sexual abuse?	yes

115.288 (c)	Data review for corrective action	
	Is the agency's annual report approved by the agency head and made readily available to the public through its website or, if it does not have one, through other means?	yes

115.288 (d)	Data review for corrective action	
	Does the agency indicate the nature of the material redacted where it redacts specific material from the reports when publication would present a clear and specific threat to the safety and security of a facility?	yes

115.289 (a)	Data storage, publication, and destruction	
	Does the agency ensure that data collected pursuant to § 115.287 are securely retained?	yes

115.289 (b)	Data storage, publication, and destruction	
	Does the agency make all aggregated sexual abuse data, from facilities under its direct control and private facilities with which it contracts, readily available to the public at least annually through its website or, if it does not have one, through other means?	yes

115.289 (c)	Data storage, publication, and destruction	
	Does the agency remove all personal identifiers before making aggregated sexual abuse data publicly available?	yes

115.289 (d)	Data storage, publication, and destruction	
	Does the agency maintain sexual abuse data collected pursuant to § 115.287 for at least 10 years after the date of the initial collection, unless Federal, State, or local law requires otherwise?	yes

115.401 (a)	Frequency and scope of audits	
	During the prior three-year audit period, did the agency ensure that each facility operated by the agency, or by a private organization on behalf of the agency, was audited at least once? (Note: The response here is purely informational. A "no" response does not impact overall compliance with this standard.)	yes

115.401 (b)	Frequency and scope of audits	
	Is this the first year of the current audit cycle? (Note: a "no" response does not impact overall compliance with this standard.)	yes
	If this is the second year of the current audit cycle, did the agency ensure that at least one-third of each facility type operated by the agency, or by a private organization on behalf of the agency, was audited during the first year of the current audit cycle? (N/A if this is not the second year of the current audit cycle.)	na
	If this is the third year of the current audit cycle, did the agency ensure that at least two-thirds of each facility type operated by the agency, or by a private organization on behalf of the agency, were audited during the first two years of the current audit cycle? (N/A if this is not the third year of the current audit cycle.)	na

115.401 (h)	Frequency and scope of audits	
	Did the auditor have access to, and the ability to observe, all areas of the audited facility?	yes

115.401 (i)	Frequency and scope of audits	
	Was the auditor permitted to request and receive copies of any relevant documents (including electronically stored information)?	yes

115.401 (m)	Frequency and scope of audits	
	Was the auditor permitted to conduct private interviews with residents?	yes

115.401 (n)	Frequency and scope of audits	
	Were inmates, residents, and detainees permitted to send confidential information or correspondence to the auditor in the same manner as if they were communicating with legal counsel?	yes

115.403 (f)	Audit contents and findings	
	The agency has published on its agency website, if it has one, or has otherwise made publicly available, all Final Audit Reports. The review period is for prior audits completed during the past three years PRECEDING THIS AUDIT. The pendency of any agency appeal pursuant to 28 C.F.R. § 115.405 does not excuse noncompliance with this provision. (N/A if there have been no Final Audit Reports issued in the past three years, or, in the case of single facility agencies, there has never been a Final Audit Report issued.)	yes